# Fiscal Year 2011 Budget Request



Jeremiah W. (Jay) Nixon Governor John M. Huff Director

# Missouri Department of Insurance, Financial Institutions and Professional Registration FY2011 Budget Request Table of Contents

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## Department of Insurance, Financial Institutions and Professional Registration Overview

Created in 2006, the department consists of the former Missouri Department of Insurance and the Divisions of Finance, Credit Unions and Professional Registration formerly within the Missouri Department of Economic Development. The department protects consumers through oversight of the insurance industry, financial institutions and licensed professionals.

The department organizational structure includes the director's office and seven divisions.

**Director's Office:** Charged with overseeing operations of the department. The director's office handles regulatory transactions, provides legal assistance to other divisions in the department and coordinates dissemination of department information to the public.

**Resource Administration Division:** Responsible for department-wide administrative support functions—including accounting, human resources, budget and information systems. The division is also responsible for the licensing of insurance producers operating within the state as well as public adjusters, bail bondsmen and surplus lines brokers.

Consumer Affairs Division: Answers around 30,000 calls each year from Missourians about insurance through the department's consumer hotline. In disputed insurance claims, the division acts as a liaison between the consumer and the insurance company. The division investigates complaints submitted by the public alleging unfair or unlawful acts committed by insurance companies and producers. The division also provides insurance education and outreach activities to Missouri citizens.

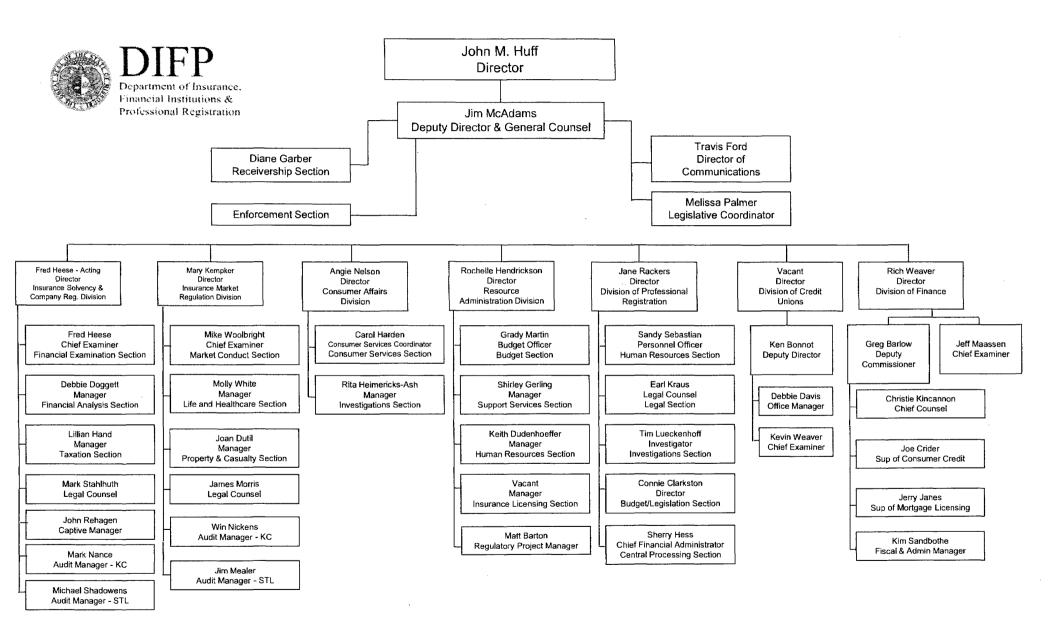
**Insurance Market Regulation Division:** Reviews around 10,000 policies, rates, products and other pertinent material filed by insurance companies each year to ensure compliance with state statutes and regulations. Performs market conduct examinations of insurance companies to ensure equitable treatment of policyholders, determine compliance with the statutes and regulations of the state; and actively monitor the insurance marketplace.

**Insurance Company Regulation Division:** Responsible for monitoring and analyzing the financial solvency of insurance companies licensed in the state. The division performs financial examinations of insurance companies to prevent insolvencies and to take the appropriate action against financially unsound or incompetently managed companies. Also certifies and collects about \$200 million in premium taxes due the state.

**Division of Credit Unions:** Responsible for the examination, supervision, chartering, merger and liquidation of Missouri's 140 state-chartered credit unions. The division also responds to consumer complaints against credit union services or operations. Missouri credit unions have approximately 1.2 million member and assets exceeding \$9.3 billion. Missouri ranks seventh in the nation in the number of state-chartered credit unions.

**Division of Finance:** Responsible for the incorporation and regulation of Missouri's 285 state-chartered banks, non-deposit trust companies, and savings and loan associations. The division also licenses and regulates consumer credit companies, credit services organizations, money order companies and mortgage loan originators. Primary objectives include ensuring the safety and soundness of these institutions and the monitoring of compliance with laws and regulations, thereby safeguarding the funds of depositors and maintaining public confidence in Missouri's financial system. Missouri ranks sixth in the nation in the number of state-chartered banks.

**Division of Professional Registration:** Responsible for supporting 39 professional licensing boards and commissions in licensing and regulating the activities of over 400,000 Missourians representing 240 different trades and professions. The boards and commissions process applications, administers examinations and, when warranted, conduct investigations into possible professional misconduct and may suspend or revoke the license of practitioners.



## Missouri Department of Insurance, Financial Institutions and Professional Registration

## State Auditor's Reports, Oversight Evaluations and Missouri Sunset Act Reports

	Type of	Date	
Program or Division Name	Report	Issued	Website
Department of Insurance Three Years Ended June 30, 2007	Audit	12/1/2007	www.auditor.mo.gov/press/2007-84.htm
Program Evaluation: Insurance Mandates	Oversight Evaluation	9/2006	www.moga.mo.gov/oversight/audits.htm
Division of Professional Registration, State Board of Cosmetology	Audit	2/2006	www.auditor.mo.gov/press/2006-07.htm
Division of Professional Registration, State Board of Barber Examiners	Audit	2/2006	www.auditor.mo.gov/press/2006-06.htm
Department of Insurance Two Years Ended June 30, 2004	Audit	10/2005	www.auditor.mo.gov/press/2005-75.htm
Department of Insurance Three Years Ended June 30, 2002	Audit	7/31/2003	www.auditor.mo.gov/press/2003-77.pdf
Department of Insurance Division of Consumer Affairs Complaint Processing	Audit	6/13/2002	www.auditor.mo.gov/press/2002-43.pdf
Division of Professional Registration, Missouri Board for Architects, Professional Engineers, and Professional Land Surveyors.	Audit	9/26/2001	www.auditor.mo.gov/press/2001-98.htm
State Departments' Travel Regulations, Policies and Procedures	Audit	9/25/2001	www.auditor.mo.gov/press/2001-95.pdf
Division of Professional Registration and the Missouri State Board of Nursing	Audit	8/22/2001	www.auditor.mo.gov/press/2001-64.htm
Department of Insurance	Audit	4/3/2000	www.auditor.mo.gov/press/2000-22.pdf

## DIFP

## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
DEPT ADMINISTRATION								
CORE								
PERSONAL SERVICES DIFP ADMINISTRATIVE	131,202	2.21	153,121	5.00	153,121	5.00	0	0.00
TOTAL - PS	131,202	2.21	153,121	5.00	153,121	5.00	0	0.00
EXPENSE & EQUIPMENT DIFP ADMINISTRATIVE	11,346	0.00	42,157	0.00	42,157	0.00	0	0.00
TOTAL - EE	11,346	0.00	42,157	0.00	42,157	0.00	0	0.00
TOTAL	142,548	2.21	195,278	5.00	195,278	5.00	0	0.00
GRAND TOTAL	\$142,548	2.21	\$195,278	5.00	\$195,278	5.00	\$0	0.00

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## **CORE DECISION ITEM**

	FY 2	011 Budge	t Request			FY 2011	Governor's	Recommend	ation
		Federal	Other	Total		GR	Fed	Other	Total
S	0	0	153,121	153,121	PS	0	0	0	0
Ε	0	0	42,157	42,157	EE	0	0	0	0
SD	0	0	0	0	PSD	0	0	0	0
RF	0	0	0	0	TRF	0	0	0	0
otal	0	0	195,278	195,278	Total	0	0	0	0
TE	0.00	0.00	5.00	5.00	FTE	0.00	0.00	. 0.00	0.00
st. Fringe	0	0	92,072	92,072	Est. Fringe	0	0	0	
	lgeted in House Bill	•	_		Note: Fringe	es budgeted in H	ouse Bill 5 e	xcept for certa	ain fringes
udgeted directly t	o MoDOT, Highway	Patrol, and	Conservatio	n	budgeted di	rectly to MoDOT,	Highway Pa	trol, and Cons	servation.
Other Funds:	DIFP Administrativ	e Fund (050	)3)		Other Funds	ş·			
		o . a.i.a (000	,		Other rande				
						<u> </u>			
			· · · · · · · · · · · · · · · · · · ·						

## 3. PROGRAM LISTING (list programs included in this core funding)

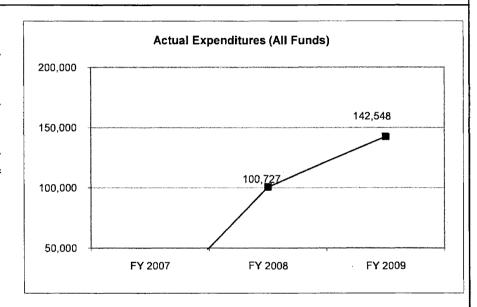
Department Administration

#### **CORE DECISION ITEM**

Department of Insurance, Financial Institutions & Professional Registration	Budget Unit _	37502C		
Core - Department Administration				

#### 4. FINANCIAL HISTORY

·	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
	_			
Appropriation (All Funds)	0	190,818	195,278	195,278
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	0	190,818	195,278	N/A
Actual Expenditures (All Funds)	0	100,727	142,548	N/A
Unexpended (All Funds)	0	90,091	52,730	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	0 (1)	90,091	52,730	N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

(1) Prior to FY2008, the DIFP Department Administration budget unit did not exist. This budget unit was created as part of the implementation of the Governor's Executive Order 06-04. Therefore prior year financial data is not available.

## CORE RECONCILIATION DETAIL

## DIFP

DEPT ADMINISTRATION

## 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR	Fed	eral	Other	Total	Ε
TAFP AFTER VETOES								
	PS	5.00	(	)	0	153,121	153,121	
	EE	0.00	•	)	0	42,157	42,157	
	Total	5.00		)	0	195,278	195,278	
DEPARTMENT CORE REQUEST								
	PS	5.00	. (	)	0	153,121	153,121	
	EE	0.00		)	0	42,157	42,157	
	Total	5.00		)	0	195,278	195,278	· :
GOVERNOR'S RECOMMENDED	CORE	-				<u> </u>		
	PS	5.00	4	)	0	153,121	153,121	
	EE	0.00	(	)	0	42,157	42,157	
	Total	5.00	1	)	0	195,278	195,278	-

#### **DIFP DECISION ITEM DETAIL Budget Unit** \*\*\*\*\* FY 2009 FY 2009 FY 2010 FY 2010 FY 2011 FY 2011 **Decision Item ACTUAL ACTUAL** BUDGET BUDGET DEPT REQ **DEPT REQ** SECURED **SECURED Budget Object Class DOLLAR** FTE **DOLLAR** FTE **DOLLAR** FTE COLUMN COLUMN DEPT ADMINISTRATION CORE ACCOUNTANT I 3.011 0.10 2.054 0.06 2,054 0.06 0 0.00 ACCOUNTING SPECIALIST I 1.208 0.03 1.212 0.03 1.212 0.03 0 0.00 **BUDGET ANAL III** 25.461 0.59 26.006 26,006 0.60 0 0.00 0.60 HUMAN RELATIONS OFCR I 1.945 0.05 5.006 0.12 5,006 0.12 0 0.00 PERSONNEL ANAL I 0.04 1.169 0 0.00 O 0.00 0 0.00 PUBLIC INFORMATION SPEC I 1.556 0.05 2.725 0.09 2,725 0.09 0 0.00 PUBLIC INFORMATION ADMSTR 858 0.02 4,616 0.09 4.616 0.09 0 0.00 LEGISLATIVE COORDINATOR 5.382 0.11 4,238 4,238 0.09 0 0.00 0.09 FISCAL & ADMINISTRATIVE MGR B1 16,242 0.30 16.637 0.31 16,637 0.31 0 0.00 FISCAL & ADMINISTRATIVE MGR B2 2,867 0.05 1,707 0.03 1,707 0.03 0 0.00 **HUMAN RESOURCES MGR B1** 6.576 0.15 5,306 0.12 5,306 0.12 0 0.00 STATE DEPARTMENT DIRECTOR 12,592 0.11 10,498 0.09 10,498 0.09 0 0.00 DEPUTY STATE DEPT DIRECTOR 16,999 0.16 9.868 0.09 9,868 0.09 0 0.00 DESIGNATED PRINCIPAL ASST DEPT 4.977 0.10 3.614 0.09 3.614 0.09 0 0.00 DIVISION DIRECTOR 8,847 0.10 8.191 0.09 8.191 0.09 0 0.00 DESIGNATED PRINCIPAL ASST DIV 3,866 0.07 0 0.00 0 0.00 0 0.00 LEGAL COUNSEL 0 0.00 23,508 0.58 23,508 0.58 Ω 0.00CHIEF COUNSEL 15,562 0.15 0 0.00 0 0.00 0 0.00 MISCELLANEOUS PROFESSIONAL 2.084 0.03 27,935 2.52 27,935 2.52 O 0.00 TOTAL - PS 131,202 2.21 153,121 5.00 153,121 5.00 0 0.00 TRAVEL, IN-STATE 1,880 0.00 3,157 0.00 3,157 0.00 Ω 0.00 TRAVEL, OUT-OF-STATE 203 0.00 1,000 0.00 1,000 0.00 0 0.00 **FUEL & UTILITIES** 0 0.00 0.00 0.00 Ω 0.00 **SUPPLIES** 5.193 0.00 19,000 0.00 19,000 0.00 0 0.00 0.00 PROFESSIONAL DEVELOPMENT 681 6,500 0.00 6,500 0.00 0 0.00 6,000 0.00 0.00 COMMUNICATION SERV & SUPP 2,110 0.00 6,000 0.00 0 2,498 0 0.00 PROFESSIONAL SERVICES 2,498 0.00 542 0.00 0.00

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M&R SERVICES

OFFICE EQUIPMENT

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DIFP						l	DECISION IT	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	********
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
DEPT ADMINISTRATION								
CORE								
MISCELLANEOUS EXPENSES	29	0.00	1,500	0.00	1,500	0.00	0	0.00
TOTAL - EE	11,346	0.00	42,157	0.00	42,157	0.00	0	0.00
GRAND TOTAL	\$142,548	2.21	\$195,278	5.00	\$195,278	5.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$142,548	2.21	\$195,278	5.00	\$195,278	5.00		0.00

## Department of Insurance, Financial Institutions & Professional Registration

**Department Administration** 

Program is found in the following core budget(s): Department Administration

#### 1. What does this program do?

Department Administration staff provide direction and assistance to all divisions within the Department of Insurance, Financial Institutions and Professional Registration through legislative coordination, human resources, accounting, budget and planning. Department Administration staff also provide coordination and administration of department wide issues, such as policy and procedure development and setting departmental objectives.

- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

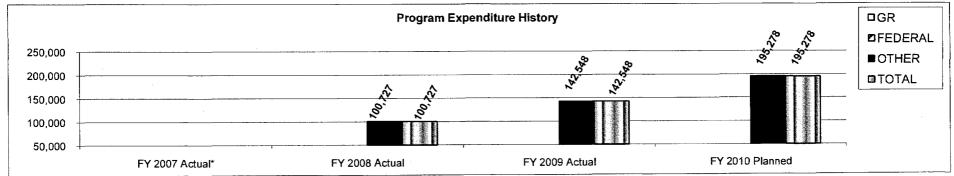
  Not applicable.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



<sup>\*</sup>Prior to FY2008, the DIFP Department Administration budget unit did not exist. This budget unit was created as part of the implementation of the Governor's Executive Order 06-04. Therefore prior year financial data is not available.

#### 6. What are the sources of the "Other" funds?

DIFP Administrative Fund (0503)

## Department of Insurance, Financial Institutions & Professional Registration

**Department Administration** 

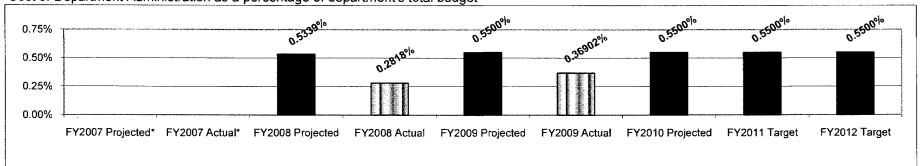
Program is found in the following core budget(s): Department Administration

#### 7a. Provide an effectiveness measure.

Not available

## 7b. Provide an efficiency measure.

Cost of Department Administration as a percentage of department's total budget



<sup>\*</sup>This budet unit began in FY2008.

## 7c. Provide the number of clients/individuals served, if applicable.

Insurance	200.50 FTE
Finance	106.15 FTE
Credit Unions	15.50 FTE
Professional Registration	218.00 FTE
TOTAL	540 15 FTF

## 7d. Provide a customer satisfaction measure, if available.

Not available

## DIFP

## **DECISION ITEM SUMMARY**

GRAND TOTAL	\$247,850	0.00	\$257,151	0.00	\$257,151	0.00	\$0	0.00
TOTAL	247,850	0.00	257,151	0.00	257,151	0.00	0	0.00
TOTAL - TRF	247,850	0.00	257,151	0.00	257,151	0.00	0	0.00
PROFESSIONAL REGISTRATION FEES	126,494	0.00	1 <b>7</b> 2,007	0.00	172,007	0.00	0	0.00
INSURANCE DEDICATED FUND	0	0.00	1	0.00	1	0.00	0	0.00
DIVISION OF FINANCE	83,252	0.00	73,314	0.00	73,314	0.00	0	0.00
DIVISION OF CREDIT UNIONS	38,104	0.00	11,829	0.00	11,829	0.00	0	0.00
FUND TRANSFERS								
DEPT ADMINISTRATION TRANSFER CORE								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	*****
Budget Unit								

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## **CORE DECISION ITEM**

	FY	2011 Budge	t Request			FY 2011 (	Governor's	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
ΞE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0.	PSD	0	0	0	0
TRF	0	0	257,151	257,151 E	TRF _	0	0	0	0
Total .	0	0	257,151	257,151 E	Total =	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	01	0	0	0	Est. Fringe	0	0	01	0
	oudgeted in House Bi	Il 5 except fo	r certain fring		Note: Fringes t	budgeted in Ho		cept for certa	ain fringes
oudgeted directi	ly to MoDOT, Highwa	ay Patrol, and	d Conservatio	n.	budgeted direct	tly to MoDOT,	Highway Pa	trol, and Cons	servation.
Oth on Francisco	Finance F 1/05	50) 0 (11)	·	25.40	O# 5 1				
Other Funds:	Finance Fund (05				Other Funds:				
210166610031 86	egistration Fee Fund				Notos	*			
	An "⊏" in roomonte		i ine nansiei	or lunus lor	Notes:				
Notes:	An "E" is requeste actual costs of ad		. and administration						

Department Administration Transfer

#### **CORE DECISION ITEM**

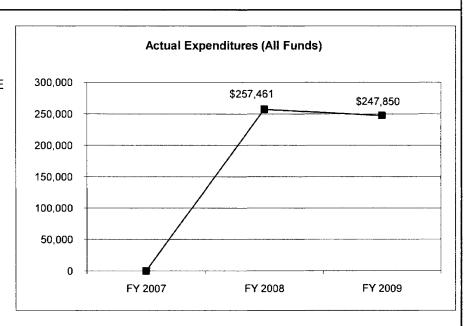
Department of Insurance, Financial Institutions & Professional Registration

Budget Unit 37503C

## Core - Transfers to Department Administration

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	N/A	315,651	257,151	257,151 E
Less Reverted (All Funds)	N/A	0	0	N/A
Budget Authority (All Funds)	N/A	315,651	257,151	N/A
Actual Expenditures (All Funds)	N/A	257,461	247,850	N/A
Unexpended (All Funds)	N/A	58,190	9,301	N/A
Unexpended, by Fund:				
General Revenue	N/A	0	N/A	N/A
Federal	N/A	0	N/A	N/A
Other	N/A	58,190	9,301	N/A
	(1)	(2)	•	



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Prior to FY2008, the DIFP Department Administration Transfer budget unit did not exist. This budget unit was created as part of the implementation of the Governor's Executive Order 06-04. Therefore prior year financial data is not available.
- (2) Original appropriation of \$257,151 E was increased by \$58,500.

## **CORE RECONCILIATION DETAIL**

## DIFP

## **DEPT ADMINISTRATION TRANSFER**

## 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR		Federal	Other	Total	1
TAFP AFTER VETOES			,					
	TRF	0.00		0	0	257,151	257,151	
	Total	0.00		0	0	257,151	257,15	
DEPARTMENT CORE REQUEST					-			_
	TRF	0.00		0	0	257,151	257,15°	I
	Total	0.00		0	0 .	257,151	257,15 <sup>2</sup>	_ [
GOVERNOR'S RECOMMENDED	CORE							_
	TRF	0.00		0	0	257,151	257,15	1
	Total	0.00		0	0	257,151	257,15°	<u></u>

DIFP							ECISION ITE	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	*******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
DEPT ADMINISTRATION TRANSFER								
CORE								
TRANSFERS OUT	247,850	0.00	257,151	0.00	257,151	0.00	0	0.00
TOTAL - TRF	247,850	0.00	257,151	0.00	257,151	0.00	0	0.00
GRAND TOTAL	\$247,850	0.00	\$257,151	0.00	\$257,151	0.00	\$0	0.00
GENERAL REVE	NUE \$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FL	JNDS \$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FL	JNDS \$247,850	0.00	\$257,151	0.00	\$257,151	0.00		0.00

## Department of Insurance, Financial Institutions & Professional Registration

Department Administration Transfer

Program is found in the following core budget(s): Transfers to Department Administration

#### 1. What does this program do?

This transfer provides funds to the DIFP Administrative Fund from division funds to meet the salaries, fringe benefits and expenses of Department Administration staff.

- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

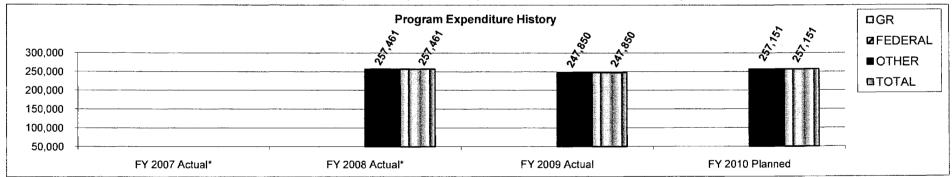
  Not applicable.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



\*Expenditures began in FY2008.

#### 6. What are the sources of the "Other" funds?

Division of Credit Unions Fund (0548), Division of Finance Fund (0550), Professional Registration Fees Fund (0689) and the Insurance Dedicated Fund (0566)

7a. Provide an effectiveness measure.

Not Applicable.

7b.

Provide an efficiency measure.

Not Applicable.

7c. Provide the number of clients/individuals served, if applicable.

Not Applicable.

7d.

Provide a customer satisfaction measure, if available.

Not Applicable.

## DIFP

## **DECISION ITEM SUMMARY**

GRAND TOTAL	\$6,710,640	129.02	\$8,922,792	156.00	\$8,920,437	156.00	\$0	0.00
TOTAL	6,710,640	129.02	8,922,792	156.00	8,920,437	156.00	0	0.00
TOTAL - PD	0	0.00	1	0.00	1	0.00	0	0.00
PROGRAM-SPECIFIC CONSUMER RESTITUTION FUND	0	0.00	1	0.00	1	0.00	0	0.00
TOTAL - EE	1,017,928	0.00	1,958,066	0.00	1,955,711	0.00	0	0.00
EXPENSE & EQUIPMENT INSURANCE DEDICATED FUND	1,017,928	0.00	1,958,066	0.00	1,955,711	0.00	0	0.00
TOTAL - PS	5,692,712	129.02	6,964,725	156.00	6,96 <b>4</b> ,725	156.00	0	0.00
PERSONAL SERVICES INSURANCE DEDICATED FUND	5,692,712	129.02	6,964,725	156.00	6,964,725	156.00	. 0	0.00
CORE								
INSURANCE OPERATIONS		-				-		
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*******
Budget Unit								

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#### **CORE DECISION ITEM**

Department of Ir	nsurance, Financi	on Budget Unit	37501C	•					
Insurance					_				
Core - Insurance	e Operations								
1. CORE FINAN	CIAL SUMMARY								
	FY	<sup>'</sup> 2011 Budg	et Request			FY 2011	Governor's	Recommend	lation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	6,964,725	6,964,725	PS	0	0	0	0
EE	0	0	1,955,711	1,955,711	EE	0	0	0	0
PSD	0	0	1	1 E	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	8,920,437	8,920,437	Total _	0	0	0	0
FTE	0.00	0.00	156.00	156.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	4,187,889	4,187,889	Est. Fringe	0	0	0	0
Note: Fringes bu	idgeted in House B	Bill 5 except fo	or certain frin	ges	Note: Fringes	budgeted in F	louse Bill 5 e	xcept for certa	ain fringes
budgeted directly	to MoDOT, Highw	ay Patrol, an	d Conservati	on.	budgeted direc	tly to MoDOT	Highway Pa	trol, and Con-	servation.
Other Funds:	Insurance Dedica	Other Funds:							
	Consumer Restit	ution Fund (	0792)						
Notes:	"E" on PSD is for	consumer r	estitution pay	ments	Notes:				
2 CORF DESCR	RIPTION								

#### 2. CORE DESCRIPTION

Core request for Insurance Operations. The department is responsible for overseeing the insurance industry's compliance with all Missouri insurance laws and regulations and protecting the interests of the Missouri insurance-buying consumer. The department licenses over 100,000 insurance producers (agents, brokers and agencies). The department, acting on complaints from consumers, investigates companies and producers accused of insurance law and regulation violations. The department certifies for collection over \$175 million in premium taxes paid by insurance companies for deposit into general revenue and school funds. The department provides information to over 40,000 consumers each year through a statewide toll-free hotline and continues to increase the amount of information and services available to both consumers and industry through the department's website. Core includes the Consumer Restitution Fund which is for preserving and distributing to aggrieved consumers funds obtained through enforcement proceedings by the director. An estimated appropriation is requested as the number of cases and amounts of funds recovered are not known.

#### 3. PROGRAM LISTING (list programs included in this core funding)

Director's Office Consumer Affairs Division Insurance Company Regulation Division Insurance Market Regulation Division Resource Administration Division Consumer Restitution Fund

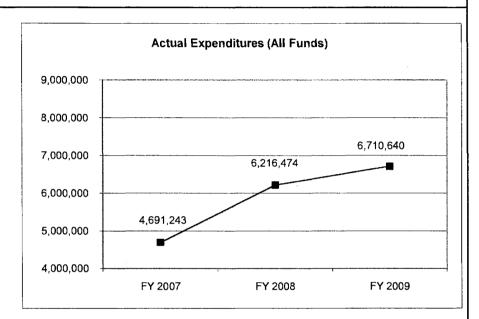
#### **CORE DECISION ITEM**

Department of Insurance, Financial Institutions & Professional Registration	Budget Unit	37501C	 <del> </del>
Insurance			
Cara Inguirance Onerations			

Core - Insurance Operations

## 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	5,558,972	6,911,405	8,205,961	8,922,792
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	5,558,972	6,911,405	8,205,961	N/A
Actual Expenditures (All Funds)	4,691,243	6,216,474	6,710,640	N/A
Unexpended (All Funds)	867,729	694,931	1,495,321	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	867,729	694,931	1,495,321	N/A
Į.	(1)	(1)	(2)	(3)



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount due to staff turnover and less than anticipated expenditures.
- (2) Unexpended amount due to higher than average vacancies during administration transition.
- (3) Appropriation includes a \$1 E in PSD for consumer restitution payments.

## **CORE RECONCILIATION DETAIL**

# DIFP INSURANCE OPERATIONS

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES		,					
	PS	156.00	0	0	6,964,725	6,964,725	
	EE	0.00	0	0	1,958,066	1,958,066	
	PD	0.00	0	0	1	1	
	Total	156.00	0	0	8,922,792	8,922,792	
DEPARTMENT CORE ADJUSTM	ENTS						
1x Expenditures 1498 9908	EE	0.00	. 0	0	(2,355)	(2,355)	1X Expenditures - Implement SB930 FY2010
NET DEPARTMENT	CHANGES	0.00	0	0	(2,355)	(2,355)	
DEPARTMENT CORE REQUEST							
	PS	156.00	0	0	6,964,725	6,964,725	i
	EE	0.00	0	0	1,955,711	1,955,711	
	PD	0.00	0	0	1	_1	<u>.</u>
	Total	156.00	0	0	8,920,437	8,920,437	, =
GOVERNOR'S RECOMMENDED	CORE						
	PS	156.00	0	0	6,964,725	6,964,725	·
	EE	0.00	0	0	1,955,711	1,955,711	
	PD	0.00	. 0	0	1	1	
	Total	156.00	0	0	8,920,437	8,920,437	, =

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## **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	0	0.00	31,713	1.00	31,713	1.00	0	0.00
OFFICE SUPPORT ASST (KEYBRD)	0	0.00	115,706	5.50	115,706	5.50	0	0.00
SR OFC SUPPORT ASST (KEYBRD)	0	0.00	261,335	11.00	261,335	11.00	0	0.00
OFFICE SERVICES ASST	0	0.00	27,659	1.00	27,659	1.00	0	0.00
ACCOUNT CLERK II	. 0	0.00	103,997	4.00	103,997	4.00	0	0.00
ACCOUNTANT I	0	0.00	68,647	1.94	68,647	1.94	0	0.00
ACCOUNTING SPECIALIST I	O	0.00	38,200	0.97	38,200	0.97	0	0.00
BUDGET ANAL III	0	0.00	17,338	0.40	17,338	0.40	0	0.00
HUMAN RELATIONS OFCR I	0	0.00	37,544	0.90	37,544	0.90	0	0.00
RESEARCH ANAL II	0	0.00	72,447	2.00	72,447	2.00	0	0.00
RESEARCH ANAL III	O	0.00	121,057	3.00	121,057	3.00	0	0.00
RESEARCH ANAL IV	O	0.00	154,543	3.00	154,543	3.00	0	0.00
PUBLIC INFORMATION SPEC II	C	0.00	26,848	0.91	26,848	0.91	0	0.00
PUBLIC INFORMATION ADMSTR	0	0.00	46,678	0.91	46,678	0.91	0	0.00
PLANNER I	C	0.00	34,636	1.00	34,636	1.00	0	0.00
PLANNER II	C	0.00	77,402	2.00	77,402	2.00	0	0.00
LEGISLATIVE COORDINATOR	C	0.00	41,744	0.91	41,744	0.91	0	0.00
INVESTIGATOR II	C	0.00	255,737	7.00	255,737	7.00	0	0.00
INVESTIGATOR III	C	0.00	43,349	1.00	43,349	1.00	0	0.00
INSURANCE PRODUCT ANALYST II	C	0.00	307,694	10.00	307,694	10.00	0	0.00
INSURANCE PRODUCT ANALYST III	c	0.00	115,647	3.00	115,647	3.00	0	0.00
INSURANCE FINANCIAL ANAL SPEC	C	0.00	254,111	6.00	254,111	6.00	0	0.00
WORKERS COMPENSATION SPEC	C	0.00	74,568	2.00	74,568	2.00	0	0.00
INSURANCE FINANCIAL ANALYST II	C	0.00	115,652	3.00	115,652	3.00	0	0.00
CONSUMER SERVICES SPEC II	C	0.00	349,756	10.00	349,756	10.00	0	0.00
CONSUMER SERVICES COORDINATOR	(	0.00	44,221	1.00	44,221	1.00	0	0.00
INSURANCE LICENSING TECH I	(	0.00	215,153	9.00	215,153	9.00	0	0.00
INSURANCE LICENSING TECH II	C	0.00	144,214	6.00	144,214	6.00	0	0.00
TAX AUDITOR I	C	0.00	68,137	2.00	68,137	2.00	0	0.00
TAX AUDITOR II	C	0.00	142,837	4.00	142,837	4.00	0	0.00
PROF REG LICENSING/CERT SUPV	C	0.00	36,675	1.00	36,675	1.00	0	0.00
FISCAL & ADMINISTRATIVE MGR B1	C	0.00	37,515	0.69	37,515	0.69	0	0.00

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## DIFP

## **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
FISCAL & ADMINISTRATIVE MGR B2	0	0.00	56,575	0.97	56,575	0.97	0	0.00
HUMAN RESOURCES MGR B1	0	0.00	38,908	0.88	38,908	0.88	0	0.00
INVESTIGATION MGR B1	0	0.00	51,418	1.00	51,418	1.00	0	0.00
INSURANCE REGULATORY MGR B1	0	0.00	146,456	3.00	146,456	3.00	0	0.00
INSURANCE REGULATORY MGR B2	0	0.00	151,844	3.00	151,844	3.00	0	0.00
STATE DEPARTMENT DIRECTOR	0	0.00	102,504	0.91	102,504	0.91	0	0.00
DEPUTY STATE DEPT DIRECTOR	0	0.00	97,201	0.91	97,201	0.91	0	0.00
DESIGNATED PRINCIPAL ASST DEPT	0	0.00	35,905	0.91	35,905	0.91	0	0.00
DIVISION DIRECTOR	0	0.00	352,741	3.91	352,741	3.91	0	0.00
DESIGNATED PRINCIPAL ASST DIV	0	0.00	125,564	3.00	125,564	3.00	0	0.00
PARALEGAL	0	0.00	32,099	1.00	32,099	1.00	0	0.00
LEGAL COUNSEL	0	0.00	188,062	4.00	188,062	4.00	0	0.00
CHIEF COUNSEL	0	0.00	91,006	0.88	91,006	0.88	0	0.00
SENIOR COUNSEL	0	0.00	422,601	7.00	422,601	7.00	0	0.00
ACTUARY	0	0.00	242,413	2.00	242,413	2.00	0	0.00
AUDIT MANAGER-FINANCIAL EXAM	0	0.00	189,686	2.00	189,686	2.00	0	0.00
CHIEF FINANCIAL EXAMINER	0	0.00	106,459	1.00	106,459	1.00	0	0.00
CHIEF MARKET CONDUCT EXAM	0	0.00	94,693	1.00	94,693	1.00	0	0.00
M C EXAMINER II	0	0.00	21,846	0.32	21,846	0.32	0	0.00
M C EXAMINER III	0	0.00	223,366	3.23	223,366	3.23	0	0.00
EXAMINER-IN-CHARGE MC	0	0.00	38,811	0.45	38,811	0.45	0	0.00
AUDIT MANAGER-MARKET CONDUCT	0	0.00	183,374	2.00	183,374	2.00	· 0	0.00
FINANCIAL EXAMINER III	0	0.00	374,119	5.10	374,119	5.10	0	0.00
EXAMINER-IN-CHARGE FINANCIAL	0	0.00	35,642	0.40	35,642	0.40	0	0.00
REINSURANCE EXAMINER	0	0.00	78,672	1.00	78,672	1.00	0	0.00
TOTAL - PS	0	0.00	6,964,725	156.00	6,964,725	156.00	0	0.00
TRAVEL, IN-STATE	95,365	0.00	154,831	0.00	154,831	0.00	0	0.00
TRAVEL, OUT-OF-STATE	81,947	0.00	372,115	0.00	372,115	0.00	0	0.00
FUEL & UTILITIES	0	0.00	1	0.00	. 1	0.00	0	0.00
SUPPLIES	206,329	0.00	238,883	0.00	238,883	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	139,271	0.00	219,801	0.00	219,801	0.00	0	0.00
COMMUNICATION SERV & SUPP	110,633	0.00	168,450	0.00	168,450	0.00	0	0.00

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## **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE OPERATIONS								
CORE								
PROFESSIONAL SERVICES	215,315	0.00	475,082	0.00	475,082	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	0	0.00	1	0.00	1	0.00	0	0.00
M&R SERVICES	19,360	0.00	73,545	0.00	73,545	0.00	0	0.00
OFFICE EQUIPMENT	37,760	0.00	57,853	0.00	55,498	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	15,000	0.00	15,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	105,787	0.00	135,001	0.00	135,001	0.00	0	0.00
BUILDING LEASE PAYMENTS	2,328	0.00	25,001	0.00	25,001	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	984	0.00	17,501	0.00	17,501	0.00	0	0.00
MISCELLANEOUS EXPENSES	2,849	0.00	5,000	0.00	5,000	0.00	0	0.00
REBILLABLE EXPENSES	0	0.00	1	0.00	1	0.00	0	0.00
TOTAL - EE	1,017,928	0.00	1,958,066	0.00	1,955,711	0.00	0	0.00
PROGRAM DISTRIBUTIONS	0	0.00	1	0.00	1	0.00	0	0.00
TOTAL - PD	0	0.00	1	0.00	1	0.00	0	0.00
GRAND TOTAL	\$1,017,928	0.00	\$8,922,792	156.00	\$8,920,437	156.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$1,017,928	0.00	\$8,922,792	156.00	\$8,920,437	156.00		0.00

## Department of Insurance, Financial Institutions & Professional Registration

Director's Office

Program is found in the following core budget(s): Insurance Operations

#### 1. What does this program do?

The Director's Office provides oversight and management of all department activities. The Director's Office is responsible for policy decisions, regulation, legislation and communications. The Director's Office also includes legal and insurance receivership activities. The department's legal section provides counsel to the Director's Office and each division and section and represents the department directly before courts and the Administrative Hearing Commission. When a judge orders an insurance company into receivership, the director is responsible for either rehabilitating the company or liquidating it as provided by statute and court order.

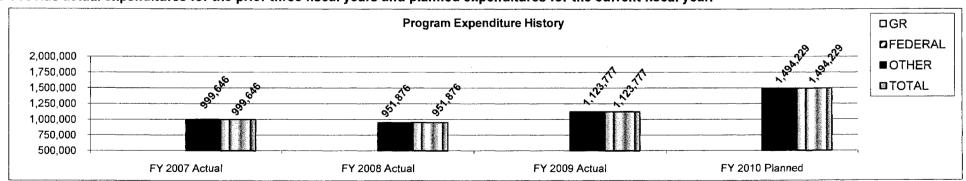
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
  Chapters 325, 354 and 374-385 RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain,

No.

## 5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



#### 6. What are the sources of the "Other" funds?

Insurance Dedicated Fund (0566)

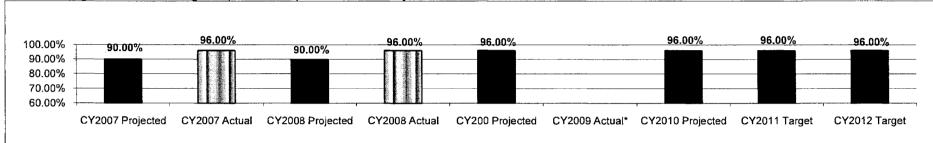
#### Department of Insurance, Financial Institutions & Professional Registration

Director's Office

Program is found in the following core budget(s): Insurance Operations

#### 7a. Provide an effectiveness measure.

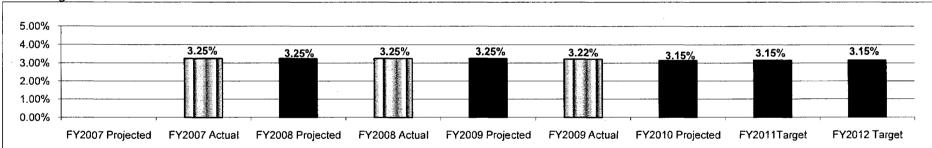
Percent of legal actions involving companies completed with 180 days of referral.



<sup>\*</sup> Calendar year actuals will be provided with the governor's recommendations.

#### 7b. Provide an efficiency measure.

Percentage of staff in the director's office.



This is a new measure that has not been projected prior to FY2008

#### 7c. Provide the number of clients/individuals served, if applicable.

Not applicable

#### 7d. Provide a customer satisfaction measure, if available.

Not available

## Department of Insurance, Financial Institutions & Professional Registration

**Consumer Affairs Division** 

Program is found in the following core budget(s): Insurance Operations

#### 1. What does this program do?

The Consumer Affairs Division answers questions from the public about insurance companies, contracts and citizen concerns through the department's consumer hotline (1-800-726-7390). The division also provides insurance education and outreach activities to Missouri citizens. In disputed insurance claims, the division acts as a liaison between the consumer and the insurance company. The division investigates complaints submitted by the public alleging unfair or unlawful acts committed by insurance companies and agencies, licensed insurance agents and brokers, bail bond agents and public adjusters. The division investigates unlicensed insurance activities, reviews license applications and reviews reports of insurance fraud submitted by insurance companies and consumers.

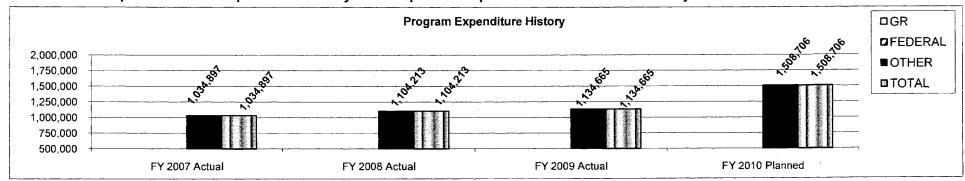
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 374.085 RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



#### 6. What are the sources of the "Other" funds?

Insurance Dedicated Fund (0566)

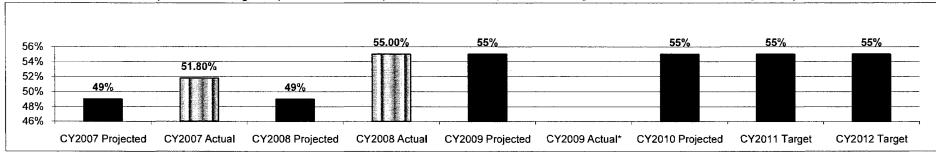
## Department of Insurance, Financial Institutions & Professional Registration

**Consumer Affairs Division** 

Program is found in the following core budget(s): Insurance Operations

#### 7a. Provide an effectiveness measure.

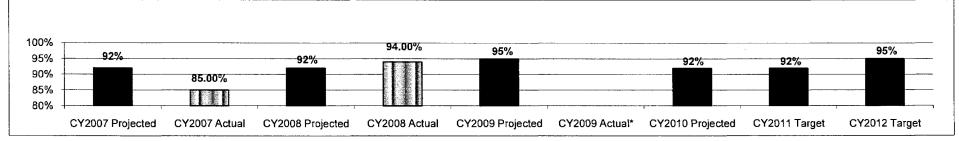
Percent of consumer complaints resulting in a positive outcome (required insurance companies and their agents to follow state statutes and regulations)



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

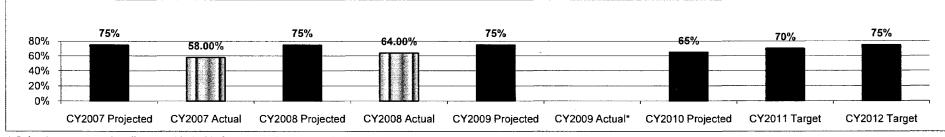
#### 7b. Provide an efficiency measure.

Percent of consumer complaints closed in less than 60 days



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

Percent of agent investigation complaints closed in less than 120 days



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

## Department of Insurance, Financial Institutions & Professional Registration

Consumer Affairs Division

Program is found in the following core budget(s): Insurance Operations

## 7c. Provide the number of clients/individuals served, if applicable.

	CY2007		CY2008		CY2009*		CY2010	CY2011	CY2012
_	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Consumer Complaints	3,800	3,840	3,800	3,807	3,800		4,000	4,000	4,000
Agent Investigations	600	812	600	1,048	800		1,000	1,000	1,000
Consumer Phone Calls	30,000	26,822	30,000	26,004	27,000		28,000	28,000	28,000
Written Inquiries	3,500	3,436	3,500	3,938	3,500		3,800	3,800	3,800
Walk-ins	150	79	150	90	100		100	100	100

<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

## 7d. Provide a customer satisfaction measure, if available.

Not available.

#### Department of Insurance, Financial Institutions & Professional Registration

Insurance Company Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

	Insurance Operations	Insurance Examinations	Total			
GR	0	0	0			
FEDERAL	0	0	0			
OTHER	2,342,367	2,344,398	4,686,765			
TOTAL	2,342,367	2,344,398	4,686,765			

#### 1. What does this program do?

The Insurance Company Regulation Division monitors the financial condition of all domestic (Missouri based) and foreign (non-Missouri based) insurance companies operating in Missouri. The division conducts financial examinations of domestic insurance companies and analyzes the financial condition of all companies licensed to sell insurance in Missouri. The division seeks to prevent insolvencies of domestic companies and takes appropriate action against any financially unsound company to protect policyholders and taxpayers. The division accounts for premium taxes and admission fees due Missouri and for insurance companies' deposits held to benefit policyholders.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapters 148, 287, 374, 375, 376 and 384 RSMo.

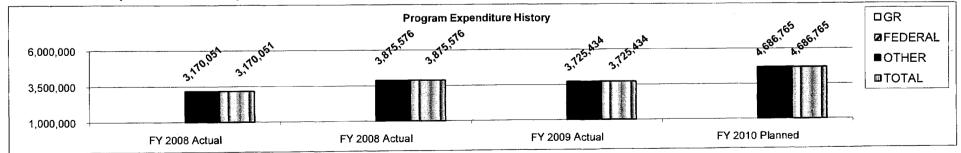
3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Insurance Examiners Fund (0552); Insurance Dedicated Fund (0566)

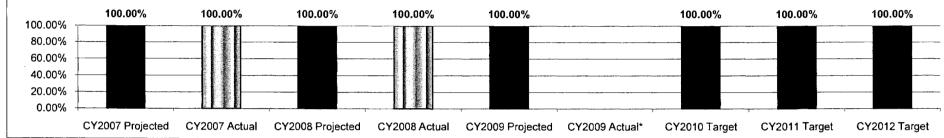
## Department of Insurance, Financial Institutions & Professional Registration

Insurance Company Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

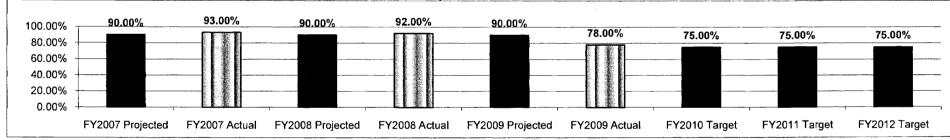
#### 7a. Provide an effectiveness measure.

Percent of annual multi-state domestic company financial filings reviewed by June 30th each year



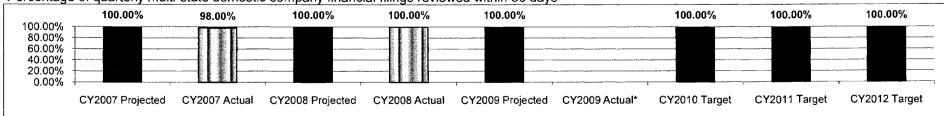
<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

Percent of domestic companies receiving a financial exam within a three-year timeframe



## 7b. Provide an efficiency measure.

Percentage of quarterly multi-state domestic company financial filings reviewed within 60 days



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

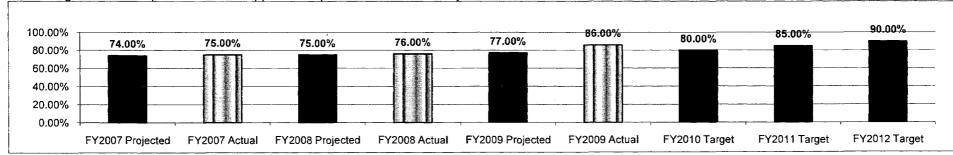
#### Department of Insurance, Financial Institutions & Professional Registration

Insurance Company Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

## 7b. Provide an efficiency measure. (cont.)

Percentage of new complete admission applications processed within 90 days



## 7c. Provide the number of clients/individuals served, if applicable.

	CY2007		CY2008		CY2009*		CY2009	CY2010	CY2011
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Projected	Target	Target
Number of Domestic Companies	236	227	236	221	236		220	220	220
Number of Licensed Companies	1,662	1,809	1,662	1,824	1,824		1,850	1,875	1,900
Number of Surplus Lines Brokers	816	1,127	816	1,267	1,200		1,300	1,350	1,400
Surplus Lines Tax Collected	23 mil	24.6 mil	23 mil	23.3 mil	23 mil		23 mil	23 mil	23 mil
Premium Tax Collected	179 mil	168 mil	175 mil	204 mil	175 mil		200 mil	200 mil	200 mil

<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

#### 7d. Provide a customer satisfaction measure, if available.

Not available

## Department of Insurance, Financial Institutions & Professional Registration

Insurance Market Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

	Insurance Operations	Insurance Exam	Total
GR	0	0	0
FEDERAL	0	0	0
OTHER	2,219,658	1,875,468	4,095,126
TOTAL	2,219,658	1,875,468	4,095,126

#### 1. What does this program do?

The Insurance Market Regulation Division protects the interests of Missouri's insurance buying consumers by ensuring companies are conducting business according to all applicable state statutes and regulations. The division performs market conduct examinations of insurance companies operating in the state to ensure equitable treatment of policyholders. The division prepares reports on insurance markets in the state for use by consumers, insurance companies and department staff. In addition, the division oversees activities of Missouri HMOs and reviews company applications for new certificates of authority or service area changes and analyzes trends in HMO activities. The division approves policy forms that an insurer wants to sell in the state and reviews forms, endorsements, illustrations and some rate filings.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State: Chapters 354, 374, 375, 379, 381, 385 and 447 RSMo.

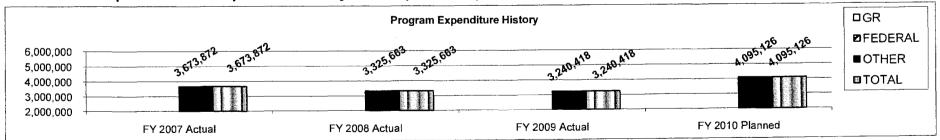
3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Insurance Examiners Fund (0552); Insurance Dedicated Fund (0566)

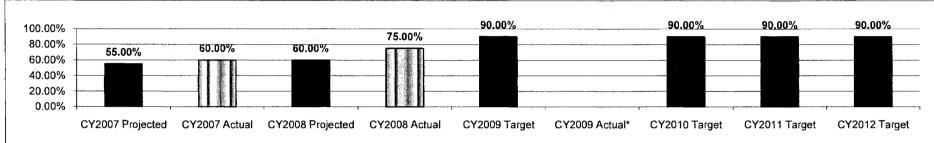
# Department of Insurance, Financial Institutions & Professional Registration

**Insurance Market Regulation Division** 

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

#### 7a. Provide an effectiveness measure.

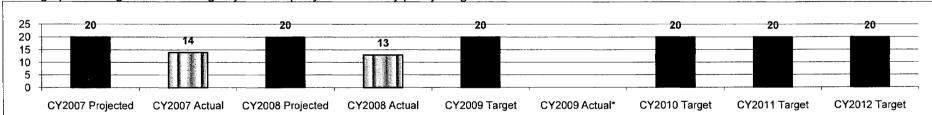
Percent of market conduct examinations that are targeted to specific issues



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

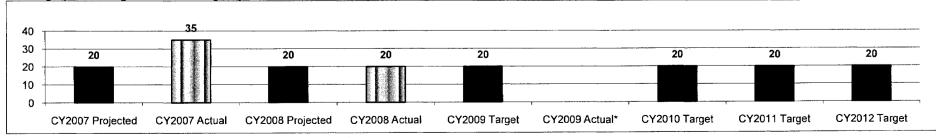
## 7b. Provide an efficiency measure.

Average processing time in working days for Property and Casualty policy filings



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

Average processing time in working days for Life and Health policy filings



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

# Department of Insurance, Financial Institutions & Professional Registration

Insurance Market Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations
7c. Provide the number of clients/individuals served, if applicable.

	CY20	07	CY20	CY2008		CY2009*		CY2011	CY20112
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Projected	Target	Target
P&C filings received	9,000	8,800	9,000	6,398	7,000		8,000	8,000	8,000
L&H filings received	4,200	3,338	3,500	3,067	3,000		3,500	3,500	3,500

<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

7d. Provide a customer satisfaction measure, if available.

Not available

### Department of Insurance, Financial Institutions & Professional Registration

Resource Administration Division

Program is found in the following core budget(s): Insurance Operations

#### 1. What does this program do?

The Resource Administration Division is responsible for the general operation and support within the department. The division prepares the department's annual budget request and strategic plan, monitors department revenues and expenditures, handles personnel and training for department employees and is responsible for monitoring all accounting, procurement and grant management for the department. The division is also responsible for the coordination of department information technology needs with the Information Technology Services Division within the Office of Administration. In addition to support activities, the division is responsible for the licensing and renewals of all insurance producers operating within the state.

## 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapter 325, 374, 375, 384 RSMo and Article IX section 7 (state school fund deposits).

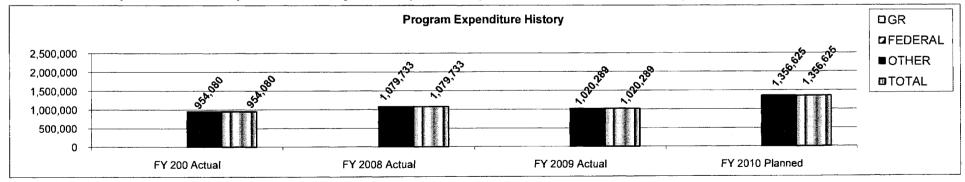
3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

## 5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



## 6. What are the sources of the "Other" funds?

Insurance Dedicated Fund (0566)

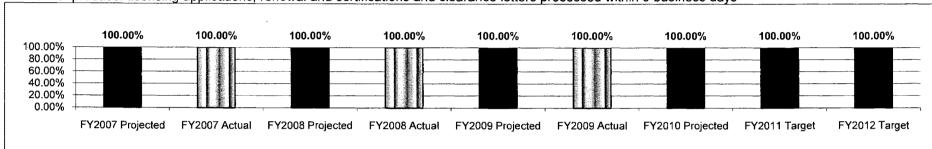
#### Department of Insurance, Financial Institutions & Professional Registration

Resource Administration Division

Program is found in the following core budget(s): Insurance Operations

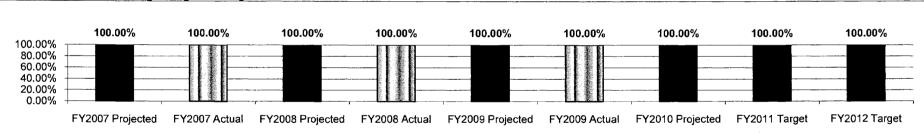
#### 7a. Provide an effectiveness measure.

Percent of producer licensing applications, renewal and certifications and clearance letters processed within 5 business days

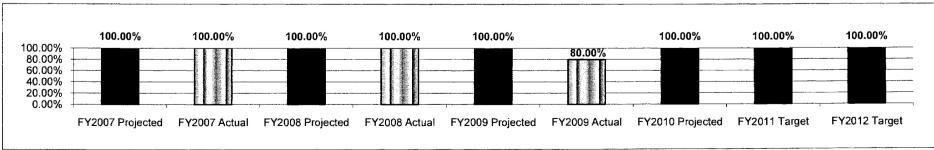


#### 7b. Provide an efficiency measure.

Percent of phone calls regarding licensing issues returned within 24 hours



## Percent of payment requests processed within 10 business days



<sup>\*</sup> FY2009 decrease in processing was caused by excessive turnover in personnel.

## Department of Insurance, Financial Institutions & Professional Registration

Resource Administration Division

Program is found in the following core budget(s): Insurance Operations

## 7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Target	Target_	Target
New licensing applications	25,000	24,688	25,000	26,838	26,000	23,857	25,000	25,000	25,000
Renewal licensing applications	43,000	35,685	40,000	43,452	40,000	38,572	40,000	40,000	40,000
Certification/clearance letters	4,000	2,117*	2,000	855*	900	445*	300	300	300
Telephone inquiries to licensing	50,000	56,067	50,000	52,540	50,000	53,804	53,000	53,000	53,000
Number of checks processed	100,000	93,742	100,000	93,665	95,000	55,059**	55,000	55,000	55,000
Number of payments processed	3,000	2,833	3,000	2,744	3,000	2,424	2,500	2,500	2,500

<sup>\*</sup>Reduction in certification and clearance letters from FY2006 to FY2009 due to increased utilization of NAIC's Producer Database (PDB) to verify licensure in other jurisdictions.

## 7d. Provide a customer satisfaction measure, if available.

Not available

<sup>\*\*</sup>Reduction in checks processed in FY2009 is a result of SERFF EFT being implemented.

# Department of Insurance, Financial Institutions & Professional Registration

**Consumer Restitution Fund** 

Program is found in the following core budget(s): Insurance Operations

#### 1. What does this program do?

The Consumer Restitution Fund was established for the purpose of preserving and distributing to aggrieved consumers funds obtained through enforcement proceedings by the director.

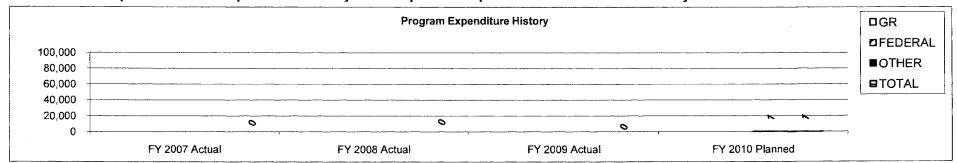
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 374.048 RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Consumer Restitution Fund (0792)

7a. Provide an effectiveness measure.

Not available

7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

Not available

7d. Provide a customer satisfaction measure, if available.

Not available

# DIFP

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE EXAMINATIONS								
CORE								
PERSONAL SERVICES INSURANCE EXAMINERS FUND	3,100,488	43,27	3,418,090	44.50	3.418.090	44.50	0	0.00
TOTAL - PS	3,100,488	43.27	3,418,090	44.50	3,418,090	44.50	0	0.00
EXPENSE & EQUIPMENT INSURANCE EXAMINERS FUND	433,460	0.00	801,776	0.00	801,776	0.00	0	0.00
TOTAL - EE	433,460	0.00	801,776	0.00	801,776	0.00	0	0.00
TOTAL	3,533,948	43.27	4,219,866	44.50	4,219,866	44.50	0	0.00
GRAND TOTAL	\$3,533,948	43.27	\$4,219,866	44.50	\$4,219,866	44.50	\$0	0.00

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Department of Ins	surance, Financia	Institutio	ns & Profess	sional Registration	Budget Unit 3	7510C			
Insurance									
Core - Insurance	Examinations								
. CORE FINANC	IAL SUMMARY								
	FY	2011 Budg	et Request			FY 2011	Governor's	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS ·	0	0	3,418,090	3,418,090	PS	0	0	0	0
EE	0	0	801,776	801,776	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	4,219,866	4,219,866	Total _	0	0	0	0
FTE	0.00	0.00	44.50	44.50	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	2,055,298	2,055,298	Est. Fringe	0	0	0	0
Note: Fringes bud	lgeted in House Bil	5 except f	or certain frin	ges	Note: Fringes I	budgeted in H	louse Bill 5 e.	xcept for certa	ain fringes
budgeted directly t	to MoDOT, Highwa	y Patrol, ar	nd Conservati	on.	budgeted direct	tly to MoDOT,	Highway Pa	trol, and Con:	servation.
Other Funds:	Insurance Examin	ers Fund (0	)552)		Other Funds:				
2. CORE DESCRI	PTION								

Core request for the Insurance Examiners Fund. This fund serves as a revolving fund to collect fees assessed and pay expenses of insurance company examinations. The department conducts both financial and market conduct examinations. Financial examinations ensure insurance companies have sufficient reserves to pay consumer claims and consumer access to affordable insurance coverage. Market conduct examinations of insurance companies serve to verify that policyholders and beneficiaries receive the full benefits from the contracts they and the insurer have agreed to. Since many of the insurance companies examined have physical locations outside of the state, department examiners must go to these locations to examine company records. The expenses of these examinations are billed to the companies examined. The costs assessed to the companies for examinations can be taken as credits against the company's premium tax payment

## 3. PROGRAM LISTING (list programs included in this core funding)

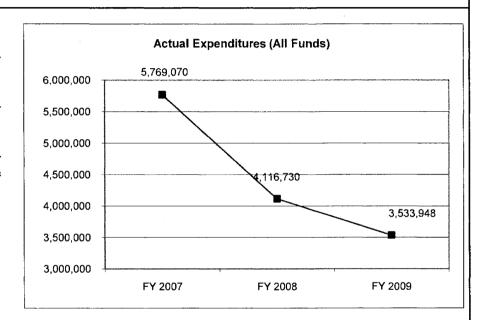
Insurance Company Regulation Division Insurance Market Regulation Division

Department of Insurance, Financial Institutions & Professional Registration Budget Unit 37510C Insurance

Core - Insurance Examinations

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	7,279,720	7,441,258	5,282,098	4,219,886
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	7,279,720	7,441,258	5,282,098	N/A
Actual Expenditures (All Funds)	5,769,070	4,116,730	3,533,948	N/A
Unexpended (All Funds)	1,510,650	3,324,528	1,748,150	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 1,510,650 (1)	0 0 3,324,528 (2)	0 0 1,748,150 (2)	N/A N/A N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Examination expenses vary from year to year depending upon the location of those companies being examined.
- (2) Reductions in expenditures due to fund switch of staff and expenses to the Insurance Operations Core to implement SB66 (2007).

## **CORE RECONCILIATION DETAIL**

# DIFP

**INSURANCE EXAMINATIONS** 

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR		Federal	Other	Total	E
TAFP AFTER VETOES								
	PS	44.50		0	0	3,418,090	3,418,090	)
	EE	0.00		0	0	801,776	801,776	ì
	Total	44.50		0	0	4,219,866	4,219,866	- i
DEPARTMENT CORE REQUEST								
	PS	44.50		0	0	3,418,090	3,418,090	)
	EE	0.00		0	0	801,776	801,776	<b>)</b>
	Total	44.50		0	0	4,219,866	4,219,866	- } =
GOVERNOR'S RECOMMENDED	CORE							
	PS	44.50		0	0	3,418,090	3,418,090	)
	EE	0.00		0	0	801,776	801,776	6
	Total	44.50		0	0	4,219,866	4,219,866	- }

# DIFP

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE EXAMINATIONS								
CORE						•		
INSURANCE FINANCIAL ANAL SPEC	5,744	0.13	0	0.00	0	0.00	0	0.00
INSURANCE FINANCIAL ANALYST II	71	0.00	0	0.00	0	0.00	0	0.00
INSURANCE REGULATORY MGR B2	568	0.01	0	0.00	0	0.00	0	0.00
SENIOR COUNSEL	1,950	0.04	0	0.00	0	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	1,658	0.02	0	0.00	0	0.00	0	0.00
AUDIT MANAGER-FINANCIAL EXAM	17,490	0.18	0	0.00	0	0.00	0	0.00
M C EXAMINER II	421,825	8.34	456,042	6.68	456,042	6.68	0	0.00
M C EXAMINER III	387,539	5.40	438,026	5.77	438,026	5.77	0	0.00
EXAMINER-IN-CHARGE MC	564,182	6.62	737,399	8.55	737,399	8.55	0	0.00
AUDIT MANAGER-MARKET CONDUCT	5,082	0.06	0	0.00	0	0.00	0	0.00
FINANCIAL EXAMINER I	100,133	1.94	0	0.00	0	0.00	0	0.00
FINANCIAL EXAMINER II	88,984	1.54	0	0.00	0	0.00	0	0.00
FINANCIAL EXAMINER III	975,274	13.04	1,109,422	15.90	1,109,422	15.90	0	0.00
EXAMINER-IN-CHARGE FINANCIAL	529,988	5.95	677,201	7.60	677,201	7.60	0	0.00
TOTAL - PS	3,100,488	43.27	3,418,090	44.50	3,418,090	44.50	0	0.00
TRAVEL, IN-STATE	175,375	0.00	206,064	0.00	206,064	0.00	0	0.00
TRAVEL, OUT-OF-STATE	193,670	0.00	497,135	0.00	497,135	0.00	C	0.00
SUPPLIES	6,009	0.00	18,844	0.00	18,844	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	1	0.00	1	0.00	0	0.00
COMMUNICATION SERV & SUPP	32,376	0.00	51,545	0.00	51,545	0.00	0	0.00
PROFESSIONAL SERVICES	1,840	0.00	19,987	0.00	19,987	0.00	0	0.00
M&R SERVICES	323	0.00	5,000	0.00	5,000	0.00	C	0.00
OFFICE EQUIPMENT	11,102	0.00	1,197	0.00	1,197	0.00	O	0.00
OTHER EQUIPMENT	0	0.00	1	0.00	1	0.00	C	0.00
PROPERTY & IMPROVEMENTS	12,765	0.00	1	0.00	1	0.00	C	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	1,000	0.00	1,000	0.00	C	0.00
MISCELLANEOUS EXPENSES	0	0.00	1,000	0.00	1,000	0.00	C	0.00

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DIFP						[	DECISION IT	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE EXAMINATIONS								
CORE								
REBILLABLE EXPENSES	0	0.00	1	0.00	1	0.00	0	0.00
TOTAL - EE	433,460	0.00	801,776	0.00	801,776	0.00	0	0.00
GRAND TOTAL	\$3,533,948	43.27	\$4,219,866	44.50	\$4,219,866	44.50	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$3 533 948	43 27	\$4 219 866	44 50	\$4 219 866	44 50		0.00

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## Department of Insurance, Financial Institutions & Professional Registration

Insurance Company Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

	Insurance Operations	Insurance Examinations	Total
GR	0	0	0
FEDERAL	0	0	0
OTHER	2,342,367	2,344,398	4,686,765
TOTAL	2,342,367	2,344,398	4,686,765

## 1. What does this program do?

The Insurance Company Regulation Division monitors the financial condition of all domestic (Missouri based) and foreign (non-Missouri based) insurance companies operating in Missouri. The division conducts financial examinations of domestic insurance companies and analyzes the financial condition of all companies licensed to sell insurance in Missouri. The division seeks to prevent insolvencies of domestic companies and takes appropriate action against any financially unsound company to protect policyholders and taxpayers. The division accounts for premium taxes and admission fees due Missouri and for insurance companies' deposits held to benefit policyholders.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapters 148, 287, 374, 375, 376 and 384 RSMo.

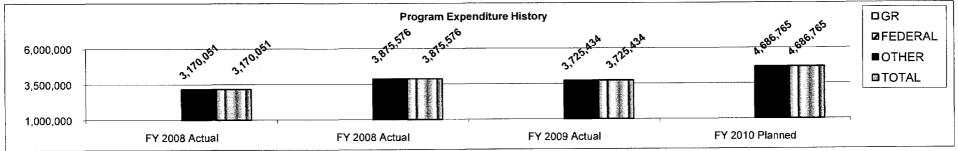
3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Insurance Examiners Fund (0552); Insurance Dedicated Fund (0566)

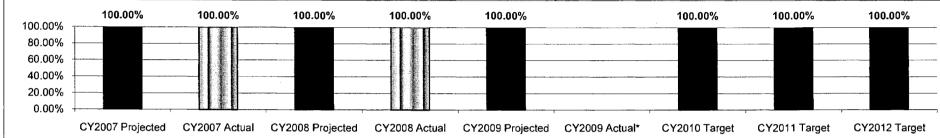
# Department of Insurance, Financial Institutions & Professional Registration

**Insurance Company Regulation Division** 

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

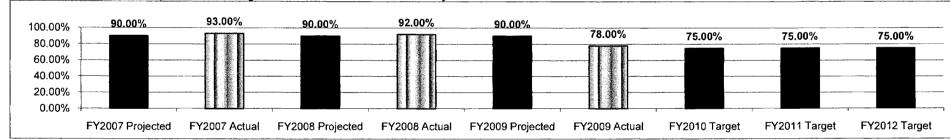
#### 7a. Provide an effectiveness measure.

Percent of annual multi-state domestic company financial filings reviewed by June 30th each year



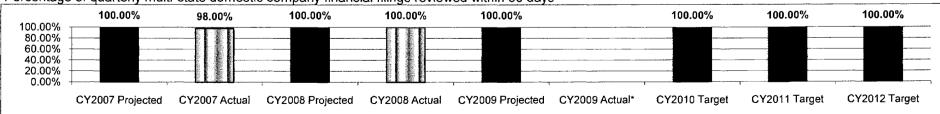
<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

Percent of domestic companies receiving a financial exam within a three-year timeframe



## 7b. Provide an efficiency measure.

Percentage of quarterly multi-state domestic company financial filings reviewed within 60 days



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

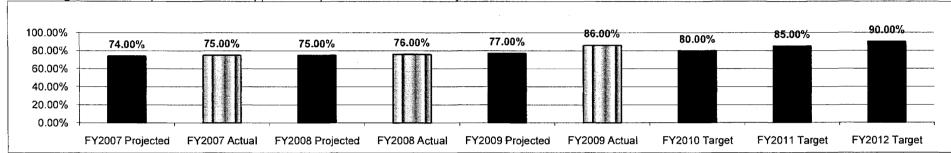
# Department of Insurance, Financial Institutions & Professional Registration

Insurance Company Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

# 7b. Provide an efficiency measure. (cont.)

Percentage of new complete admission applications processed within 90 days



#### 7c. Provide the number of clients/individuals served, if applicable.

	CY200	7 CY2008		8	CY2009*			CY2010	CY2011
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Projected	Target	Target
Number of Domestic Companies	236	227	236	221	236		220	220	220
Number of Licensed Companies	1,662	1,809	1,662	1,824	1,824		1,850	1,875	1,900
Number of Surplus Lines Brokers	816	1,127	816	1,267	1,200		1,300	1,350	1,400
Surplus Lines Tax Collected	23 mil	24.6 mil	23 mil	23.3 mil	23 mil		23 mil	23 mil	23 mil
Premium Tax Collected	179 mil	168 mil	175 mil	204 mil	175 mil		200 mil	200 mil	200 mil

<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

## 7d. Provide a customer satisfaction measure, if available.

Not available

## Department of Insurance, Financial Institutions & Professional Registration

Insurance Market Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

	Insurance Operations	Insurance Exam	Total
GR	0	0	0
FEDERAL	0	0	0
OTHER	2,219,658	1,875,468	4,095,126
TOTAL	2,219,658	1,875,468	4,095,126

#### 1. What does this program do?

The Insurance Market Regulation Division protects the interests of Missouri's insurance buying consumers by ensuring companies are conducting business according to all applicable state statutes and regulations. The division performs market conduct examinations of insurance companies operating in the state to ensure equitable treatment of policyholders. The division prepares reports on insurance markets in the state for use by consumers, insurance companies and department staff. In addition, the division oversees activities of Missouri HMOs and reviews company applications for new certificates of authority or service area changes and analyzes trends in HMO activities. The division approves policy forms that an insurer wants to sell in the state and reviews forms, endorsements, illustrations and some rate filings.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

State: Chapters 354, 374, 375, 379, 381, 385 and 447 RSMo.

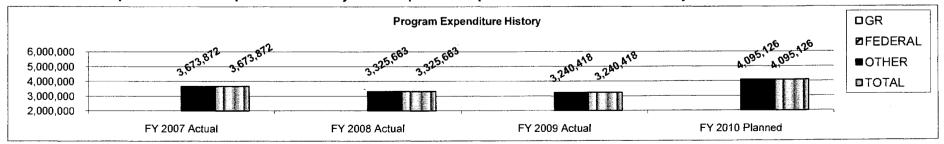
3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Insurance Examiners Fund (0552); Insurance Dedicated Fund (0566)

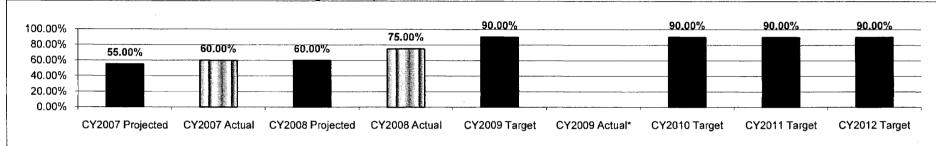
## Department of Insurance, Financial Institutions & Professional Registration

Insurance Market Regulation Division

Program is found in the following core budget(s): Insurance Operations; Insurance Examinations

#### 7a. Provide an effectiveness measure.

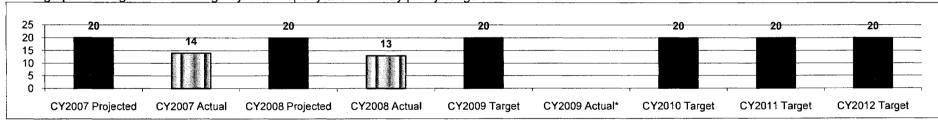
Percent of market conduct examinations that are targeted to specific issues



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

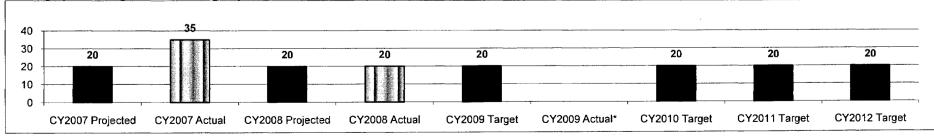
#### 7b. Provide an efficiency measure.

Average processing time in working days for Property and Casualty policy filings



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

Average processing time in working days for Life and Health policy filings



<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

Department of Insurance, Financial Institutions & Professional Registration
Insurance Market Regulation Division
Program is found in the following core budget(s): Insurance Operations; Insurance Examinations
7c. Provide the number of clients/individuals served, if applicable.

	CY20	CY2007		800	CY2009*		CY2010	CY2011	CY20112
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Projected	Target	Target
P&C filings received	9,000	8,800	9,000	6,398	7,000		8,000	8,000	8,000
L&H filings received	4,200	3,338	3,500	3,067	3,000		3,500	3,500	3,500

<sup>\*</sup> Calendar year actuals will be provided with Governor's Recommendations.

7d. Provide a customer satisfaction measure, if available.

Not available

# DIFP

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE REFUNDS								
CORE								
PROGRAM-SPECIFIC								
INSURANCE EXAMINERS FUND	75	0.00	1	0.00	1	0.00	0	0.00
INSURANCE DEDICATED FUND	14,670	0.00	75,000	0.00	75,000	0.00	0	0.00
TOTAL - PD	14,745	0.00	75,001	0.00	75,001	0.00	0	0.00
TOTAL	14,745	0.00	75,001	0.00	75,001	0.00	0	0.00
GRAND TOTAL	\$14,745	0.00	\$75,001	0.00	\$75,001	0.00	\$0	0.00

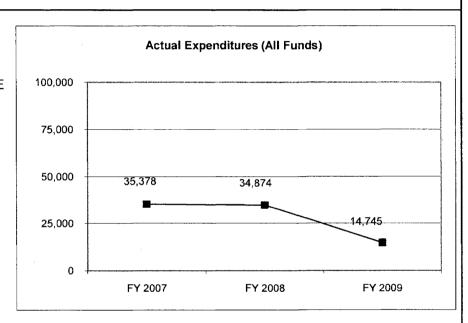
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SD 0 0 75,001 75,001 E PSD 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0										
Second   GR	1. CORE FINA	NCIAL SUMMARY								
PS		FY 2	011 Budge	t Request			FY 2011	Governor's	Recommend	ation
PSD 0 0 75,001 75,001 E PSD 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		GR F	ederal	Other	Total		GR	Fed	Other	Total
PSD 0 0 75,001 75,001 E PSD 0 0 0 0 0 0 TRF 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0	0	0	0	PS	0	0	0	0
TRF 0 0 0 75,001 75,001 E TRF 0 0 0 0 0 0  FTE 0.00 0.00 0.00 0.00 FTE 0.00 0.00 0.00 0.00 0.00  Set. Fringe 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0	0	0	0	EE	0	0	0	0
Total 0 0 75,001 75,001 E Total 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0	0	75,001	75,001		0	0	0	0
FTE 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.			<u></u>		0					
Est. Fringe	Total	0	0	75,001	75,001	E Total	0	0	00	0
Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.  Other Funds: Insurance Examiners Fund (0552) Insurance Dedicated Fund (0566) Notes: An "E" is requested for the \$75,001 Other Funds  CORE DESCRIPTION  This core request is needed to refund incorrect or overpayment of insurance fees received from individuals and insurance companies. When any incorrect overpayment of fees is received, a refund is issued from the appropriate insurance fund using this appropriation. This appropriation is an estimated appropriate insurance fund using this appropriation.	FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.  Other Funds: Insurance Examiners Fund (0552) Other Funds: Insurance Dedicated Fund (0566)  Notes: An "E" is requested for the \$75,001 Other Funds  CORE DESCRIPTION  This core request is needed to refund incorrect or overpayment of insurance fees received from individuals and insurance companies. When any incorrect overpayment of fees is received, a refund is issued from the appropriate insurance fund using this appropriation. This appropriation is an estimated appropriate insurance fund using this appropriation.	Est. Fringe	0	0	0	0	Est. Fringe	9 0	0	01	0
Other Funds: Insurance Examiners Fund (0552) Other Funds: Insurance Dedicated Fund (0566) Notes: An "E" is requested for the \$75,001 Other Funds  2. CORE DESCRIPTION  This core request is needed to refund incorrect or overpayment of insurance fees received from individuals and insurance companies. When any incorrect overpayment of fees is received, a refund is issued from the appropriate insurance fund using this appropriation. This appropriation is an estimated appropriate appropriation.		udgeted in House Bill	5 except fo	r certain fring				louse Bill 5 e.	cept for certa	ain fringes
Insurance Dedicated Fund (0566)  Notes: An "E" is requested for the \$75,001 Other Funds  2. CORE DESCRIPTION  This core request is needed to refund incorrect or overpayment of insurance fees received from individuals and insurance companies. When any incorrect overpayment of fees is received, a refund is issued from the appropriate insurance fund using this appropriation. This appropriation is an estimated appropriate appropriation.	budgeted directl	y to MoDOT, Highway	Patrol, and	d Conservatio	n.	budgeted d	lirectly to MoDOT	, Highway Pa	trol, and Cons	servation.
This core request is needed to refund incorrect or overpayment of insurance fees received from individuals and insurance companies. When any incorre overpayment of fees is received, a refund is issued from the appropriate insurance fund using this appropriation. This appropriation is an estimated appropriate appropriation.		Insurance Dedicate	d Fund (05	66) <sup>°</sup>	unds	Other Fund	ls:			
This core request is needed to refund incorrect or overpayment of insurance fees received from individuals and insurance companies. When any incorre overpayment of fees is received, a refund is issued from the appropriate insurance fund using this appropriation. This appropriation is an estimated appropriate appropriation.	2. CORE DESC	RIPTION								
	overpayment of	f fees is received, a re	fund is issu	ied from the a	appropriate	nsurance fund using this	appropriation. T	his appropria	ion is an estir	nated appro

Department of Insurance, Financial Institutions & Professional Registration Budget Unit 37520C
Insurance
Core - Insurance Refunds

# 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	75,001	75,001	75,001	75,001 E
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	75,001	75,001	75,001	N/A
Actual Expenditures (All Funds)	35,378	34,874	14,745	N/A
Unexpended (All Funds)	39,623	40,127	60,256	N/A
Unexpended, by Fund: General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	39,623	40,127	60,256	N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

## **CORE RECONCILIATION DETAIL**

## DIFP

**INSURANCE REFUNDS** 

## 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	I
TAFP AFTER VETOES							
	PD	0.00	0	0	75,001	75,001	
	Total	0.00	0	0	75,001	75,001	
DEPARTMENT CORE REQUEST							_
	PD	0.00	0	0	75,001	75,001	
	Total	0.00	0	0	75,001	75,001	
GOVERNOR'S RECOMMENDED	CORE						_
	PD	0.00	0	0	75,001	75,001	
	Total	0.00	0	0	75,001	75,00	_ 

DIFP								<b>DECISION IT</b>	EM DETAIL
Budget Unit		FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	******
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	· · · · · · · · · · · · · · · · · · ·	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
INSURANCE REFUNDS									
CORE									
REFUNDS		14,745	0.00	75,001	0.00	75,001	0.00	0	0.00
TOTAL - PD	·	14,745	0.00	75,001	0.00	75,001	0.00	0	0.00
GRAND TOTAL		\$14,745	0.00	\$75,001	0.00	\$75,001	0.00	\$0	0.00
	GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	OTHER FUNDS	\$14,745	0.00	\$75,001	0.00	\$75,001	0.00		0.00

# Department of Insurance, Financial Institutions & Professional Registration

Insurance Refunds

Program is found in the following core budget(s): Insurance Refunds

#### 1. What does this program do?

Individuals and companies sometimes submit incorrect insurance fee amounts to the department. According to Section 374.150 RSMo., all fees due the state under the provisions of the insurance laws shall be deposited to the credit of department funds unless otherwise provided. The department deposits fees upon receipt, and if it is determined that an incorrect or overpayment has occurred then a refund is generated.

An estimated appropriation is needed as the amount of refunds that will occur during a fiscal year is unknown.

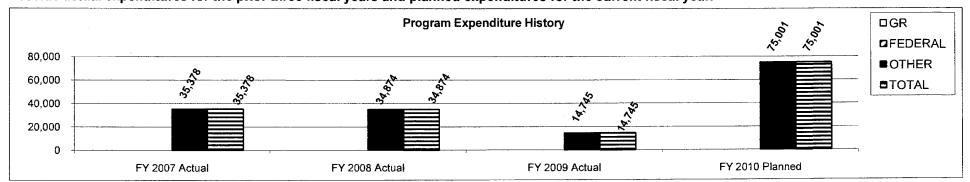
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 374.150 RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



## 6. What are the sources of the "Other " funds?

Insurance Dedicated Fund (0566) and Insurance Examiners Fund (0552)

## Department of Insurance, Financial Institutions & Professional Registration

Insurance Refunds

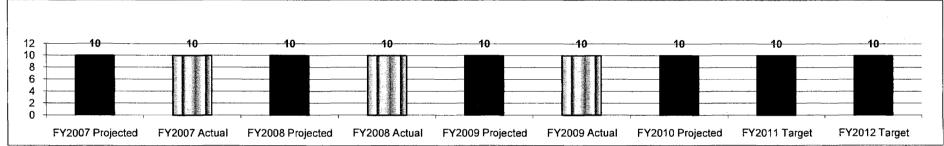
Program is found in the following core budget(s): Insurance Refunds

7a. Provide an effectiveness measure.

None available

## 7b. Provide an efficiency measure.

Number of days to process refund request



## 7c. Provide the number of clients/individuals served, if applicable.

	FY20	07	FY20	800	FY20	09	FY2010	FY2011	FY2012	
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target	
Refunds processed	500	471	500	426	450	451	450	450	450	

7d. Provide a customer satisfaction measure, if available.

Not available

# DIFP

# **DECISION ITEM SUMMARY**

Budget Unit	·							
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
HEALTH INSURANCE COUNSELING								
CORE								
PROGRAM-SPECIFIC								
FEDERAL - MDI	1,090,562	0.00	700,000	0.00	700,000	0.00	0	0.00
INSURANCE DEDICATED FUND	150,000	0.00	200,000	0.00	200,000	0.00	0	0.00
TOTAL - PD	1,240,562	0.00	900,000	0.00	900,000	0.00	0	0.00
TOTAL	1,240,562	0.00	900,000	0.00	900,000	0.00	0	0.00
GRAND TOTAL	\$1,240,562	0.00	\$900,000	0.00	\$900,000	0.00	\$0	0.00

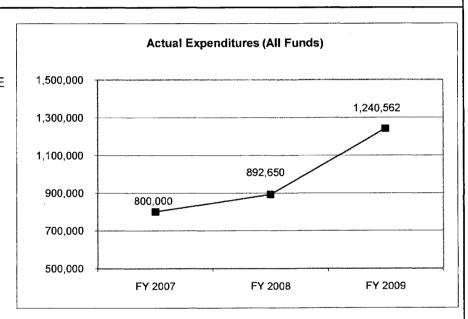
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	, ,	′ 2011 Budge	t Request			FY 2011 G	overnor's R	Recommenda	ition
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
E	0	0	0	0	EE	0	0	0	0
PSD	0	700,000	200,000	900,000 E	PSD	0	0	0	0
ΓRF	0	0	0	0	TRF	0	0	0	0
otal	0	700,000	200,000	900,000 E	Total	0	0	0	0
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	T 01	0	0	0
Vote: Fringes bu	idgeted in House E	Bill 5 except fo	r certain fringe			es budgeted in Ho	use Bill 5 ex	cept for certain	in fringes
_	to MoDOT, Highw	-	_	1	budgeted dir	ectly to MoDOT, I	Highway Pati	rol, and Cons	ervation.
0.1. F. I.			20)		011 - 5 - 1				
Other Funds:	Insurance Dedic	•	•		Other Funds	•			
	An "E" is include			e as					
A AARE BEAAF	funding may fluc	tuate from yea	ar to year.						
2. CORE DESCR			<del> </del>					<u></u>	
	mmunity Leaders /	Assisting the I	nsured of Mis	souri) program pro	vides counseling ar	nd educational act	ivities to ser	niors on health	n insurance
The CLAIM (Co		tment contrac	ts with Prima	ris to administer the	CLAIM program.	The program recr	uits sponsor	s and volunte	ers, develo
and Medicare be	enetits. The depai					KU and Website V	WWW MISSOLI	riciaim.org. v	olunteers a
and Medicare be	eer training, public	izes the progr	am and main	tains a toil-free num	IDEI, 1-000-390-33		*****		and provide
and Medicare be conducts volunte recruited locally	eer training, public and community or	izes the progr ganizations s	uch as hospita	als, community cen	ters, extension offic	ces or senior center	ers serve as	cosponsors a	and provide
and Medicare be conducts volunte recruited locally	eer training, public and community or	izes the progr ganizations s	uch as hospita	als, community cen	ters, extension officential terms are terms at the second	ces or senior center	ers serve as	cosponsors a	and provide

Department of Insurance, Financial Institutions & Professional Registration Budget Unit 37540C
Insurance
Core - Health Insurance Counseling

# 4. FINANCIAL HISTORY

FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
800.000	900 000	1 290 562	900,000 E
0	0	0	N/A
800,000	900,000	1,290,562	N/A
800,000	892,650	1,240,562	N/A
0	7,350	50,000	N/A
0	0	0	N/A
0	7,350	0	N/A
0	0	50,000	N/A
		(1)	(2)
	800,000 0 800,000 800,000 0	Actual         Actual           800,000         900,000           0         0           800,000         900,000           800,000         892,650           0         7,350           0         7,350	Actual         Actual         Actual           800,000         900,000         1,290,562           0         0         0           800,000         900,000         1,290,562           800,000         892,650         1,240,562           0         7,350         50,000           0         7,350         0           0         0         50,000



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Original Federal appropriation of \$700,000 E was increased by \$390,562.
- (2) An "E" is included on the Federal budget line as funding my fluctuate from year to year.

## **CORE RECONCILIATION DETAIL**

# DIFP

**HEALTH INSURANCE COUNSELING** 

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR		Federal	Other	Total	
TAFP AFTER VETOES	<del></del>	· <del>-</del>						
	PD	0.00		0	700,000	200,000	900,000	ı
	Total	0.00		0	700,000	200,000	900,000	- · 
DEPARTMENT CORE REQUEST								-
	PD	0.00		0	700,000	200,000	900,000	ı
	Total	0.00		0	700,000	200,000	900,000	-
GOVERNOR'S RECOMMENDED	CORE							
	PD	0.00		0	700,000	200,000	900,000	l
	Total	0.00		0	700,000	200,000	900,000	1

# DIFP

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
HEALTH INSURANCE COUNSELING								
CORE								
PROGRAM DISTRIBUTIONS	1,240,562	0.00	900,000	0.00	900,000	0.00	0	0.00
TOTAL - PD	1,240,562	0.00	900,000	0.00	900,000	0.00	0	0.00
GRAND TOTAL	\$1,240,562	0.00	\$900,000	0.00	\$900,000	0.00	. \$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$1,090,562	0.00	\$700,000	0.00	\$700,000	0.00		0.00
OTHER FUNDS	\$150,000	0.00	\$200,000	0.00	\$200,000	0.00		0.00

im\_didetail

## Department of Insurance, Financial Institutions & Professional Registration

**Health Insurance Counseling** 

Program is found in the following core budget(s): Health Insurance Counseling

#### 1. What does this program do?

The CLAIM (Community Leaders Assisting the Insured of Missouri) program provides counseling and educational activities to seniors on health insurance coverage and Medicare benefits. The department contracts with Primaris to administer the CLAIM program. The program recruits sponsors and volunteers, develops and conducts volunteer training, publicizes the program and maintains a toll-free number, 1-800-390-3330, and website, <a href="www.missouriclaim.org">www.missouriclaim.org</a>. Volunteers are recruited locally and community organizations such as hospitals, community centers, extension offices or senior centers serve as cosponsors and provide space, supplies and local publicity for the program. The program currently has approximately 49 sponsors and has locations throughout the state where counseling is provided.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Federal: State Health Insurance Assistance Program; Federal CFDA - 93.779

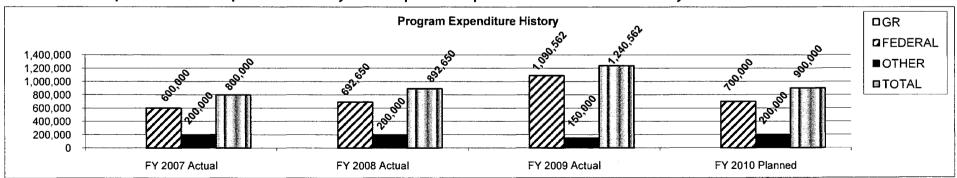
3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

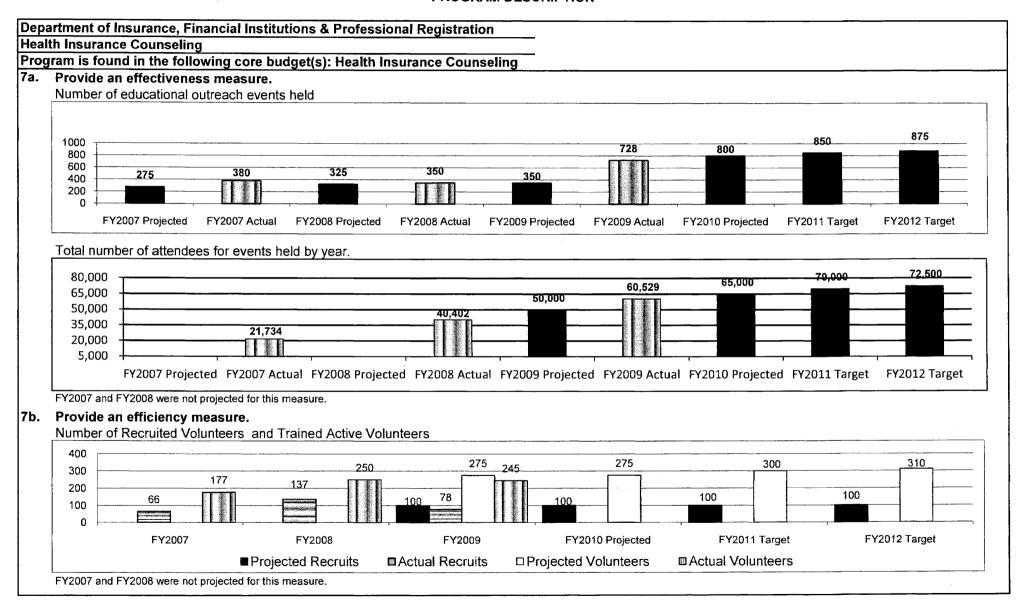
No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Insurance Dedicated Fund (0566)



ealth Insurance Counseling									
rogram is found in the followi		<del></del>		ounseling					
. Provide the number of cli	ents/individu	als served, if	applicable.						
	FY2007*		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Seniors counseled	15,000	11,459	15,000	16,250	16,250	19,652	20,500	21,000	21,500
Seniors counseled *FY2007 decrease was due to vol	•	,	•	•	•	,	20,500	21,000	21,500
*FY2007 decrease was due to vol	unteer turnover.	This has been ad	dressed by revar	•	•	,	20,500	21,000	21,500
*FY2007 decrease was due to vol	unteer turnover. action measi	This has been adure, if availab	dressed by revar	nping volunteer rec	cruitment and inc	,	20,500	21,000	21,500
*FY2007 decrease was due to vol  d. Provide a customer satisf	unteer turnover. action measi	This has been adure, if availab sure customer	dressed by revar	nping volunteer rec	cruitment and inc	creasing training.	20,500 <b>FY2010</b>	21,000 FY2011	21,500 <b>FY2012</b>
*FY2007 decrease was due to vol  1. Provide a customer satisf	unteer turnover. action measurveys to mea	This has been adure, if availab sure customer	dressed by revar <b>le.</b> satisfaction v	nping volunteer rec	cruitment and inc	creasing training.	,		·

# DIFP

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
CREDIT UNIONS								
CORE								
PERSONAL SERVICES								
DIVISION OF CREDIT UNIONS	897,304	15.32	1,126,071	15.50	1,126,071	15.50	0	0.00
TOTAL - PS	897,304	15.32	1,126,071	15.50	1,126,071	15.50	0	0.00
EXPENSE & EQUIPMENT								
DIVISION OF CREDIT UNIONS	123,230	0.00	123,775	0.00	123,775	0.00	0	0.00
TOTAL - EE	123,230	0.00	123,775	0.00	123,775	0.00	0	0.00
TOTAL	1,020,534	15.32	1,249,846	15.50	1,249,846	15.50	0	0.00
Credit Union Examiner Request - 1375001								
PERSONAL SERVICES								
DIVISION OF CREDIT UNIONS	0	0.00	0	0.00	<b>52,164</b>	1.00	0	0.00
TOTAL - PS	0	0.00	0	0.00	52,164	1.00	0	0.00
EXPENSE & EQUIPMENT								
DIVISION OF CREDIT UNIONS	0	0.00	0	0.00	10,660	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	10,660	0.00	0	0.00
TOTAL	0	0.00	0	0.00	62,824	1.00	0	0.00
GRAND TOTAL	\$1,020,534	15.32	\$1,249,846	15.50	\$1,312,670	16.50	\$0	0.00

im\_disummary

	CIAL SUMMARY  FY 2011 Budget Request					FY 2011 Governor's Recommendation				
	GR	Federal	Other	Total		GR	Fed	Other	Total	
PS	0	0	1,126,071	1,126,071	PS	0	0	0	0	
EE	0	0	123,775	123,775	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	
Total	0	0	1,249,846	1,249,846	Total _	0	0	0	0	
TE	0.00	0.00	15.50	15.50	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	677,106	677,106	Est. Fringe	0	0	0	0	
Note: Fringes be	udgeted in House Bil	l 5 except f	or certain frin	ges	Note: Fringes	budgeted in H	ouse Bill 5 ex	cept for certain	n fringes	
budgeted directly	y to MoDOT, Highwa	y Patrol, an	nd Conservati	on.	budgeted direc	tly to MoDOT,	Highway Par	trol, and Conse	ervation.	

The Division of Credit Unions is the regulatory agency responsible for the examination, supervision, chartering, merger and liquidation of all state-chartered credit unions. The division also responds to consumer requests or complaints about credit union services or operations. The division is an accredited agency through the National Association of State Credit Union Supervisors, and all member deposits are insured by the National Credit Union Administration, an agency of the federal government. The division is statutorily required to conduct examinations at least once every 18 months on qualifying state-charterd credit unions. Examinations are conducted to ensure the safety and soundness of credit unions and to ensure compliance with applicable rules, regulations and statutes. The division proactively performs off-site monitoring on an ongoing basis to assist in identifying increasing risk. Credit unions incurring problems, whether financial, operational or in compliance areas, receive increased attention which may come in the form of enforcement actions. The Division of Credit Unions currently regulates 140 credit unions with assets exceeding \$9.3 billion. Missouri is ranked seventh in the nation in the number of state-chartered credit unions. There are approximately 1.2 million members of Missouri credit unions.

#### 3. PROGRAM LISTING (list programs included in this core funding)

Department of Incurence Financial Institutions & Designational Designation

Division of Credit Unions

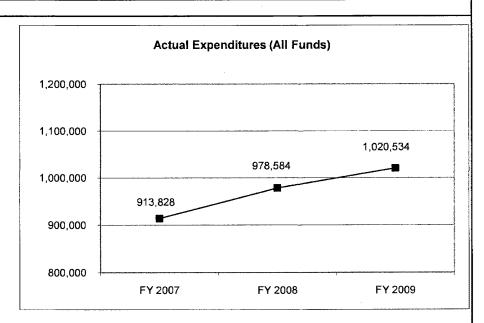
Department of Insurance, Financial Institutions & Professional Registration Budget Unit 42490C

Division of Credit Unions

Core - Credit Unions

### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	1,203,687	1,235,154	1,268,496	1,249,846
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	1,203,687	1,235,154	1,268,496	N/A
Actual Expenditures (All Funds)	913,828	978,584	1,020,534	N/A
Unexpended (All Funds)	289,859	256,570	247,962	N/A
Unexpended, by Fund:			•	
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	289,859	256,570	247,962	N/A
	(1)	(2)	(3)	



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount is primarily personal service appropriation due to staff turnover and gradual implementation of HB 379/SB 318 (2005 Session)
- (2) Unexpended amount is primarily personal service appropriation due to staff turnover and gradual implementation of HB 379/SB 318 (2005 Session)
- (3) Unexpended amount is primarily personal service appropriation due to staff turnover and gradual implementation of HB 379/SB 318 (2005 Session)

### **CORE RECONCILIATION DETAIL**

### DIFP

**CREDIT UNIONS** 

### 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	15.50	C	0	1,126,071	1,126,071	
	EE	0.00	C	0	123,775	123,775	
	Total	15.50	0	0	1,249,846	1,249,846	
DEPARTMENT CORE REQUEST							
	PS	15.50	C	0	1,126,071	1,126,071	
	EE	0.00	C	0	123,775	123,775	
	Total	15.50	0	0	1,249,846	1,249,846	-
GOVERNOR'S RECOMMENDED	CORE						
	PS	15.50	C	0	1,126,071	1,126,071	
	EE	0.00	C	0	123,775	123,775	
	Total	15.50	C	0	1,249,846	1,249,846	-

D	I	F	Ρ
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## **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
CREDIT UNIONS								
CORE								
DESIGNATED PRINCIPAL ASST DIV	6,039	0.19	0	0.00	0	0.00	0	0.00
COMMISSION MEMBER	0	0.00	18,536	0.00	18,536	0.00	0	0.00
OFFICE SUPPORT ASST (KEYBRD)	11,907	0.54	17,781	0.50	17,781	0.50	0	0.00
EXECUTIVE II	40,997	1.00	49,534	1.00	49,534	1.00	0	0.00
FINANCIAL EXAM ASST II	100,028	2.42	202,836	4.00	202,836	4.00	0	0.00
FINANCIAL EXAMINER	204,112	4.00	64,654	1.00	64,654	1.00	0	0.00
SENIOR FINANCIAL EXAMINER	0	0.00	74,147	1.00	74,147	1.00	0	0.00
FINANCIAL EXAMINER SPEC	225,748	3.10	356,764	4.00	356,764	4.00	0	0.00
DIVISION DIRECTOR	91,874	0.96	95,168	1.00	95,168	1.00	0	0.00
DESIGNATED PRINCIPAL ASST DIV	193,833	2.81	246,651	3.00	246,651	3.00	0	0.00
COMMISSION MEMBER	600	0.00	0	0.00	0	0.00	0	0.00
MISCELLANEOUS PROFESSIONAL	22,166	0.30	0	0.00	0	0.00	0	0.00
TOTAL - PS	897,304	15.32	1,126,071	15.50	1,126,071	15.50	0	0.00
TRAVEL, IN-STATE	62,212	0.00	56,782	0.00	56,782	0.00	0	0.00
TRAVEL, OUT-OF-STATE	5,593	0.00	9,252	0.00	9,252	0.00	0	0.00
SUPPLIES	15,231	0.00	17,594	0.00	17,594	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	14,976	0.00	10,188	0.00	10,188	0.00	0	0.00
COMMUNICATION SERV & SUPP	0	0.00	10,794	0.00	10,794	0.00	0	0.00
PROFESSIONAL SERVICES	98	0.00	5,557	0.00	5,557	0.00	0	0.00
M&R SERVICES	340	0.00	498	0.00	498	0.00	0	0.00
OFFICE EQUIPMENT	2,695	0.00	3,198	0.00	3,198	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	1,407	0.00	1,407	0.00	0	0.00
BUILDING LEASE PAYMENTS	31	0.00	1	0.00	1	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	100	0.00	100	0.00	0	0.00
MISCELLANEOUS EXPENSES	748	0.00	1,900	0.00	1,900	0.00	0	0.00
REBILLABLE EXPENSES	21,306	0.00	6,504	0.00	6,504	0.00	0	0.00
TOTAL - EE	123,230	0.00	123,775	0.00	123,775	0.00	0	0.00
GRAND TOTAL	\$1,020,534	15.32	\$1,249,846	15.50	\$1,249,846	15.50	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$1,020,534	15.32	\$1,249,846	15.50	\$1,249,846	15.50		0.00

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Page 11 of 43

### Department of Insurance, Financial Institutions & Professional Registration

Division of Credit Unions

Program is found in the following core budget(s): Credit Unions

#### 1. What does this program do?

The Division of Credit Unions is responsible for the regulation of state-chartered credit unions in Missouri to effectively safeguard the interests of depositors and shareholders of these organizations. The division performs examinations of credit unions to ensure compliance with applicable laws and regulations. The division also responds to consumer requests or complaints about credit union services and operations. The entire cost of the division is reimbursed to the state through fees and assessments paid by the credit unions. The division is accredited through the National Association of State Credit Union Supervisors (NASCUS). All deposits in Missouri credit unions are insured up to \$100,000 by the National Credit Union Administration (NCUA), an agency of the federal government. The division currently regulates 140 credit unions with assets exceeding 9.3 billion. Missouri is currently ranked seventh in the nation in the number of state-chartered credit unions. There are approximately 1.2 million members of Missouri credit unions.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapter 370 RSMo.

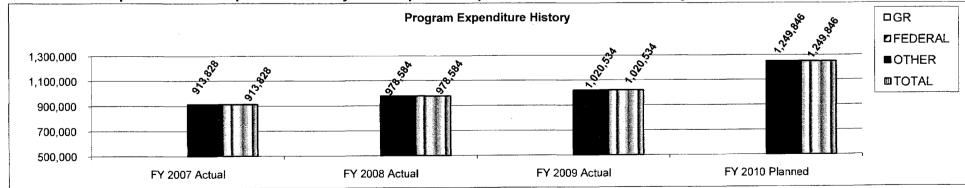
3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Division of Credit Unions Fund (0548)

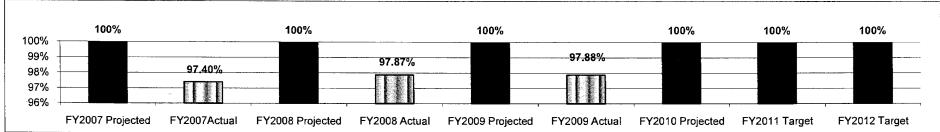
## Department of Insurance, Financial Institutions & Professional Registration

**Division of Credit Unions** 

Program is found in the following core budget(s): Credit Unions

### 7a. Provide an effectiveness measure.

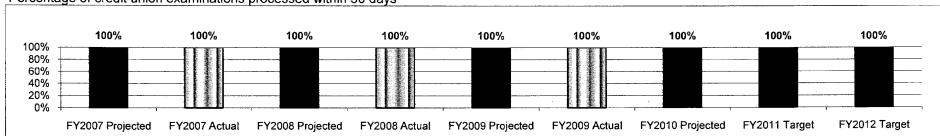
Percentage of Missouri credit unions rated with a 1, 2, or 3\*



<sup>\*</sup>A credit union's performance is measured by the CAMEL ratings. The CAMEL rating system (1 - 5) is based upon evaluation of critical elements of a credit union's operations. Credit unions rated at a CAMEL rate of 4 or 5 are considered to be performing poorly.

### 7b. Provide an efficiency measure.

Percentage of credit union examinations processed within 30 days



### 7c. Provide the number of clients/individuals served, if applicable.

	FY20	FY2007		FY2008		FY2009		FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Missouri Credit Union Members	1,300,000	1,183,720	1,200,000	1,186,371	1,200,000	1,192,374	1,200,000	1,200,000	1,200,000

#### 7d. Provide a customer satisfaction measure, if available.

The Division of Credit Unions surveys each credit union after completion of an examination to determine their overall satisfaction with the division.

	FY20	007	FY200		FY20	09	FY2009	FY2010	FY2011
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
% reporting satisfaction	89%	88.9%	90%	90.2%	92%	93%	92%	92%	92%

. AMOUNT OF R		<u></u>	<u>L</u>	OI# 1375001					
	EV 2								
	1 1 2	2011 Budget	Request			FY 2011 (	Governor's R	ecommendat	ion
	GR	Federal	Other	Total		GR	Fed	Other	Total
S	0	0	52,164	52,164	PS	0	0	0	0
E	0	0	10,660	10,660	EE	0	0	0	0
SD	0	0	0	. 0	PSD	0	0	0	0
RF	0	0	0	. 0	TRF	0	0	0	0
otal	0	0	62,824	62,824	Total =	0	0	0	0
TE	0.00	0.00	1.00	1.00	FTE	0.00	0.00	0.00	0.00
st. Fringe	0	0	31,366	31,366	Est. Fringe	01	0	0	0
lote: Fringes bud	geted in House Bil	I 5 except for			Note: Fringes I	budgeted in Ho	use Bill 5 exc	ept for certain	fringes
	o MoDOT, Highwa				budgeted direct	•		•	- 1
Man Francis D	indiaina of Condit III	siana Fund (	0540)		Oth F do.				
ther Funds: D	ivision of Credit Ur	nons Funa (t	J346)		Other Funds:				
. THIS REQUEST	CAN BE CATEG	ORIZED AS							
N	lew Legislation				ew Program		Fı	ind Switch	
	ederal Mandate		_	Х	rogram Expansion		Co	st to Continue	,
G	R Pick-Up				pace Request		Ec	uipment Repla	acement
	ay Plan		_		ther:			,	
	•		_		<del></del>				
. WHY IS THIS F	UNDING NEEDEI	O? PROVID	E AN EXPLA	NATION FO	ITEMS CHECKED IN #2.	INCLUDE TH	E FEDERAL (	OR STATE ST	ATUTORY
	LAUTHODIZATIO	N FOR THE	S PROGRAM	l.					
ONSTITUTIONA	LAUTHURIZATIC	214 1 OU 1111/		• •					

RANK: \_\_\_6 OF \_\_7

Department of Insuranc			

Budget Unit 4

42490C

**Division of Credit Unions** 

Credit Union Examiner Staff Request

DI# 1375001

PREAL POLICY THE PERILEMENT BY PURPLET OF FROM A LOD OF AGO AND THE PROPERTY OF THE PROPERTY O

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

Examination staff has not been increased in many years. A .5 FTE was appropriated in FY 1999, otherwise the division has been working with the same number of examiners since 1974. At this time, 10 field examiners are responsible for over \$9 billion in regulated assets. An additional examiner FTE will ease the workload and allow the division to maintain its schedule of examinations.

Travel and training expenses for credit union examiners average \$9,130 per examiner.

	Dept Req GR	Dept Req GR	Dept Req FED	Dept Req FED	Dept Req OTHER	Dept Req OTHER	Dept Req TOTAL	Dept Req TOTAL	Dept Req One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
100/L07702 Financial Examiner					52,164	1.0	52,164	1.0	
							0	0.0	
Total PS	0	0.0	0	0.0	52,164	1.0	52,164	1.0	0
580/Office Equipment					1,200		1,200		1,200
190/Office Supplies					180		180		
340/Communication Expense					150		150		
320/Professional Development					1,500		1,500		
140/Travel					7,630		7,630		
Total EE	0		0		10,660		10,660		1,200
Program Distributions							0		
Total PSD	0		0		0		0		0
Transfers									
Total TRF	0		0		0		0		0
Grand Total	0	0.0	0	0.0	62,824	1.0	62,824	1.0	1,200

RANK:	6	OF	7

Credit Union Examiner Staff Request		DI# 1375001							
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
			,				0	0.0	
Total PS	0	0.0	0	0.0	0	0.0		0.0	
							0		
							0		
Total EE	0		0		0		0		· ·
Program Distributions Total PSD	0		0				<u>0</u>		
Transfers Total TRF	0		0		0				
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	

6

RANK:

OF

7

FY2007

FY2008

FY2009

FY2010

FY2011

			<del></del>		
Department of Insurance, Financial Institutions & Profes	sional Registration	Budget Unit	42490C	······································	
Division of Credit Unions					
Credit Union Examiner Staff Request	DI# 1375001				

### 6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

### 6a. Provide an effectiveness measure.

6c.

As detailed below, if additional staff are not added, the examiner work load will reach unmanageable levels over the next three years. (Target Examiner Work Load is 24)

### 6b. Provide an efficiency measure.

Frequency of member calls or emails

89 % Actual

90.2% Actual

92% Projected92% Projected

92% Actual

Fiscal Year	# of Examiners	Examiner Work Load	Fiscal Year	Member calls/emails handled		
FY2005	10	18	FY2005	89% Actual		
FY2006	10	21	FY2006	91.0% Actual		
FY2007	10	24	FY2007	94.0% Actual		
FY2008	10	27	FY2008	96.0% Actual		
FY2009	10	27	FY2009	100.0% Actual		
FY2010	10	27	FY2010	100.0% Projected		
FY2011	10	27	FY2011	100.0% Projected		
Provide the nu	umber of clients/indivi	duals served, if applicable.	6d.	Provide a customer satisfaction measure, it available.		
N/A	4		Fiscal Year Number of Positive Surveys			
			FY2006	N/A		

	RANK: 6	OF	
Department of Insurance, Financial Institutions &	Professional Registration	Budget Unit 42490C	
Division of Credit Unions		-	
Credit Union Examiner Staff Request	DI# 1375001		
7. STRATEGIES TO ACHIEVE THE PERFORMANC	E MEASUREMENT TARGE	TS:	
Identify problems in Missouri state chartered credit u	nions by increasing complian	nce examinations, in turn protecting consumers.	
Provide follow-up and guidance to assist credit union	s in returning to safe and so	und status.	
Provide credit union examiners with continuing educa	ation and training on the exa	mination process.	

DIFP							ECISION ITI	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
CREDIT UNIONS								
Credit Union Examiner Request - 1375001								
FINANCIAL EXAMINER	. 0	0.00	0	0.00	52,164	1.00	0	0.00
TOTAL - PS	0	0.00	0	0.00	52,164	1.00	0	0.00
TRAVEL, IN-STATE	0	0.00	0	0.00	7,630	0.00	0	0.00
SUPPLIES	0	0.00	0	0.00	180	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	0	0.00	0	0.00	1,500	0.00	0	0.00
COMMUNICATION SERV & SUPP	0	0.00	0	0.00	150	0.00	. 0	0.00
OFFICE EQUIPMENT	0	0.00	0	0.00	1,200	0.00	0	0.00
TOTAL - EE	0	0.00	0	0.00	10,660	0.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$62,824	1.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00

\$0

0.00

\$62,824

1.00

OTHER FUNDS

\$0

0.00

0.00

### DIFP

### **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
FINANCE								
CORE								
PERSONAL SERVICES								
DIVISION OF FINANCE	5,152,203	91.38	6,216,626	106.15	6,216,626	106.15	0	0.00
TOTAL - PS	5,152,203	91.38	6,216,626	106.15	6,216,626	106.15		0.00
EXPENSE & EQUIPMENT								
DIVISION OF FINANCE	706,766	0.00	985,260	0.00	868,918	0.00	0	0.00
TOTAL - EE	706,766	0.00	985,260	0.00	868,918	0.00	0	0.00
PROGRAM-SPECIFIC								
DIVISION OF FINANCE	2,050	0.00	1,000	0.00	1,000	0.00	0	0.00
TOTAL - PD	2,050	0.00	1,000	0.00	1,000	0.00	0	0.00
TOTAL	5,861,019	91.38	7,202,886	106.15	7,086,544	106.15	0	0.00
GRAND TOTAL	\$5,861,019	91.38	\$7,202,886	106.15	\$7,086,544	106.15	\$0	0.00

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	ai ilistitutio	is a Profess	ionai Regist	ration	Budget Unit _	42510C				
CIAI SUMMARY										
	′ 2011 Buda	et Request				FV 2011	Governor's	Recommend	ation	
GR	Federal	-	Total			GR				
0	0				PS -	0	0	0	0	
0	0	869,918		E	EE	0	0	0	0	
0	0	0	0		PSD	0	0	0	. 0	
0	0	0	0		TRF	0	0	0	0	
0	0	7,086,544	7,086,544		Total	0	0	0	0	
0.00	0.00	106.15	106.15		FTE	0.00	0.00	0.00	0.00	
0	0	3,738,057	3,738,057		Est. Fringe	0	0	0	0	
-	•		-		1	•		•	_	budgeted
Division of Finan	ce Fund (05	50)			Other Funds:					
	•	-	ıt-of-state		Notes:					
	CIAL SUMMARY  FY GR  0 0 0 0 0 0.00  0.00  dgeted in House Ento MoDOT, Highwan An "E" is request	CIAL SUMMARY	CIAL SUMMARY	CIAL SUMMARY	FY 2011 Budget Request   GR   Federal   Other   Total	FY 2011 Budget Request   GR   Federal   Other   Total	FY 2011 Budget Request   FY 2011 Budget Request   FY 2011	CIAL SUMMARY	CIAL SUMMARY	CIAL SUMMARY

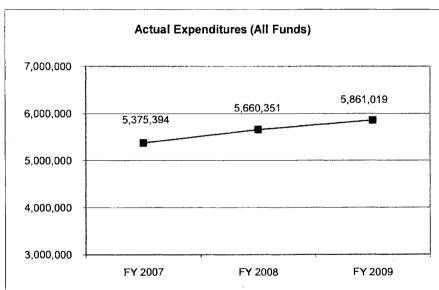
The Division of Finance is responsible for the regulation of state-chartered financial institutions in Missouri to ensure a sound banking system and protect depositor's funds. The health and vitality of Missouri's banking industry is critical to the state's economic well-being. Bank failures have a negative impact on a state's economy and threaten the public's confidence in the banking system. It is important that Missouri citizens have confidence that the money deposited in the state's financial institutions is safe. The Division of Finance helps to ensure the safety and soundness of Missouri's financial institutions through the chartering and regulation of state chartered banks, trust companies, and savings and loan associations. The division also licenses and regulates consumer credit companies, credit service organizations, money order companies and residential mortgage brokers. Statutes require that each state bank, trust company, and savings and loan association be examined for safety and soundness at least every 18 months. Consumer credit companies as well as banks are examined periodically for compliance with statutes and regulations governing finance charges, credit insurance fees, etc.

### 3. PROGRAM LISTING (list programs included in this core funding)

Bank and Trust Company Regulation Consumer Credit Licensing and Regulation

Department of Insurance, Financial Institutions & Professional Registration	Budget Unit 42510C
Division of Finance	
Core - Finance	
4. FINANCIAL HISTORY	

·	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	6,146,439	6,305,277	6,599,834	7,202,886
Less Reverted (All Funds)	0	0	0,000,001	N/A
Budget Authority (All Funds)	6,146,439	6,305,277	6,599,834	N/A
Actual Expenditures (All Funds)	5,375,394	5,660,351	5,861,019	N/A
Unexpended (All Funds)	771,045	644,926	738,815	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	771,045	644,926	738,815	N/A
	(1)	(2)	(3)	(4)



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount is primarily personal service appropriation due to staff turnover
- (2) Unexpended amount is primarily personal service appropriation due to staff turnover and gradual implementation of HB 379/SB 318 (2005 Session)
- (3) Unexpended amount is primarily personal service appropriation due to staff turnover and gradual implementation of HB 379/SB 318 (2005 Session)
- (4) Includes a \$50,000 estimated appropriation for out-of-state examinations

### **CORE RECONCILIATION DETAIL**

DIFP
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FINANCE

### 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	DES							
		PS	106.15	0	0	6,216,626	6,216,626	
		EE	0.00	0	0	985,260	985,260	
		PD	0.00	0	0	1,000	1,000	
		Total	106.15	0	0	7,202,886	7,202,886	- - -
DEPARTMENT CO	RE ADJUSTME	ENTS						
1x Expenditures	1499 2196	EE	0.00	0	0	(84,740)	(84,740)	1X Expenditures - Implement SAFE Act FY2010
1x Expenditures	1500 2196	EE	0.00	0	0	(21,068)	(21,068)	1X Expenditures - Bank Examination Staff Request FY2010
1x Expenditures	1501 2196	EE	0.00	0	0	(10,534)	(10,534)	1X Expenditures - Consumer Credit Staff Request FY2010
NET D	EPARTMENT (	CHANGES	0.00	0	0	(116,342)	(116,342)	
DEPARTMENT CO	RE REQUEST							
		PS	106.15	0	0	6,216,626	6,216,626	
		EE	0.00	0	0	868,918	868,918	
		PD	0.00	0	0	1,000	1,000	[ -
		Total	106.15	0	0	7,086,544	7,086,544	-
GOVERNOR'S REC	OMMENDED (	CORE						
		PS	106.15	0	0	6,216,626	6,216,626	
		EE	0.00	0	0	868,918	868,918	
		PD	0.00	0	0	1,000	1,000	-
		Total	106.15	0	0	7,086,544	7,086,544	: =

DIFP Budget Unit	EV 2000	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	EM DETAI
Budget Unit Decision Item	FY 2009 ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
FINANCE	BOLLAN							
CORE								
LEGAL COUNSEL	0	0.00	0	0.00	70,000	1.00	0	0.00
CLERK I	0	0.00	12,681	0.50	70,000	0.00	0	0.00
ADMINISTRATIVE SECRETARY	6.355	0.00 0.17	12,001	0.00	76,255	2.00	0	0.00
SR OFC SUPPORT ASST (KEYBRD)	131,031	4.95	192,939	7.00	192,939	7.00	0	0.00
SENIOR ACCOUNTING CLERK	11,421	0.46	27,563	1.00	192,959	0.00	0	0.00
ACCOUNTANT II	41,163	1.00	43,349	1.00	43,349	1.00	0	0.00
ASSISTANT BANK EXAMINER	373,304	10.77	307,032	8.00	422,169	11.00	0	0.00
SENIOR ASSISTANT BANK EXAMINER	305,670	7.15	470,722	10.00	342,111	7.00	0	0.00
BANK EXAMINER	583,126	10.75	839,575	15.00	939,570	15.00	0	0.00
SENIOR BANK EXAMINER	1,195,379	17.27	1,361,540	19.00	1,218,220	17.00	0	0.00
REVIEW EXAMINER	310,460	4.00	310,837	4.00	310,837	4.00	0	0.00
SENIOR TRUST EXAMINER	196,334	3.00	214,980	3.00	214,980	3.00	0	0.00
TRUST SUPERVISOR	79.624	1.00	79,720	1.00	73,000	1.00	0	
DISTRICT SUPERVISOR	415,025	5.00	436,388	5.00	433,200	5.00	0	
SUPERVISOR OF SAVING AND LOAN	82,803	0.96	86,513	1.00	0.00	0.00	0	
REPORT ANALYST	32,938	1.00	38,379	1.00	38,379	1.00	0	
ASSISTANT BANK EXAMINER II	182,603	4.92	239,667	6.00	399,450	10.00	0	0.00
SENIOR ASST CONS. CREDIT EXAM	106.562	2.50	235,361	5.00	146,619	3.00	0	
CONSUMER CREDIT EXAMINER	114.020	2.10	125,276	2.00	121,276	2.00	0	0.00
SR CONSUMER CREDIT EXAMINER	335,458	5.04	358,300	5.00	429,960	6.00	0	0.00
ASST CONSUMER CREDIT EXAM II	20,082	0.54	0	0.00	0	0.00	0	0.00
CONSUMER CREDIT SPECIALIST	0	0.00	62,638	1.00	42,664	1.00	0	0.00
IT EXAMINER	18.950	0.38	0	0.00	50,533	1.00	0	0.00
SUPERVISOR OF CONSUMER CREDIT	7,030	0.08	0	0.00	84,361	1.00	0	0.00
SUPVSR OF MORTGAGE LICENSING	0	0.00	0	0.00	80,000	1.00	0	0.00
DIVISION DIRECTOR	91,215	0.89	102,650	1.00	100,450	1.00	0	0.00
DEPUTY DIVISION DIRECTOR	84,624	0.88	96,450	1.00	96,000	1.00	0	0.00
DESIGNATED PRINCIPAL ASST DIV	162,091	1.83	177,061	2.00	0	0.00	0	0.00
CHIEF EXAMINER	7.725	0.08	0	0.00	92,700	1.00	0	0.00
CHIEF COUNSEL	66,410	0.75	158,723	2.00	85,000	1.00	0	0.00
FISCAL AND ADMINISTRATIVE MNGR	4,145	0.08	0	0.00	49,743	1.00	0	0.00
COMMISSION MEMBER	-,,-s 0	0.00	2,365	0.00	2,365	0.00	0	0.00

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### DIFP

### **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
FINANCE								
CORE								
BOARD MEMBER	0	0.00	4,611	0.15	4,611	0.15	0	0.00
MISCELLANEOUS PROFESSIONAL	71,310	1.08	90,951	1.50	55,885	1.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	115,345	2.75	140,355	3.00	0	0.00	0	0.00
TOTAL - PS	5,152,203	91.38	6,216,626	106.15	6,216,626	106.15	0	0.00
TRAVEL, IN-STATE	371,595	0.00	459,100	0.00	471,980	0.00	0	0.00
TRAVEL, OUT-OF-STATE	106,690	0.00	121,650	0.00	131,046	0.00	0	0.00
SUPPLIES	51,676	0.00	51,521	0.00	51,521	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	93,254	0.00	107,400	0.00	103,894	0.00	0	0.00
COMMUNICATION SERV & SUPP	25,361	0.00	45,190	0.00	39,190	0.00	0	0.00
PROFESSIONAL SERVICES	37,320	0.00	120,645	0.00	46,645	0.00	0	0.00
M&R SERVICES	2,848	0.00	4,610	0.00	3,175	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	1	0.00	1	0.00	0	0.00
OFFICE EQUIPMENT	11,836	0.00	64,762	0.00	10,420	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	230	0.00	0	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	1,069	0.00	1	0.00	1	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	91	0.00	500	0.00	100	0.00	0	0.00
MISCELLANEOUS EXPENSES	756	0.00	5,130	0.00	5,805	0.00	0	0.00
REBILLABLE EXPENSES	4,040	0.00	3,750	0.00	4,140	0.00	0	0.00
TOTAL - EE	706,766	0.00	985,260	0.00	868,918	0.00	0	0.00
REFUNDS	2,050	0.00	1,000	0.00	1,000	0.00	0	0.00
TOTAL - PD	2,050	0.00	1,000	0.00	1,000	0.00	0	0.00
GRAND TOTAL	\$5,861,019	91.38	\$7,202,886	106.15	\$7,086,544	106.15	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$5,861,019	91.38	\$7,202,886	106.15	\$7,086,544	106.15		0.00

### Department of Insurance, Financial Institutions & Professional Registration

**Bank and Trust Company Regulation** 

Program is found in the following core budget(s): Finance

#### 1. What does this program do?

This program is responsible for the chartering, regulation and licensing of Missouri state-chartered banks and trust companies. As of June 30, 2008, Missouri ranked 5th in the nation in the number of state-chartered banks with 285 banks and 7 nondeposit trust companies regulated by the division. Assets in Missouri state-chartered banks totaled \$78 billion on June 30, 2009. The 7 nondeposit trust companies held a combined total of nearly \$10 billion in trust assets as of year end 2008.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

Chapters 361, 362, 369 and 443 RSMo.

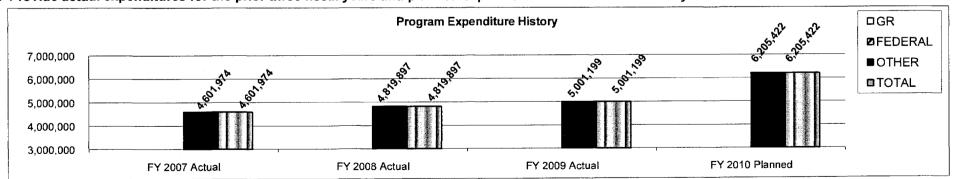
3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Division of Finance Fund (0550)

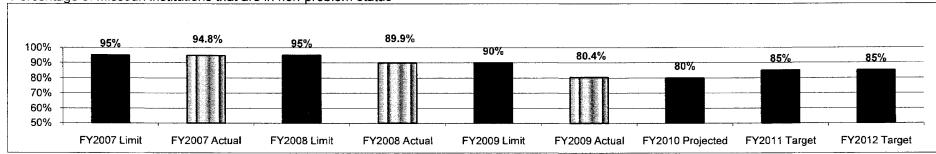
### Department of Insurance, Financial Institutions & Professional Registration

**Bank and Trust Company Regulation** 

Program is found in the following core budget(s): Finance

#### 7a. Provide an effectiveness measure.

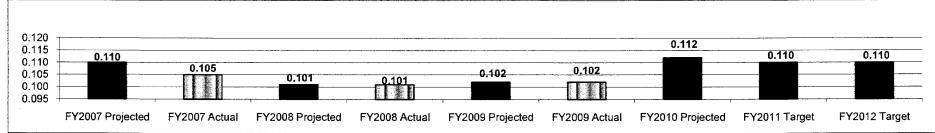
Percentage of Missouri institutions that are in non-problem status\*



<sup>\*</sup>A problem bank is defined as having a composite CAMELS rating of 3, 4 or 5.

#### 7b. Provide an efficiency measure.

Average assessment rate per thousand in assets charged to Missouri institutions



### 7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
_	Proj.	Actual	Proj.	Actual	Proj.	Actual	Projected	Projected	Projected
State-chartered Banks	300	293	292	290	290	285	284	282	280

### 7d. Provide a customer satisfaction measure, if available.

The Division of Finance has contracted with MU to conduct a post-examination survey of customer satisfaction on a overall rating scale of 1(poor) to 5 (excellent).

	FY20	)7 FY200		Y2008 FY200		09 FY2010		FY2011	FY2012	
_	Proj.	Actual	Proj.	Actual	Proj.	Actual	Target	Target	Target	
MU Survey Results	4.00	4.35	4.00	4.09	4.00	4.13	4.00	4.00	4.00	

### Department of Insurance, Financial Institutions & Professional Registration

**Consumer Credit Licensing and Regulation** 

Program is found in the following core budget(s): Finance

### 1. What does this program do?

This program is responsible for the licensing and regulation of various consumer credit outlets which include finance companies, pay day loan companies, consumer installment lender companies and title loan companies.

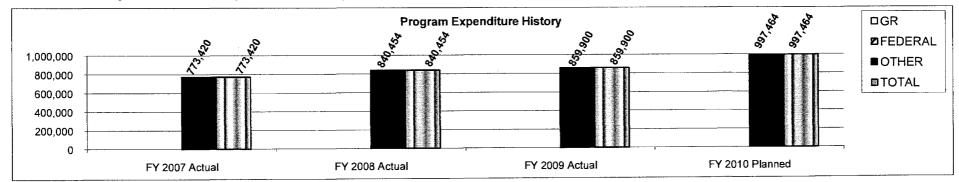
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
  Chapters 364, 365, 367 and 408 RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Division of Finance Fund (0550)

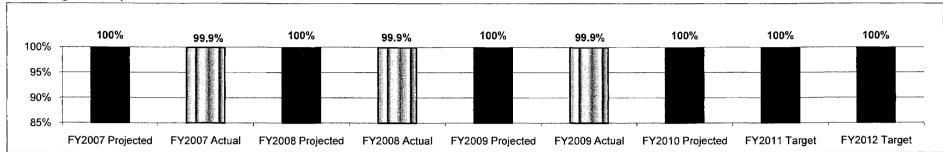
### Department of Insurance, Financial Institutions & Professional Registration

Consumer Credit Licensing and Regulation

Program is found in the following core budget(s): Finance

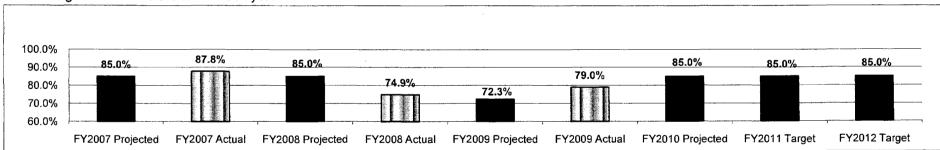
#### 7a. Provide an effectiveness measure.

Percentage of compliant licensees



### 7b. Provide an efficiency measure.

Percentage of licensees examined each year



### 7c. Provide the number of clients/individuals served, if applicable.

	FY20	07	FY20	80	FY2009		FY2010 FY2011		FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Projected	Projected	<b>Projected</b>
Licensees	2,932	2,803	2,878	2,968	3,043	2,767	2,800	2,825	2,850

### 7d. Provide a customer satisfaction measure, if available.

Not available

### **DIFP**

### **DECISION ITEM SUMMARY**

GRAND TOTAL	\$29,521	0.00	\$39,400	0.00	\$39,400	0.00	\$0	0.00
TOTAL	29,521	0.00	39,400	0.00	39,400	0.00	0	0.00
TOTAL - TRF	29,521	0.00	39,400	0.00	39,400	0.00	0	0.00
FUND TRANSFERS DIV SAVINGS & LOAN SUPERVISION	29,521	0.00	39,400	0.00	39,400	0.00	0	0.00
CORE								
S&L FUND TRANSFER							<del> </del>	
Budget Object Summary Fund	FY 2009 ACTUAL DOLLAR	FY 2009 ACTUAL FTE	FY 2010 BUDGET DOLLAR	FY 2010 BUDGET FTE	FY 2011 DEPT REQ DOLLAR	FY 2011 DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN
Budget Unit Decision Item	EV 2000	E14 0000	57,0040	EV 0040	EV 2044	EV 0044	******	*****

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Division of Fina	nsurance, Financ nce	iai mstitution	3 0x F1016331	uliai Negisti	Budget Unit	42520C			
Core - Division o	of Savings and L	oan Supervis	ion Fund Tra	nsfer to Fina	Fund				
1. CORE FINAN	CIAL SUMMARY								
	F`	Y 2011 Budge	t Request			FY 2011	Governor's	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	39,400	39,400 E	TRF	0	0		0
Total	0	0	39,400	39,400 E	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bu	dgeted in House E	Bill 5 except fo	r certain fringe	es	Note: Fringe	es budgeted in H	ouse Bill 5 e	xcept for certa	ain fringes
budgeted directly	to MoDOT, Highv	vay Patrol, and	d Conservation	n.	budgeted dir	ectly to MoDOT,	Highway Pa	trol, and Con	servation.
Other Funds:	Division of Savir	igs & Loan Su	pervision Fun	d (0549)	Other Funds	:			
Notes:	An "E" is reques actual costs of s		r the transfer	of funds of	Notes:				

This transfer provides funds to the Division of Finance Fund from the Savings & Loan Supervision Fund to meet the salaries and expenses of the Division of Finance in administering laws pertaining to savings and loan associations.

### 3. PROGRAM LISTING (list programs included in this core funding)

Savings & Loan Supervision Transfer

Department of Insurance, Financial Institutions & Professional Registration

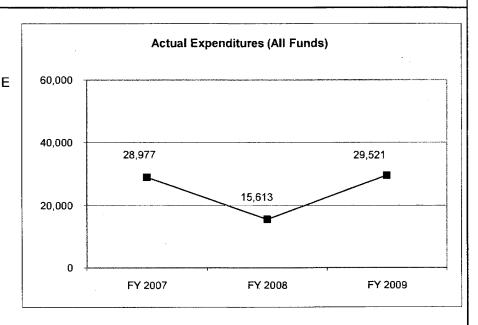
Budget Unit 42520C

Division of Finance

Core - Division of Savings and Loan Supervision Fund Transfer to Finance Fund

### 4. FINANCIAL HISTORY

· ·				
	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
·				
Appropriation (All Funds)	39,400	39,400	39,400	39,400 E
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	39,400	39,400	39,400	N/A
Actual Expenditures (All Funds)	28,977	15,613	29,521	N/A
Unexpended (All Funds)	10,423	23,787	9,879	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 10,423	0 0 23,787	0 0 9,879	N/A N/A N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

NOTES:

### **CORE RECONCILIATION DETAIL**

DIFP

**S&L FUND TRANSFER** 

### 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	TRF	0.00	0	0	39,400	39,400	)
	Total	0.00	0	0	39,400	39,400	-    -
DEPARTMENT CORE REQUEST				<del></del>			-
	TRF	0.00	0	0	39,400	39,400	)
	Total	0.00	0	0	39,400	39,400	<u> </u>
GOVERNOR'S RECOMMENDED	CORE					<u></u>	=
	TRF	0.00	0	0	39,400	39,400	)
	Total	0.00	0	0	39,400	39,400	)

DIFP								DECISION IT	EM DETAIL
Budget Unit		FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	******
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
S&L FUND TRANSFER									
CORE									
TRANSFERS OUT		29,521	0.00	39,400	0.00	39,400	0.00	0	0.00
TOTAL - TRF	_	29,521	0.00	39,400	0.00	39,400	0.00	0	0.00
GRAND TOTAL		\$29,521	0.00	\$39,400	0.00	\$39,400	0.00	\$0	0.00
	GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	<b>FEDERAL FUNDS</b>	\$0	0.00	\$0	0.00	\$0	0.00		0.00
	OTHER FUNDS	\$2 <del>9</del> ,521	0.00	\$39,400	0.00	\$39,400	0.00		0.00

Department of Insurance, Financial Institutions & Professional Registration

Savings & Loan Supervision Fund Transfer to Finance Fund

Program is found in the following core budget(s): Division of Savings & Loan Supervision Fund Transfer to Finance Fund

#### 1. What does this program do?

This transfer provides funds to the Division of Finance Fund from the Division of Savings & Loan Supervision fund to meet salaries and expenses of the Division of Finance in administering laws pertaining to savings and loan associations.

- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

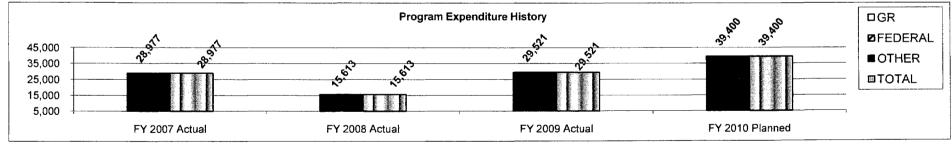
  Chapter 369, RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Division of Savings and Loan Supervision Fund (0549)

7a. Provide an effectiveness measure.

Not Applicable.

- 7b. Provide an efficiency measure.
  Not Applicable.
- 7c. Provide the number of clients/individuals served, if applicable.

  Not Applicable.

7d.

Provide a customer satisfaction measure, if available.

Not Applicable.

### DIFP

### **DECISION ITEM SUMMARY**

Budget Unit									
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	******	
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN	
RESIDENTAL MORTGAGE FUND TRF									
CORE									
FUND TRANSFERS									
RESIDENTIAL MORTGAGE LICENSING	197,623	0.00	150,000	0.00	150,000	0.00	0	0.00	
TOTAL - TRF	197,623	0.00	150,000	0.00	150,000	0.00	0	0.00	
TOTAL	197,623	0.00	150,000	0.00	150,000	0.00	0	0.00	
GRAND TOTAL	\$197,623	0.00	\$150,000	0.00	\$150,000	0.00	\$0	0.00	

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n continu	NCIAL SUMMARY	′ 2011 Budge	t Poguest			EV 2011	Governor's	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0.	150,000	150,000 E	TRF	0	0		0
Total	0	0	150,000	150,000 E	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Other Funds: Notes:	Residential Morto An "E" is request actual costs of ac	gage Licensin ed to allow fo	g Fund (0261 or the transfer	)	Other Funds Notes:	rectly to MoDOT,	riigiiway r c	aror, and com	Ser valion.
2. CORE DESC		Division of Fi	nonce Fund f		Mortgago Liconoir	ng Fund to meet	the solaries	and expenses	of the Div

Department of Insurance, Financial Institutions & Professional Registration

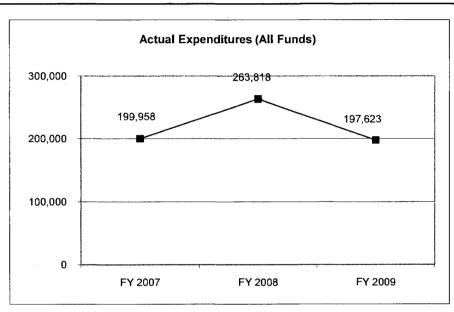
Budget Unit 42550C

Division of Finance

Core - Residential Mortgage Licensing Fund Transfer to Finance Fund

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.	
Appropriation (All Funds) Less Reverted (All Funds)	199,960 0	270,000 0	198,000 0	150,000 E N/A	Ξ
Budget Authority (All Funds)	199,960	270,000	198,000	N/A	
Actual Expenditures (All Funds) Unexpended (All Funds)	199,958 2	263,818 6,182	197,623 377	N/A N/A	
Unexpended, by Fund: General Revenue Federal Other	0 0 2	0 0 6,182	0 0 377	N/A N/A N/A	
	(1)	(2)	(3)		



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Original appropriation of \$150,000 E was increased by \$49,960
- (2) Original appropriation of \$150,000 E was increased by \$120,000
- (3) Original appropriation of \$150,000 E was increased by \$48,000

### **CORE RECONCILIATION DETAIL**

### DIFP

**RESIDENTAL MORTGAGE FUND TRF** 

### 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal		Other	Total	1
TAFP AFTER VETOES								
	TRF	0.00	C		0	150,000	150,000	)
	Total	0.00	O		0	150,000	150,000	)
DEPARTMENT CORE REQUEST								-
	TRF	0.00	C		0	150,000	150,000	)
	Total	0.00	C		0	150,000	150,000	_ ) =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	C		0	150,000	150,000	)
	Total	0.00	C		0	150,000	150,000	)

DIFP							DECISION IT	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	********	*******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR.	FTE	COLUMN	COLUMN
RESIDENTAL MORTGAGE FUND TRF								
CORE								
TRANSFERS OUT	197,623	0.00	150,000	0.00	150,000	0.00	0	0.00
TOTAL - TRF	197,623	0.00	150,000	0.00	150,000	0.00	0	0.00
GRAND TOTAL	\$197,623	0.00	\$150,000	0.00	\$150,000	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$197.623	0.00	\$150,000	0.00	\$150,000	0.00		0.00

Department of Insurance, Financial Institutions & Professional Registration

Residential Mortgage Licensing Fund Transfer

Program is found in the following core budget(s): Residential Mortgage Licensing Fund Transfer to Finance Fund

1. What does this program do?

This transfer provides funds to the Division of Finance Fund from the Residential Mortgage Licensing Fund to meet the salaries and expenses of the Division of Finance in administering the Residential Mortgage Licensing Law.

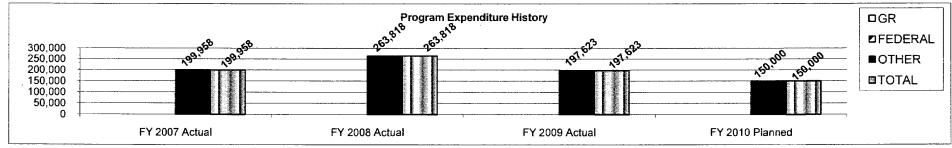
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 443.845, RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Residential Mortgage Licensing Fund (0261)

7a. Provide an effectiveness measure.

Not Applicable.

7b. Provide an efficiency measure.

Not Applicable.

7c. Provide the number of clients/individuals served, if applicable.

Not Applicable.

7d. Provide a customer satisfaction measure, if available.

Not Applicable.

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### **DECISION ITEM SUMMARY**

Budget Unit								•
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
S&L FUND TRANSFER TO GR				· · · · · · · · · · · · · · · · · · ·				
CORE								
FUND TRANSFERS								
<b>DIV SAVINGS &amp; LOAN SUPERVISION</b>		0.00	6,909	0.00	6,909	0.00	0	0.00
TOTAL - TRF		0.00	6,909	0.00	6,909	0.00	0	0.00
TOTAL		0.00	6,909	0.00	6,909	0.00	0	0.00
GRAND TOTAL		0.00	\$6,909	0.00	\$6,909	0.00	\$0	0.00

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	F	Y 2011 Budge	et Request				FY 2011 (	Governor's	Recommend	ation
	GR	Federal	Other	Total			GR	Fed	Other	Total
PS	0	0	0	0		PS	0	0	0	0
EE	0	0	0	0		EE	0	0	0	0
PSD	0	0	0	0		PSD	0	0	0	0
TRF	0	0	6,909	6,909		TRF	0	0		0
Total	0	0	6,909	6,909	E	Total	0	0	00	0
FTE	0.00	0.00	0.00	0.00		FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0		Est. Fringe	1 0	0	0	0
Note: Fringes bi	udgeted in House	Bill 5 except fo	r certain fring	es		Note: Fringe	es budgeted in Ho	ouse Bill 5 e.	xcept for certa	ain fringes
budgeted directly	y to MoDOT, High	vay Patrol, and	d Conservatio	n.		budgeted dir	ectly to MoDOT,	Highway Pa	trol, and Cons	servation.
Other Funds:	Division of Savi	ngs & Loan Su	oan Supervision Fund (0549) Other Funds:							
Notes:	An "E" is reques transfer.	ted due to the	unknown am	ount of the		Notes:				_
						-	<del></del> -			

# Division of Savings & Loan Supervision Fund Transfer to General Revenue

3. PROGRAM LISTING (list programs included in this core funding)

Department of Insurance, Financial Institutions & Professional Registration

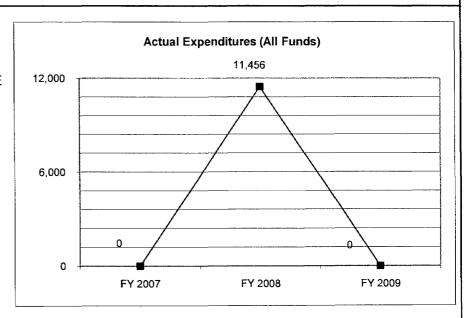
Budget Unit 42540C

Division of Finance

Core - Division of Savings & Loan Supervision Fund Transfer to General Revenue

### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	6,909	11,909	6,909	6,909 E
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	6,909	11,909	6,909	N/A
Actual Expenditures (All Funds)	0	11,456	0	N/A
Unexpended (All Funds)	6,909	453	6,909	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	6,909	453	6,909	N/A
	·	(1)		



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

### NOTES:

(1) Original appropriation of \$6,909 E was increased by \$5,000

## **CORE RECONCILIATION DETAIL**

# DIFP

**S&L FUND TRANSFER TO GR** 

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	
TAFP AFTER VETOES							
	TRF	0.00	0	0	6,909	6,909	9
	Total	0.00	0	0	6,909	6,909	9
DEPARTMENT CORE REQUEST							-
	TRF	0.00	0	0	6,909	6,909	3
	Total	0.00	0	0	6,909	6,909	9
GOVERNOR'S RECOMMENDED	CORE						
	TRF	0.00	0	0	6,909	6,909	9
	Total	0.00	0	0	6,909	6,909	3

DIFP						*	DECISION IT	EM DETAIL	
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	********	******	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Budget Object Class	DOLLAR	FTE	FTE DOLLAR FTE		FTE DOLLAR		COLUMN	COLUMN	
S&L FUND TRANSFER TO GR									
CORE									
TRANSFERS OUT	0	0.00	6,909	0.00	6,909	0.00	0	0.00	
TOTAL - TRF	0	0.00	6,909	0.00	6,909	0.00	0	0.00	
GRAND TOTAL	\$0	0.00	\$6,909	0.00	\$6,909	0.00	\$0	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
OTHER FUNDS	\$0	0.00	\$6.909	0.00	\$6.909	0.00		0.00	

Department of Insurance, Financial Institutions & Professional Registration

Division of Savings & Loan Supervision Fund Transfer to General Revenue

Program is found in the following core budget(s): Division of Savings & Loan Supervision Fund Transfer to General Revenue

### 1. What does this program do?

Any amount remaining in the Division of Savings and Loan Supervision Fund at the end of the fiscal year that exceeds five (5) percent of the amount assessed the saving and loan associations shall be transferred to General Revenue.

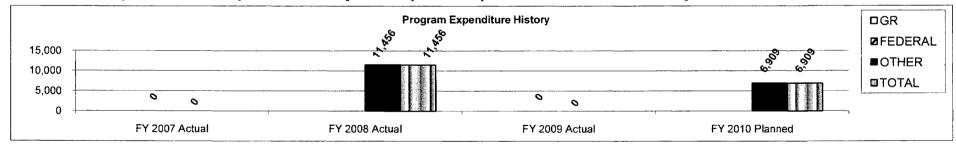
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 369.324, RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Division of Savings and Loan Supervision Fund (0549)

- 7a. Provide an effectiveness measure.
  Not Applicable.
- 7c. Provide the number of clients/individuals served, if applicable.
  Not Applicable.
- 7b. Provide an efficiency measure.

Not Applicable.

7d. Provide a customer satisfaction measure, if available.

Not Applicable.

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		_	_

# **DECISION ITEM SUMMARY**

GRAND TOTAL	\$472,214	0.00	\$500,000	0.00	\$500,000	0.00	\$0	0.00
TOTAL	472,214	0.00	500,000	0.00	500,000	0.00	0	0.00
TOTAL - TRF	472,214	0.00	500,000	0.00	500,000	0.00	0	0.00
FUND TRANSFERS DIVISION OF FINANCE	472,214	0.00	500,000	0.00	500,000	0.00	0	0.00
FINANCE FUND TRANSFER TO GR CORE								
Budget Unit Decision Item Budget Object Summary Fund	FY 2009 ACTUAL DOLLAR	FY 2009 ACTUAL FTE	FY 2010 BUDGET DOLLAR	FY 2010 BUDGET FTE	FY 2011 DEPT REQ DOLLAR	FY 2011 DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN

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#### **CORE DECISION ITEM**

	NCIAL SUMMARY								
		/ 2011 Budge	-	Tatal				Recommend	
PS	<b>GR</b> 0	<u>Federal</u>	Other	<u>Total</u>	ne -	GR	Fed	Other	Total
EE	0	0	0	0	PS FF	0	0	0	0
PSD .	0	0	0	0	EE	U	0	0	0
TRF	0	0	F00 000	F00 000 F	PSD	0	U	U	0
Total	0	0 	500,000	500,000 E	TRF	0	0	0	0
i Otai			500,000	500,000 E	Total =	U	U	<u> </u>	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes b	oudgeted in House E	Bill 5 except fo	r certain fring	es		budgeted in H	ouse Bill 5 e.	xcept for certa	ain fringes
budgeted direct	ly to MoDOT, Highw	ay Patrol, and	l Conservatio	n.	budgeted direc	ctly to MoDOT,	Highway Pa	trol, and Con-	servation
Other Funds:	Division of Finan	ce Fund (055)	าง	_	Other Funds:				
Notes:	An "E" is request	•	,	of funda for	Notes:				
NOIGS.	actual costs of se				Notes.				
	actual costs of si	ervices brovia	ivision of Fina						

Per 361.170.1. RSMo., the division shall transfer to General Revenue an amount not to exceed fifteen percent of the estimated expense assessment to banks and trust companies to pay the costs of rent and other supporting services such as the costs related to the division's services from the state auditor and attorney general.

# 3. PROGRAM LISTING (list programs included in this core funding)

Finance Fund Transfer to General Revenue

### **CORE DECISION ITEM**

Department of Insurance, Financial Institutions & Professional Registration

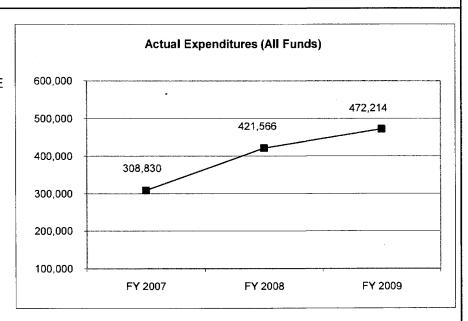
Budget Unit 42530C

Division of Finance

Core - Division of Finance Fund Transfer to General Revenue

# 4. FINANCIAL HISTORY

İ				
	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
	Actual	Actual	Actual	Cullent 11.
Appropriation (All Funds)	500,000	500,000	500,000	500,000 E
, , ,	, a	300,000	, , <u>, , , , , , , , , , , , , , , , , </u>	•
Less Reverted (All Funds)	0	U	0	N/A
Budget Authority (All Funds)	500,000	500,000	500,000	N/A
Actual Expenditures (All Funds)	308,830	421,566	472,214	N/A
Unexpended (All Funds)	191,170	78,434	27,786	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	191,170	78,434	27,786	N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

## NOTES:

## **CORE RECONCILIATION DETAIL**

# DIFP

# FINANCE FUND TRANSFER TO GR

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR		Federal	Other	Total	1
	Class	FIE			reuerar	Other	TOTAL	-
TAFP AFTER VETOES								
	TRF	0.00		0	0	500,000	500,000	
	Total	0.00		0	0	500,000	500,000	  -
DEPARTMENT CORE REQUEST	•							
	TRF	0.00	(	0	0	500,000	500,000	)
	Total	0.00	(	0	0	500,000	500,000	-    -
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00	(	0	0	500,000	500,000	)
	Total	0.00	(	0	0	500,000	500,000	- I

DIFP								ECISION IT	EM DETAIL	
Budget Unit		FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	********	
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED COLUMN	
Budget Object Clas	<u>s</u>	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN		
FINANCE FUND TRANSF	ER TO GR									
CORE										
TRANSFERS OUT		472,214	0.00	500,000	0.00	500,000	0.00	0	0.00	
TOTAL - TRF		472,214	0.00	500,000	0.00	500,000	0.00	0	0.00	
GRAND TOTAL		\$472,214	0.00	\$500,000	0.00	\$500,000	0.00	\$0	0.00	
	GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00	

\$0

\$500,000

0.00

0.00

\$0

\$500,000

0.00

0.00

Page 18 of 43

0.00

0.00

FEDERAL FUNDS

OTHER FUNDS

\$0

\$472,214

0.00

0.00

## Department of Insurance, Financial Institutions & Professional Registration

Finance Fund Transfer to General Revenue

Program is found in the following core budget(s): Division of Finance Fund Transfer to General Revenue

# 1. What does this program do?

This transfer provides funds to general revenue funded state agencies (i.e., Attorney General and State Auditor) to pay for the costs of supportive services provided to the Division of Finance.

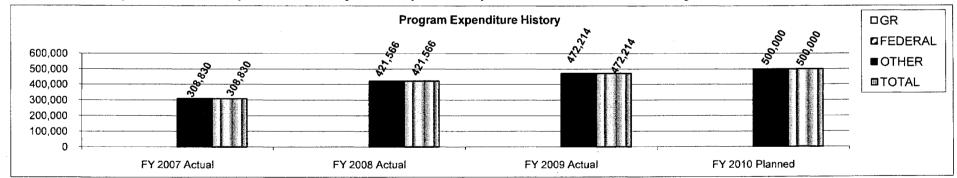
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 361.170, RSMo.
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



### 6. What are the sources of the "Other " funds?

Division of Finance Fund (0550)

7a. Provide an effectiveness measure.

Not Applicable.

7c. Provide the number of clients/individuals served, if applicable.

Not Applicable.

7b. Provide an efficiency measure.

Not Applicable.

7d. Provide a customer satisfaction measure, if available.

Not Applicable.

# DIFP

# **DECISION ITEM SUMMARY**

								001111111111111111111111111111111111111
Budget Unit					-			
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	*******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINISTRATION								
CORE								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	2,865,182	86.76	3,131,878	81.50	3,156,838	82.50	0	0.00
TOTAL - PS	2,865,182	86.76	3,131,878	81.50	3,156,838	82.50	0	0.00
EXPENSE & EQUIPMENT								
PROFESSIONAL REGISTRATION FEES	872,476	0.00	1,146,907	0.00	1,144,552	0.00	0	0.00
TOTAL - EE	872,476	0.00	1,146,907	0.00	1,144,552	0.00	0	0.00
PROGRAM-SPECIFIC								
PROFESSIONAL REGISTRATION FEES	57,495	0.00	35,000	0.00	35,000	0.00	0	0.00
TOTAL - PD	57,495	0.00	35,000	0.00	35,000	0.00	0	0.00
TOTAL	3,795,153	86.76	4,313,785	81.50	4,336,390	82.50	0	0.00
Implementation of SB1 (2009) - 1375002								
PERSONAL SERVICES								
PROFESSIONAL REGISTRATION FEES	0	0.00	0	0.00	232,802	6.00	0	0.00
TOTAL - PS	0	0.00	0	0.00	232,802	6.00	0	0.00
TOTAL	0	0.00	0	0.00	232,802	6.00	0	0.00
GRAND TOTAL	\$3,795,153	86.76	\$4,313,785	81.50	\$4,569,192	88.50	\$0	0.00

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#### **CORE DECISION ITEM**

epartment of Insurance, Financial Institutions & Professional Registration					ration	Budget Unit	42640C			
Professional Reg	gistration			-		_				
Core - Professio	nal Registration Ad	ministrati	on							
1. CORE FINANC	CIAL SUMMARY				=					
FY 2011 Budget Request							FY 2011	Governor's	Recommend	ation
		ederal -	Other	Total			GR	Fed	Other	Total
PS	0	0	3,156,838	3,156,838		PS	0	0	0	0
ΕE	0	0	1,144,552	1,144,552	Ε	ΕE	0	0	0	0
PSD	0	0	35,000	35,000	Ε	PSD	0	0	0	0
TRF	0	0	0	0		TRF	0	0	0	0
Total	0	0	4,336,390	4,336,390	•	Total _	0	0	0	0
					•				2.22	0.00
FTE	0.00	0.00	82.50	82.50	•	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	1,898,207	1,898,207		Est. Fringe	0	0	0	0
Note: Fringes but	dgeted in House Bill	5 except f	or certain frin	ges		Note: Fringes t	budgeted in F	louse Bill 5 e.	xcept for certa	ain fringes
budgeted directly	to MoDOT, Highway	Patrol, an	d Conservati	on.		budgeted directly to MoDOT, Highway Patrol, and Conservation.				
Other Funds:	Professional Regist	tration Fee	s Fund (0689	9)	•	Other Funds:				<del></del>
Notes:	\$88,000 E in expen	se and eq	uipment for te	esting		Notes:				
	services and \$35,0		•	•						

#### 2. CORE DESCRIPTION

The core program request is necessary to ensure that the Division of Professional Registration Administration can continue to provide the accounting, budgeting, cash receiving, building maintenance and other various services to the boards and commissions which regulate professions within the State of Missouri. In addition, this core program request is necessary to ensure the continued high quality of service provided by boxers, wrestlers, martial arts, judges, referees, timekeepers, announcers, promoters, athlete agents, dietitians, endowed care cemeteries, geologists, hearing instrument specialists, interior designers, interpreters, marital and family therapists, massage therapists, occupational therapists, private investigators, professional counselors, psychologists, real estate appraisers, respiratory therapists, social workers, tattoo artists, branders and body piercers licensed in Missouri. Note: The core appropriation for Division/Administration also includes funding for board personnel and board member per diem for the following boards: Chiropractic, Cosmetology and Barbers, Embalmers & Funeral Directors, Optometry, Podiatry and Veterinary.

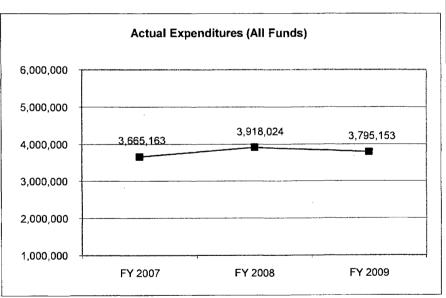
<u>Core Reallocation</u> The FTE count and personal service appropriation for the Professional Registration Administration Core has increased due to a reallocation of one FTE and \$24,960 in personal service from the Missouri Board of Healing Arts Core. The reallocation is necessary to assist PR administration with the current workload of providing services to the various boards within this core. PR administration continues to see an increase in the number of phone calls, correspondence and license applications received. The Board of Healing Arts FTE was an Office Support Assistant whose duties have been distributed to other board staff.

#### CORE DECISION ITEM

Department of Insurance, Financial Institutions & Professional Registration Budget Unit 42640C											
Professional Registration											
Core - Professional Registration Administration											
3. PROGRAM LISTING (list programs included in this core funding)											
Professional Registration Administration	Board of Geologist Registration	State Board of Podiatric Medicine (PS Only)									
Office of Athletics	Board of Hearing Instrument Specialists	Committee for Professional Counselors									
Office of Athlete Agents	Interior Design Council	State Committee of Psychologists									
State Board of Chiropractic Examiners (PS Only)	State Committee of Interpreters	Missouri Real Estate Appraisers Commission									
State Board of Cosmetology & Barbers (PS Only)	Committee for Marital & Family Therapists	Board for Respiratory Care									
Committee for Dietitians	State Board of Therapeutic Massage	State Committee for Social Workers									
State Board of Embalmers & Funeral Directors (PS Only)	Occupational Therapy	Office of Tattooing, Body Piercing & Branding									
Endowed Care Cemeteries	State Board of Optometry (PS Only)	Board of Veterinary Medicine (PS Only)									
Board of Private Investigator Examiners	Missouri Acupuncture Advisory Committee	•									
4 FINANCIAL HISTORY											

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
	4.455.400	4.005.004	4.004.000	4 0 40 705
Appropriation (All Funds)	4,155,109	4,205,681	4,324,298	4,313,785
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	4,155,109	4,205,681	4,324,298	N/A
Actual Expenditures (All Funds)	3,665,163	3,918,024	3,795,153	N/A
Unexpended (All Funds)	489,946	287,657	529,145	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	489,946	287,657	529,145	N/A
	(1)	(2)	(3)	(4)



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Original appropriation of \$88,000 E for testing services was increased by \$40,000 and original appropriation of \$35,000 E for refunds was increased by \$60,000. Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (2) Original appropriation of \$88,000 E for testing services was increased by \$40,000 and original appropriation of \$35,000 E for refunds was increased by \$60,000. Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (3) Original appropriation of \$88,000 E for testing services was increased by \$7,000 and original appropriation of \$35,000 E for refunds was increased by \$22,496. Unexpended amount is due to staff turnover and less than anticipated expenditures.
- (4) Includes estimated appropriations of \$88,000 E for testing services and \$35,000 E for refunds.

# **CORE RECONCILIATION DETAIL**

DII	FP
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PR ADMINISTRATION

# 5. CORE RECONCILIATION DETAIL

		Budget Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETO	DES							
		PS	81.50	0	0	3,131,878	3,131,878	
		EE	0.00	0	0	1,146,907	1,146,907	
		PD	0.00	0	0	35,000	35,000	
		Total	81.50	0	0	4,313,785	4,313,785	
DEPARTMENT CO	RE ADJUSTM	ENTS						-
1x Expenditures	1502 2207	EE	0.00	0	0	(2,355)	(2,355)	1X Expenditures - Embalmers Staff Request FY2010
Core Reallocation	543 1032	PS	1.00	0	0	24,960	24,960	FTE / PS approp reallocation from Healing Arts
NET DI	EPARTMENT (	CHANGES	1.00	0	0	22,605	22,605	
DEPARTMENT CO	RE REQUEST							
		PS	82.50	0	0	3,156,838	3,156,838	r -
		EE	0.00	0	0	1,144,552	1,144,552	
		PD	0.00	0	0	35,000	35,000	
		Total	82.50	0	0	4,336,390	4,336,390	
GOVERNOR'S REC	OMMENDED	CORE						-
		PS	82.50	0	0	3,156,838	3,156,838	
		EE	0.00	0	0	1,144,552	1,144,552	
		PD	0.00	0	0	35,000	35,000	-
		Total	82.50	0	0	4,336,390	4,336,390	

# DIFP

# DECISION ITEM DETAIL

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINISTRATION								
CORE								
OFFICE SUPPORT ASST (CLERICAL)	C	0.00	23,793	1.00	23,796	1.00	0	0.00
SR OFC SUPPORT ASST (CLERICAL)	(		51,170	2.00	25,380	1.00	0	0.00
ADMIN OFFICE SUPPORT ASSISTANT	C	0.00	205,028	7.00	210,624	7.00	0	0.00
OFFICE SUPPORT ASST (KEYBRD)	(	0.00	149,744	6.00	174,704	7.00	0	0.00
SR OFC SUPPORT ASST (KEYBRD)	(	0.00	25,799	1.00	51,589	2.00	0	0.00
ACCOUNT CLERK II	(	0.00	49,862	2.00	50,340	2.00	0	0.00
ACCOUNTANT II	(	0.00	37,973	1.00	37,973	1.00	0	0.00
BUDGET ANAL II	(	0.00	36,112	1.00	36,612	1.00	0	0.00
BUDGET ANAL III	(	0.00	54,363	1.00	54,363	1.00	0	0.00
PERSONNEL OFCR I	(	0.00	53,291	1.00	53,292	1.00	0	0.00
EXECUTIVE I	(	0.00	109,003	3.00	109,003	3.00	0	0.00
EXECUTIVE II	(	0.00	36,608	1.00	36,612	1.00	0	0.00
PERSONNEL CLERK	(	0.00	29,167	1.00	29,167	1.00	0	0.00
INVESTIGATOR II	(	0.00	149,856	3.50	149,856	3.50	0	0.00
INVESTIGATOR III	(	0.00	47,180	1.00	47,180	1.00	0	0.00
GRAPHIC ARTS SPEC I	(	0.00	26,523	1.00	26,523	1.00	0	0.00
COMBATIVE SPORTS ADMINISTRATOR	(	0.00	52,200	1.00	52,200	1.00	0	0.00
INSPECTOR (PROF REGISTRATION)	(	0.00	317,000	11.00	317,000	11.00	0	0.00
INSP SUPV (PROF REGISTRATION)	(	0.00	31,172	1.00	31,176	1.00	0	0.00
FUNERAL ESTABLISHMENT INSP	(	0.00	40,937	1.00	40,968	1.00	0	0.00
PROF REG LIC TECH I	(	0.00	193,676	7.00	193,676	7.00	0	0.00
PROF REG LIC TECH II	(	0.00	316,933	11.50	316,933	11.50	0	0.00
FISCAL & ADMINISTRATIVE MGR B1	(	0.00	54,363	1.00	54,363	1.00	0	0.00
DIVISION DIRECTOR	(	0.00	88,861	1.00	94,760	1.00	0	0.00
DESIGNATED PRINCIPAL ASST DIV		0.00	117,365	3.00	150,000	3.00	0	0.00
LEGAL COUNSEL	ŧ	0.00	119,478	2.00	119,478	2.00	0	0.00
BOARD MEMBER	•	0.00	144,568	0.00	144,568	0.00	0	0.00
STUDENT WORKER		0.00	6,620	0.00	6,620	0.00	0	0.00
CLERK	1	0.00	14,685	0.00	14,685	0.00	0	0.00
INSPECTOR		0.00	62,830	0.00	62,830	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON		0.00	485,718	8.50	440,567	8.50	0	0.00
TOTAL - PS		0.00	3,131,878	81.50	3,156,838	82.50	0	0.00

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# DIFP

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	********	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINISTRATION	<u>.</u>							
CORE								
TRAVEL, IN-STATE	87,403	0.00	107,040	0.00	124,300	0.00	. 0	0.00
TRAVEL, OUT-OF-STATE	54,880	0.00	101,900	0.00	94,900	0.00	0	0.00
FUEL & UTILITIES	0	0.00	1	0.00	1	0.00	. 0	0.00
SUPPLIES	134,059	0.00	185,909	0.00	175,840	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	121,756	0.00	122,362	0.00	107,662	0.00	0	0.00
COMMUNICATION SERV & SUPP	48,381	0.00	51,517	0.00	52,767	0.00	0	0.00
PROFESSIONAL SERVICES	299,967	0.00	373,148	0.00	406,043	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	0	0.00	50	0.00	0	0.00	0	0.00
M&R SERVICES	18,552	0.00	36,475	0.00	30,475	0.00	0	0.00
MOTORIZED EQUIPMENT	31,558	0.00	34,000	0.00	34,000	0.00	0	0.00
OFFICE EQUIPMENT	17,000	0.00	39,730	0.00	32,670	0.00	0	0.00
OTHER EQUIPMENT	10,974	0.00	1,250	0.00	50	0.00	0	0.00
PROPERTY & IMPROVEMENTS	2,549	0.00	25,050	0.00	25,050	0.00	0	0.00
BUILDING LEASE PAYMENTS	14,742	0.00	20,350	0.00	17,250	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	2,288	0.00	8,700	0.00	3,819	0.00	0	0.00
MISCELLANEOUS EXPENSES	28,367	0.00	39,425	0.00	39,725	0.00	0	0.00
TOTAL - EE	872,476	0.00	1,146,907	0.00	1,144,552	0.00	0	0.00
REFUNDS	57,495	0.00	35,000	0.00	35,000	0.00	0	0.00
TOTAL - PD	57,495	0.00	35,000	0.00	35,000	0.00	0	0.00
GRAND TOTAL	\$929,971	0.00	\$4,313,785	81.50	\$4,336,390	82.50	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$929,971	0.00	\$4,313,785	81.50	\$4,336,390	82.50		0.00

## Department of Insurance, Financial Institutions and Professional Registration

**Professional Registration Administration** 

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

Professional Registration Administration provides the accounting, budgeting, cash receiving, building maintenance and other various services to the agencies which regulate professions within the State of Missouri.

Note: The core appropriation for Professional Registration Administration also includes funding for board personnel and board member per diem for the following boards: Chiropractic, Cosmetology & Barber, Embalmers & Funeral Directors, Optometry, Podiatry and Veterinary.

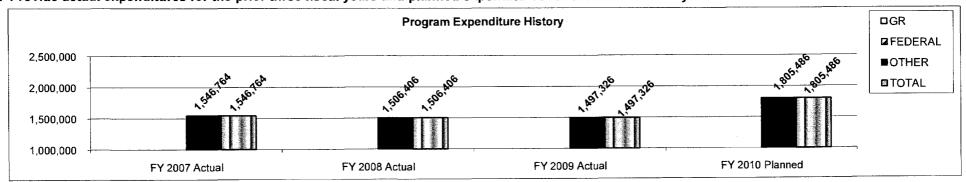
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 620.105-620.154 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Professional Registration Fee Fund (0689)

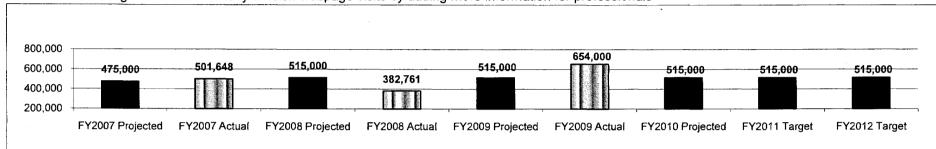
## Department of Insurance, Financial Institutions and Professional Registration

**Professional Registration Administration** 

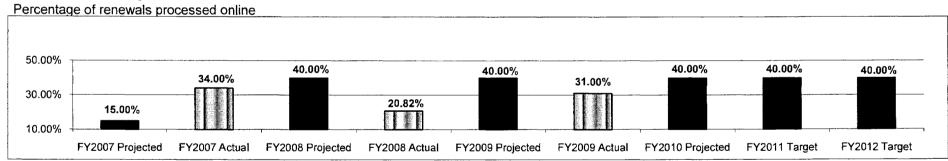
# Program is found in the following core budget(s): Professional Registration Administration

## 7a. Provide an effectiveness measure.

Increase the average number of monthly division webpage visits by adding more information for professionals



## 7b. Provide an efficiency measure.



# 7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY20	09	FY2010	FY2011	FY2012
_	Proj.	Actual	Proj.	Actual	Proj.	Actual_	Proj.	Target	Target
Licensed Professionals	420,000	395,567	434,682	402,097	402,097	415,057	402,097	402,097	402,097
Board Members	226	226	226	226	226	233	233	233	233
Division Employees	213	212.5	212.5	212.5	212.5	217.0	218.0	224.5	224.5
Renewals Processed	208,176	202,557	197,670	189,982	197,670	219,986	200,000	200,000	200,000

### 7d. Provide a customer satisfaction measure, if available.

# Department of Insurance, Financial Institutions and Professional Registration

Missouri Acupuncturist Advisory Committee

Program is found in the following core budget(s): Professional Registration Administration

1. What does this program do?

The Missouri Acupuncturist Advisory Committee was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating acupuncturists in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

324.475-324.635, RSMo

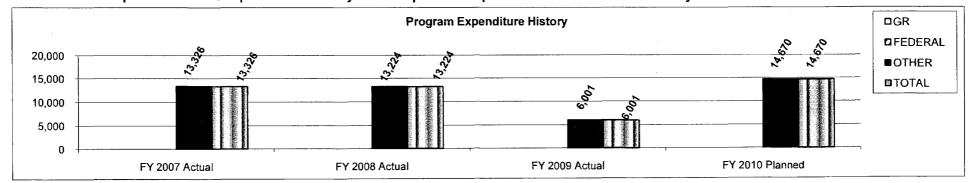
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Acupuncturist Fund (882)

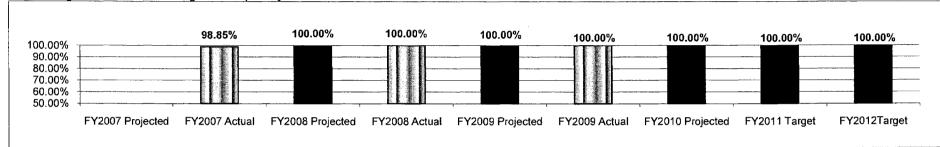
## Department of Insurance, Financial Institutions and Professional Registration

Missouri Acupuncturist Advisory Committee

# Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



<sup>\*</sup>The reporting for this measure began at the end of FY07.

Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
1	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received		12 .	10	11	9	13	13	5	5
Licensed Professionals		87	94	83	76	96	96	96	96

<sup>\*</sup>The reporting for this measure began at the end of FY08.

## 7d. Provide a customer satisfaction measure, if available.

# Department of Insurance, Financial Institutions and Professional Registration

Office of Athlete Agents

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The Uniform Athlete Agents Act was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating athlete agents in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

436.218-436.272 RSMo

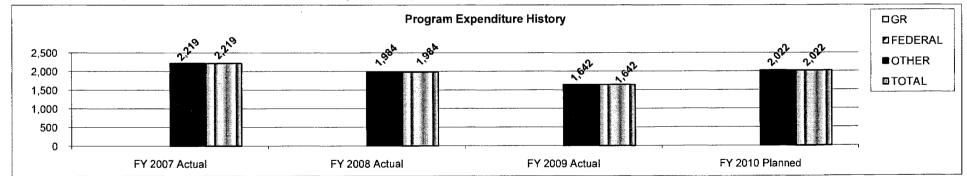
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Athlete Agent Fund (0774)

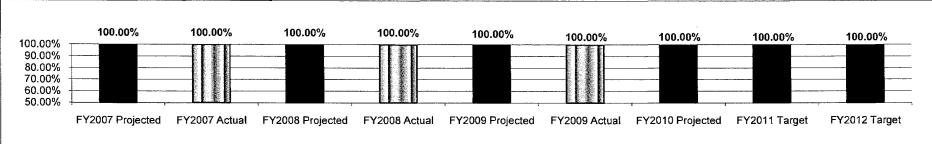
# Department of Insurance, Financial Institutions and Professional Registration

Office of Athlete Agents

# Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2010 FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	5	8	8	16	16	22	44	44	44
Licensed Professionals	34	37	39	43	46	64	65	65	65

### 7d. Provide a customer satisfaction measure, if available.

# Department of Insurance, Financial Institutions and Professional Registration

Office of Athletics

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The Office of Athletics was established to protect the interests of the citizens of the State of Missouri by licensing and regulating contestants, seconds, promoters, referees, judges, announcers, timekeepers and physicians involved in professional boxing, professional wrestling, professional kickboxing or professional full-contact karate contests in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

317.001-317.021 RSMo

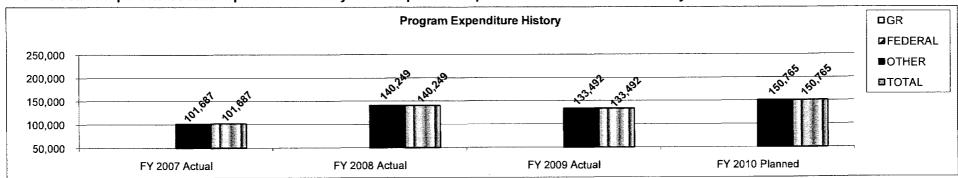
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

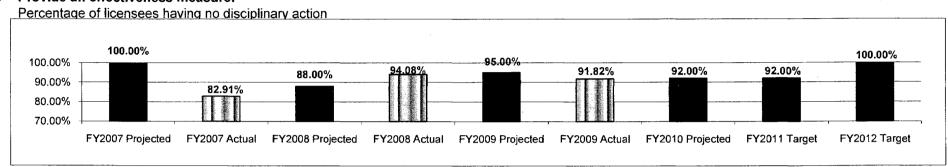
Office of Athletics (0693)

## Department of Insurance, Financial Institutions and Professional Registration

Office of Athletics

# Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.



# 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
1	Proj.	Actual	Proj.	Actual	Ргој.	Actual	Ргој.	Target	Target
Applications received	500	475	912	804	1,006	659	600	600	600
Licensed Professionals	1,300	1,135	1,572	2,027	1,006	1,552	1,174	1,174	1,174

Note: FY08 and FY09 acutal licensee counts are reflective of the renewal period ending on June 30, 2009. Typically athletic contestants do no renew their license until they actually participate in an event.

# 7d. Provide a customer satisfaction measure, if available.

# Department of Insurance, Financial Institutions and Professional Registration

State Board of Chiropractic Examiners

Program is found in the following core budget(s): State Board of Chiropractic Examiners, Professional Registration Administration

	Chiropractic	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	149,567	70,618	220,185
TOTAL	149,567	70,618	220,185

## 1. What does this program do?

The State Board of Chiropractic Examiners was established to protect the interests of the citizens of the State of Missouri by licensing and regulating chiropractors in the State of Missouri.

Note: The appropriation for personal service and board member per diem is included in the Division of Professional Registration/Administration core appropriation.

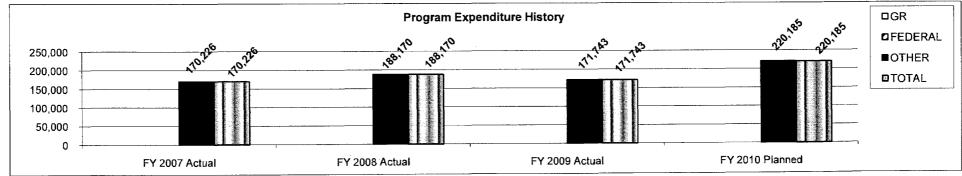
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
- 331.010-331.100 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

State Board of Chiropractic Examiners Fund (0630)

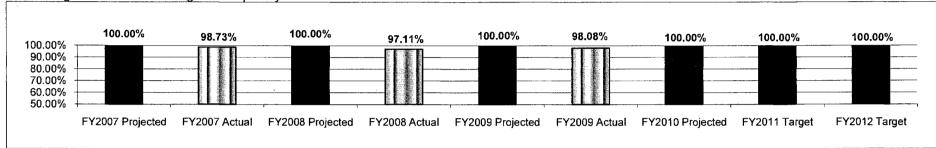
# Department of Insurance, Financial Institutions and Professional Registration

State Board of Chiropractic Examiners

Program is found in the following core budget(s): State Board of Chiropractic Examiners, Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY20	007	FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual		Target	Target
Applications received	145	126	130	142	130	127	157	157	157
Licensed Professionals	2,287	2,053	2,070	2,217	1,880	2,087	2,068	2,095	2,070

## 7d. Provide a customer satisfaction measure, if available.

### Department of Insurance, Financial Institutions and Professional Registration

**Board of Cosmetology and Barber Examiners** 

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

	Cosmetology Barber	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	292,273	661,083	953,356
TOTAL	292,273	661,083	953,356

### 1. What does this program do?

Senate Bill 280 (93rd General Assembly) merged the Board of Cosmetology and the Board of Barber Examiners into the new Board of Cosmetology and Barber Examiners to protect the interests of the citizens of the State of Missouri by licensing and regulating cosmetologists, manicurists, estheticians, cosmetology salons, cosmetology schools, barbers, barber shops and barber schools in the State of Missouri.

Note: The appropriation for personal service and board member per diem is included in the Division of Professional Registration/Administration core appropriation.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

328.010-328.160, 329.010-329.265 RSMo

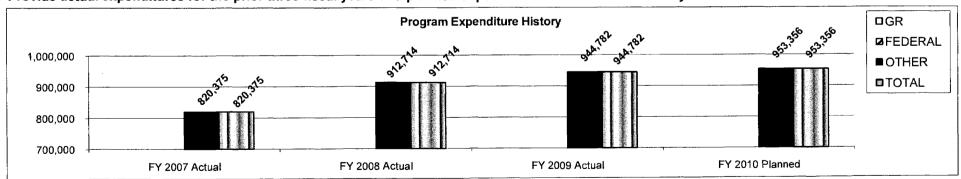
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Board of Cosmetology and Barber Examiners (0785)

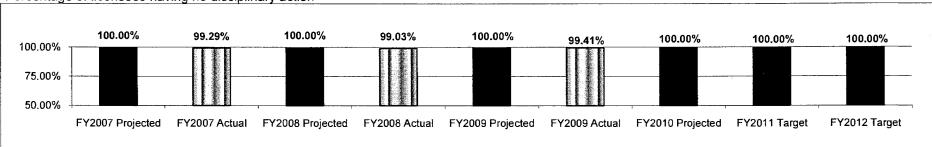
## Department of Insurance, Financial Institutions and Professional Registration

**Board of Cosmetology and Barber Examiners** 

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

## 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	9,972	8,993	9,662	9,848	10,833	10,074	10,603	10,928	10,928
Licensed Professionals	72,456	81,776	81,776	75,921	77,862	80,504	80,100	80,200	80,200

# 7d. Provide a customer satisfaction measure, if available.

# Department of Insurance, Financial Institutions and Professional Registration

Committee for Dietitians

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The State Committee of Dietitians was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating dietitians in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

324.200-324.228 RSMo

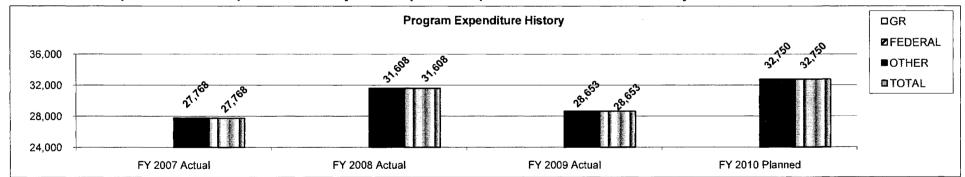
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Dietitian Fund (0857)

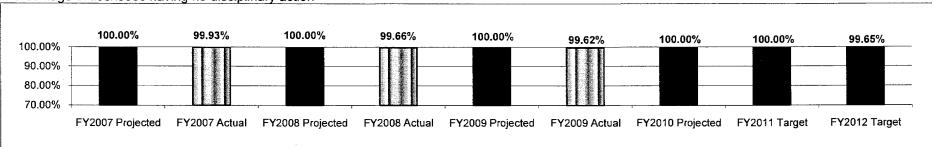
# Department of Insurance, Financial Institutions and Professional Registration

**Committee for Dietitians** 

# Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	<u>Target</u>
Applications received	100	142	100	132	122	110	120	125	130
Licensed Professionals	1,400	1,494	1,485	1,457	1,472	1,599	1,588	1,650	1,725

# 7d. Provide a customer satisfaction measure, if available.

## Department of Insurance, Financial Institutions and Professional Registration

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): State Board of Embalmers and Funeral Directors, Professional Registration Administration

	Emb & FDs	PR Admin	TOTAL	
GR			0	
FEDERAL			. 0	
OTHER	145,393	190,514	335,907	
TOTAL	145,393	190,514	335,907	

### 1. What does this program do?

The State Board of Embalmers and Funeral Directors was established to protect the interests of the citizens of the State of Missouri by licensing and regulating embalmers, funeral directors, funeral establishments, preneed sellers and preneed providers in the State of Missouri.

Note: The appropriation for board personnel and board member per diem is included in the Division/Administration core appropriation.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

331.011-331.261 RSMo

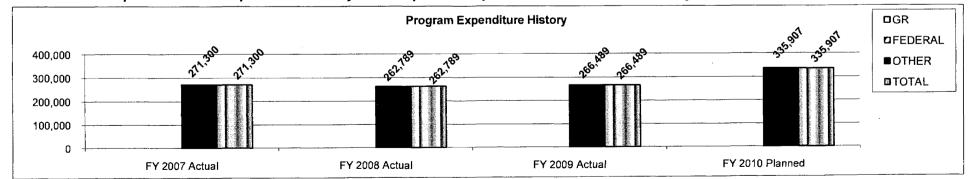
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Board of Embalmers and Funeral Directors (0633)

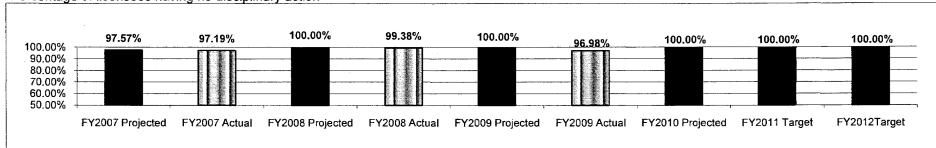
### Department of Insurance, Financial Institutions and Professional Registration

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): State Board of Embalmers and Funeral Directors, Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Beginning with the FY2010 budget, the board does not include permanent revocations, public letters of censure, or compliant HB 600 violations.

### 7b. Provide an efficiency measure.

Not available

## 7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	304	297	327	297	319	241	319	571	571
Licensed Professionals	5,100	5,235	5,100	5,250	6,183	5,137	6,183	6,183	6,183

# 7d. Provide a customer satisfaction measure, if available.

## Department of Insurance, Financial Institutions and Professional Registration

Office of Endowed Care Cemeteries

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The Office of Endowed Care Cemeteries was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating endowed care cemeteries in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

214.270-214.516 RSMo

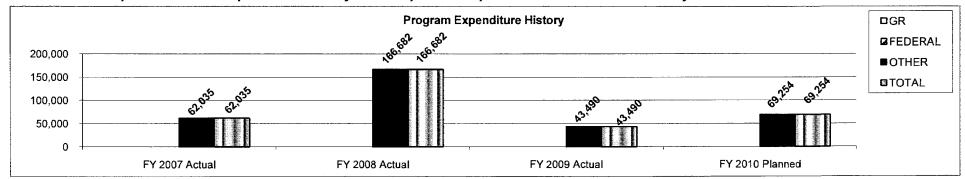
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Endowed Care Cemetery Audit Fund (0562)

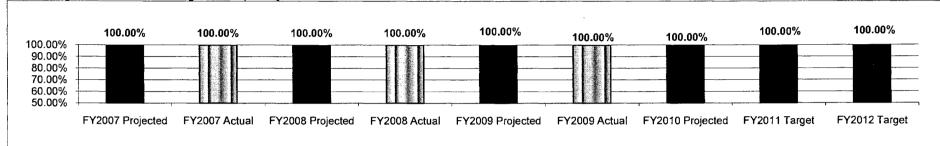
# Department of Insurance, Financial Institutions and Professional Registration

Office of Endowed Care Cemeteries

# Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

Note: Due to the increased number of audits being conducted annually, beginning FY10, the division's anticipates the number of licensees having no disciplinary action will decrease.

# 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj	Target	Target
Applications received	2	2	2	12	12	5	5	5	5
Licensed Professionals	148	144	150	146	150	142	154	154	154

### 7d. Provide a customer satisfaction measure, if available.

# Department of Insurance, Financial Institutions and Professional Registration

**Board of Geologist Registration** 

Program is found in the following core budget(s): Professional Registration Administration

## 1. What does this program do?

The Missouri Board of Geologists Registration was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating geologists in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

256.010-256.453 RSMo

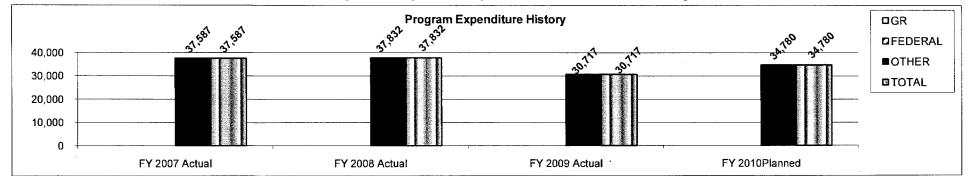
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

The Board of Geologists Registration Fund (0263)

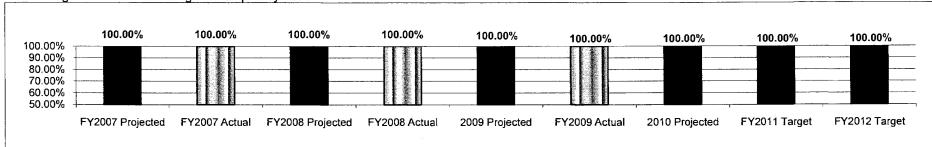
# Department of Insurance, Financial Institutions and Professional Registration

**Board of Geologist Registration** 

# Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

## 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	30	45	45	29	30	37	30	30	30
Licensed Professionals	800	847	879	843	840	874	870	880	890

# 7d. Provide a customer satisfaction measure, if available.

# Department of Insurance, Financial Institutions and Professional Registration

Board of Hearing Instrument Specialists

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The Board of Examiners for Hearing Instrument Specialists was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating hearing instrument specialists in the State of Missouri.

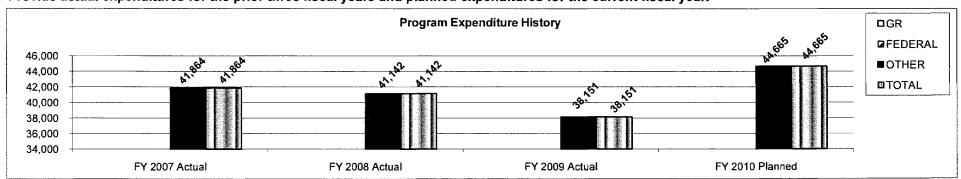
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 346.007-345.250 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



### 6. What are the sources of the "Other" funds?

Hearing Instrument Specialists Fund (0247)

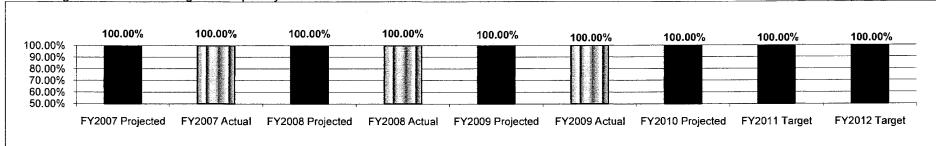
### Department of Insurance, Financial Institutions and Professional Registration

**Board of Hearing Instrument Specialists** 

Program is found in the following core budget(s): Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

## 7b. Provide an efficiency measure.

Not available

## 7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY20	008	FY2009		FY2010	FY2011	FY2012
_	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target _	Target
Applications received	75	86	75	98	48	53	40	40	40
Licensed Professionals	472	504	445	268	270	282	286	286	286

NOTE: The decrease in licensees in FY08 was due to HB780 and SB380 (2007) which removed dual licensure requirements for audiologists.

### 7d. Provide a customer satisfaction measure, if available.

## Department of Insurance, Financial Institutions and Professional Registration

Interior Design Council

Program is found in the following core budget(s): Professional Registration Administration

#### 1. What does this program do?

The Interior Design Council was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating interior designers in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

324,400-324,439 RSMo

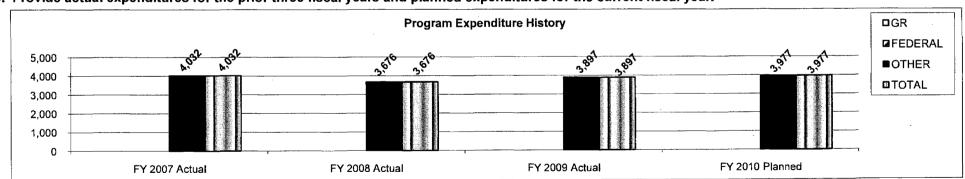
3. Are there federal matching requirements? If yes, please explain.

Nο

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Interior Design Council (0877)

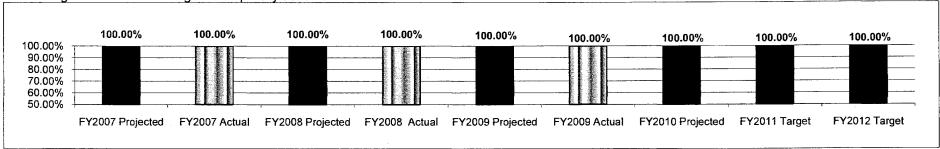
## Department of Insurance, Financial Institutions and Professional Registration

Interior Design Council

### Program is found in the following core budget(s): Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY20	09	FY2010	FY2011	FY2012
_	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	15	7	10	11	9	6	8	8	8
Licensed Professionals	110	88	108	102	104	98	110	115	120

## 7d. Provide a customer satisfaction measure, if available.

### Department of Insurance, Financial Institutions and Professional Registration

State Committee of Interpreters

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The State Committee of Interpreters was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating interpreters in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

209.319-209.339 RSMo

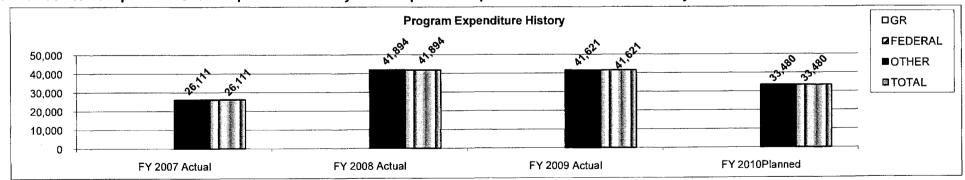
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

State Committee of Interpreters Fund (0256)

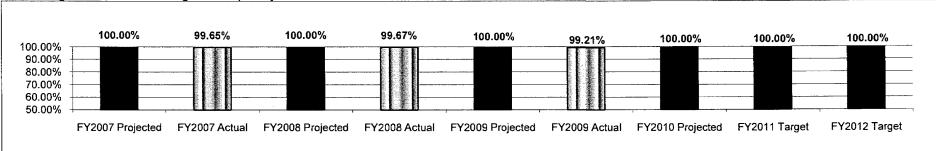
## Department of Insurance, Financial Institutions and Professional Registration

State Committee of Interpreters

Program is found in the following core budget(s): Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

## 7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY20	FY2008 FY2009		09	FY2010	FY2011	FY2012
_	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	85	75	80	91	95	64	75	75	75
Licensed Professionals	560	597	625	604	618	632	600	600	600

### 7d. Provide a customer satisfaction measure, if available.

Department of Insurance, Financial Institutions and Professional Registration

State Committee for Marital & Family Therapists

Program is found in the following core budget(s): Professional Registration Administration

1. What does this program do?

The State Committee for Martial and Family Therapists was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating marital and family therapists in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

337,700-337,750 RSMo

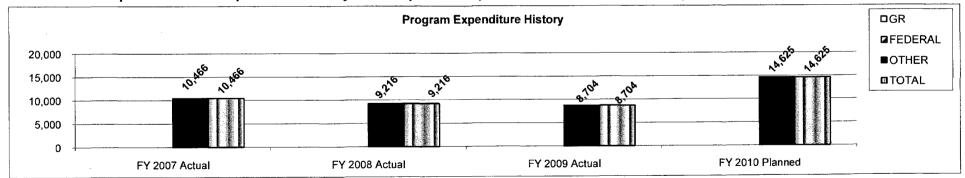
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Marital and Family Therapists Fund (0820)

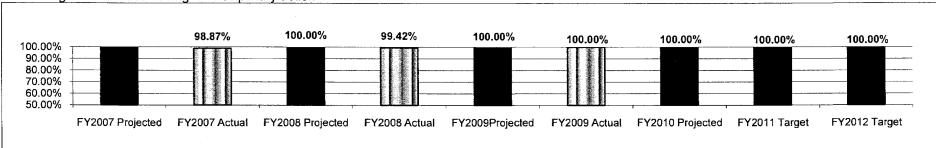
## Department of Insurance, Financial Institutions and Professional Registration

State Committee for Marital & Family Therapists

## Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

## 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2	800	FY20	FY2009		FY2011	FY2012
*	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	25	30	12	27	15	25	10	10	10
Licensed Professionals	160	177	172	173	153	188	192	195	195

## 7d. Provide a customer satisfaction measure, if available.

## Department of Insurance, Financial Institutions and Professional Registration

**Board of Occupational Therapy** 

Program is found in the following core budget(s): Professional Registration Administration

#### 1. What does this program do?

The Missouri Board of Occupational Therapy was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating occupational therapists and occupational therapy assistants in the State of Missouri.

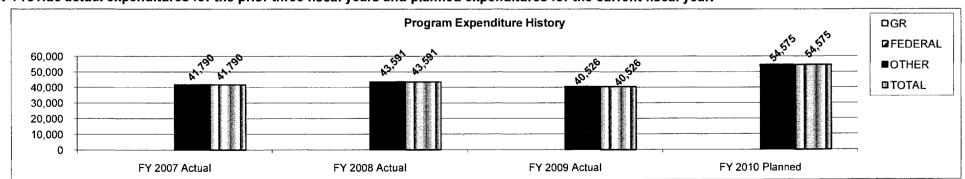
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 324.050-324.089 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



### 6. What are the sources of the "Other " funds?

Missouri Board of Occupational Therapy Fund (0845)

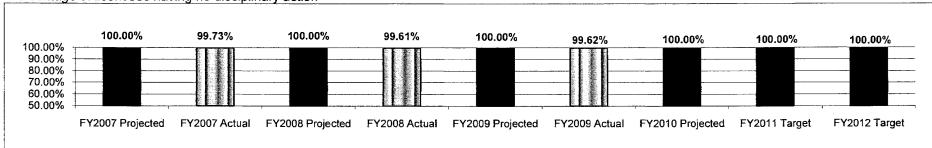
## Department of Insurance, Financial Institutions and Professional Registration

**Board of Occupational Therapy** 

## Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2	FY2008 FY2		109	FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	365	329	335	394	392	419	392	392	392
Licensed Professionals	3,500	3,685	3,800	3,559	3,700	3,920	3,450	3,700	3,550

### 7d. Provide a customer satisfaction measure, if available.

Department of Insurance, Financial Institutions and Professional Registration

State Board of Optometry

Program is found in the following core budget(s): State Board of Optometry, Professional Registration Administration

	Optometry	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	42,043	55,562	97,605
TOTAL	42,043	55,562	97,605

### 1. What does this program do?

The State Board of Optometry was established to protect the interests of the citizens of the State of Missouri by licensing and regulating optometrists in the State of Missouri.

Note: The appropriation for board personnel and board member per diem is included in the Division/Administration core appropriation.

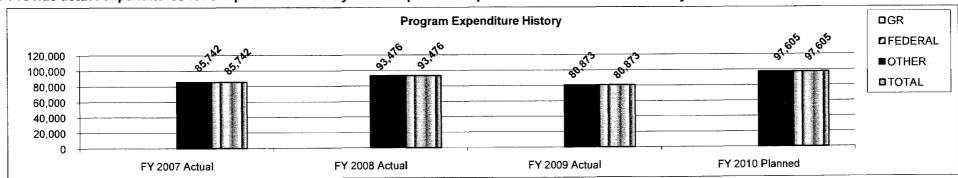
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
- 336.010-336.225 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

State Board of Optometry (0636)

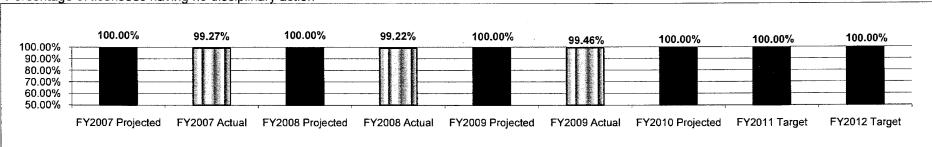
## Department of Insurance, Financial Institutions and Professional Registration

State Board of Optometry

Program is found in the following core budget(s): State Board of Optometry, Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY20	008	FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	70	56	68	139	66	143	51	50	50
Licensed Professionals	1,232	1,225	1,300	1,287	1,311	1,287	1,271	1,311	, 1,352

### 7d. Provide a customer satisfaction measure, if available.

### Department of Insurance, Financial Institutions and Professional Registration

State Board of Podiatric Medicine

Program is found in the following core budget(s): State Board of Podiatric Medicine, Professional Registration Administration

	Podiatry	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	20,669	26,920	47,589
TOTAL	20,669	26,920	47,589

### 1. What does this program do?

The State Board of Podiatric Medicine was established to protect the interests of the citizens of the State of Missouri by licensing and regulating podiatrists in the State of Missouri.

Note: The appropriation for personal service and board member per diem is included in the Division of Professional Registration/Administration core appropriation.

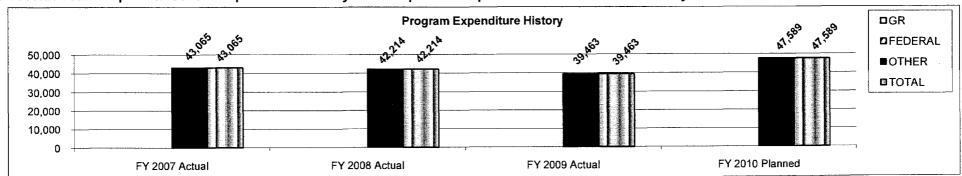
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 330.010-330.210 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

State Board of Podiatric Medicine (0629)

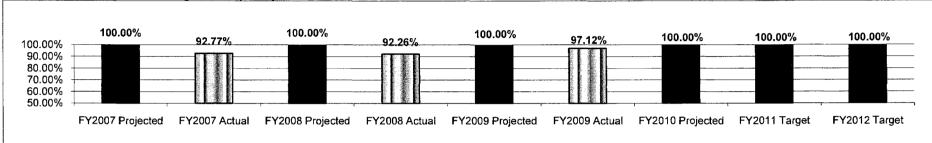
## Department of Insurance, Financial Institutions and Professional Registration

State Board of Podiatric Medicine

Program is found in the following core budget(s): State Board of Podiatric Medicine, Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Beginning with the FY2010 budget, the board does not include permanent revocations, public letters of censure, or compliant HB 600 violations.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY20	007	FY2	FY2008 FY200		09 FY2010		FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	28	26	21	17	19	28	21	21	21
Licensed Professionals	300	318	300	323	315	313	338	338	338

### 7d. Provide a customer satisfaction measure, if available.

Department of Insurance, Financial Institutions and Professional Registration

**Board of Private Investigator Examiners** 

Program is found in the following core budget(s): Professional Registration Administration

1. What does this program do?

The Board of Private Investigator Examiners was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating private investigators and private investigator businesses in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

324,1100-324,1148 RSMo

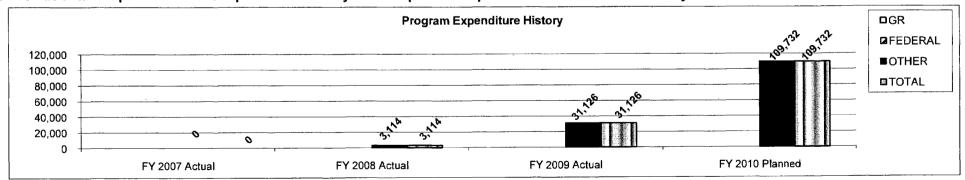
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

Nο

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Board of Private Investigator Examiners Fund (0802)

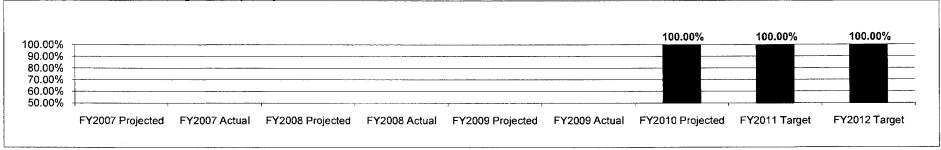
## Department of Insurance, Financial Institutions and Professional Registration

**Board of Private Investigator Examiners** 

Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



<sup>\*</sup>Licensure will begin in FY10.

Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2	800	FY2	009	9 FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	0	0	0	0	0	0	400	40	40
Licensed Professionals	0	0	0	0	0	0	400	440	420

NOTE: The board was established by HB780 and SB308 (2007) and licensure is anticpated to begin in FY10.

### 7d. Provide a customer satisfaction measure, if available.

## Department of Insurance, Financial Institutions and Professional Registration

**Committee for Professional Counselors** 

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The Committee for Professional Counselors was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating professional counselors in the State of Missouri

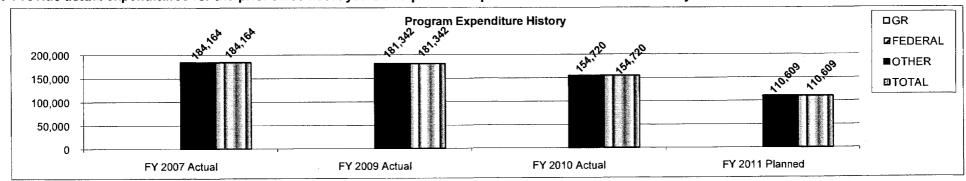
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 337.050-337.540 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Committee for Professional Counselors Fund (0672)

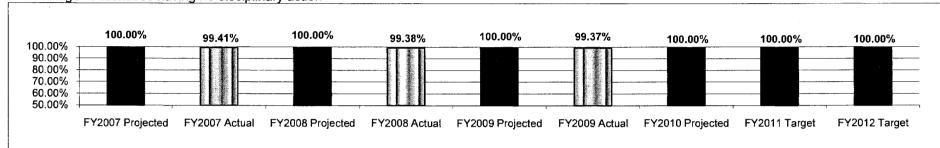
## Department of Insurance, Financial Institutions and Professional Registration

Committee for Professional Counselors

## Program is found in the following core budget(s): Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	641	300	300	614	295	582	700	650	650
Licensed Professionals	3,873	3,890	3,890	4,176	3,200	4,435	3,480	3,495	3,260

Note: Beginning in FY2007 the methodology for calculating the number of applications received was changed. Beginning In FY2007 the above number reflects only applications for permanent licenses.

### 7d. Provide a customer satisfaction measure, if available.

## Department of Insurance, Financial Institutions and Professional Registration

State Committee of Psychologists

Program is found in the following core budget(s): Professional Registration Administration

#### 1. What does this program do?

The State Committee of Psychologists was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating psychologists in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

337.010-337.093

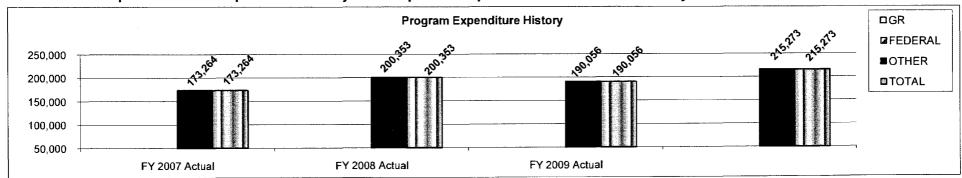
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

State Committee of Psychologists' Fund (0580)

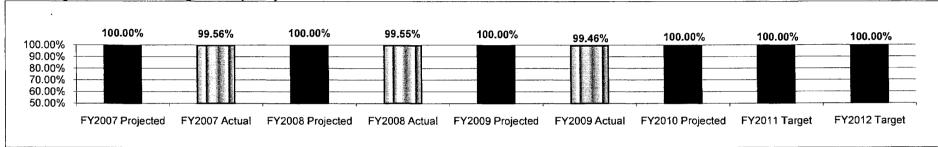
## Department of Insurance, Financial Institutions and Professional Registration

State Committee of Psychologists

## Program is found in the following core budget(s): Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY20	800	FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	90	82	85	88	85	85	94	90	90
Licensed Professionals	1,800	1,805	1,800	1,760	1,710	2,041	1,780	1,780	1,780

### 7d. Provide a customer satisfaction measure, if available.

### Department of Insurance, Financial Institutions and Professional Registration

Real Estate Appraisers Commission

Program is found in the following core budget(s): Professional Registration Administration

#### 1. What does this program do?

The Missouri Real Estate Appraisers Commission was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating real estate appraisers in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

339.500-339.549 RSMo

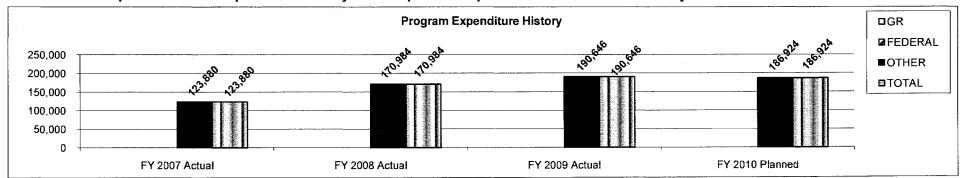
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

Yes. Title XI of the Financial Institutions Reform, Recovery and Enforcement Act of 1989 requires all real estate appraisers to be certified to perform appraisals for federal transactions.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



### 6. What are the sources of the "Other " funds?

Missouri Real Estate Appraisers Fund (0561)

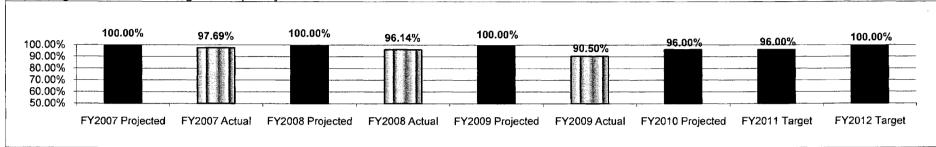
### Department of Insurance, Financial Institutions and Professional Registration

**Real Estate Appraisers Commission** 

## Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	600	625	550	416	180	229	286	286	286
Licensed Professionals	2,816	2,624	2,800	2,717	2,700	2,704	2,800	2,900	3,000

NOTE: New education requirements went into effect on January 1, 2008 causing a decrease in application in FY09.

### 7d. Provide a customer satisfaction measure, if available.

Department of Insurance, Financial Institutions and Professional Registration

**Board for Respiratory Care** 

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The Missouri Board for Respiratory Care was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating respiratory therapists in the State of Missouri.

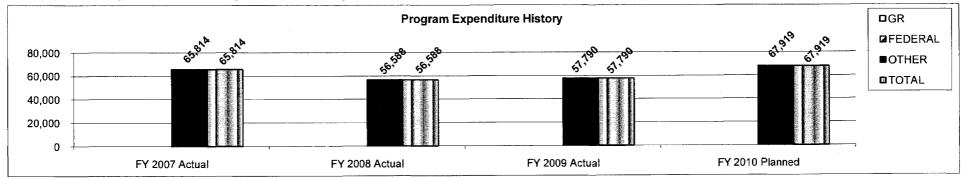
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 334.800-334.930 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Respiratory Care Practitioners Fund (0833)

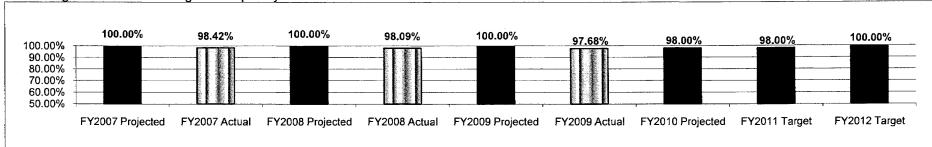
## Department of Insurance, Financial Institutions and Professional Registration

**Board for Respiratory Care** 

## Program is found in the following core budget(s): Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

## 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	430	445	430	424	430	439	403	403	403
Licensed Professionals	3,800	3,725	3,900	3,989	3,500	4,103	3,650	3,900	3,750

## 7d. Provide a customer satisfaction measure, if available.

### Department of Insurance, Financial Institutions and Professional Registration

State Committee for Social Workers

Program is found in the following core budget(s): Professional Registration Administration

### 1. What does this program do?

The State Committee for Social Workers was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating social workers in the State of Missouri.

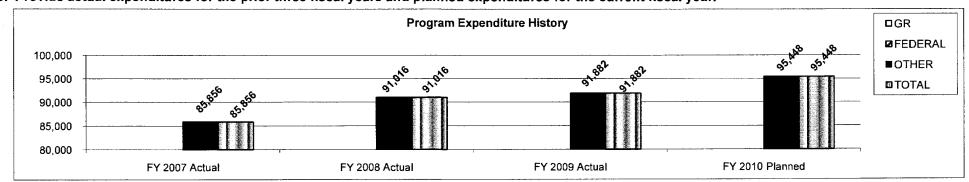
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 337.600-337.689 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Clinical Social Workers Fund (0574)

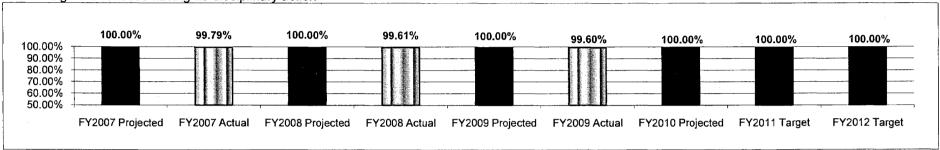
## Department of Insurance, Financial Institutions and Professional Registration

State Committee for Social Workers

## Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

·	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	500	429	515	409	247	479	450	460	460
Licensed Professionals	5,300	5,425	5,100	5,188	5,327	5,207	5,476	5,500	5,530

### 7d. Provide a customer satisfaction measure, if available.

### Department of Insurance, Financial Institutions and Professional Registration

Office of Tattoo, Body Piercing and Branding

Program is found in the following core budget(s): Professional Registration Administration

#### 1. What does this program do?

The Office of Tattoo, Body Piercing and Branding was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating tattoo artists, body piercers, branding, and tattoo, body piercing and branding businesses in the State of Missouri.

- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

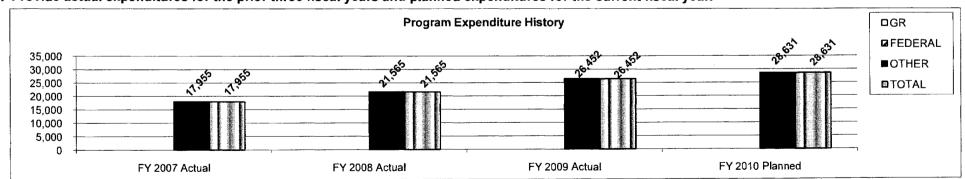
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Tattoo Fund (0883)

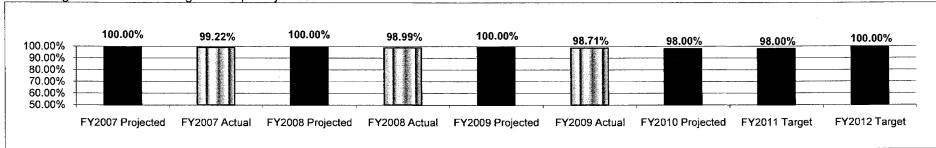
## Department of Insurance, Financial Institutions and Professional Registration

Office of Tattoo, Body Piercing and Branding

Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	430	402	461	632	572	495	320	320	320
Licensed Professionals	1,100	1,276	1,100	1,586	1,800	1,861	1,600	1,600	1,600

### 7d. Provide a customer satisfaction measure, if available.

### Department of Insurance, Financial Institutions and Professional Registration

**Board of Therapeutic Massage** 

Program is found in the following core budget(s): Professional Registration Administration

#### 1. What does this program do?

The Board of Therapeutic Massage was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating massage therapists and massage therapy businesses in the State of Missouri.

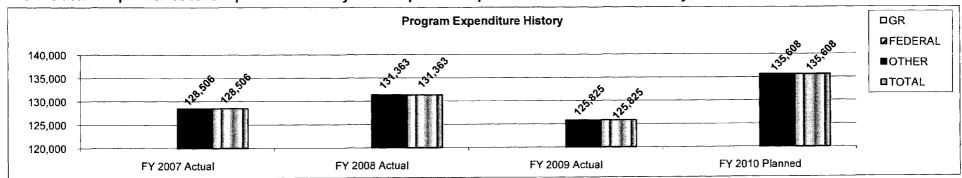
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
- 436.218-436.272 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Massage Therapy Fund (0884)

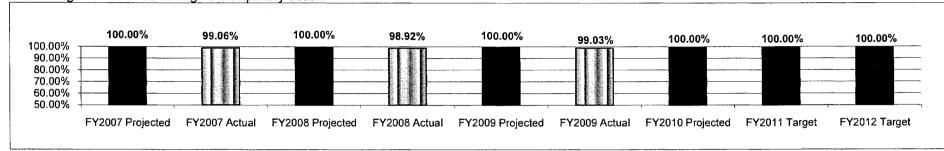
### Department of Insurance, Financial Institutions and Professional Registration

**Board of Therapeutic Massage** 

## Program is found in the following core budget(s): Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	2,647	2,240	2,600	2,050	2,200	1,721	1,425	1,425	1,425
Licensed Professionals	5,562	5,533	5,600	6,093	5,100	5,950	5,700	5,610	5,650

## 7d. Provide a customer satisfaction measure, if available.

## Department of Insurance, Financial Institutions and Professional Registration

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Missouri Veterinary Medical Board, Professional Registration Administration

	Veterinary	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	109,579	97,896	207,475
TOTAL	109,579	97,896	207,475

### 1. What does this program do?

The Missouri Veterinary Medical Board was established to protect the interests of the Citizens of the State of Missouri by licensing and regulating veterinarians and veterinary technicians in the State of Missouri.

Note: The appropriation for personal service and board member per diem is included in the Division of Professional Registration/Administration core appropriation.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

340.200-340.350 RSMo

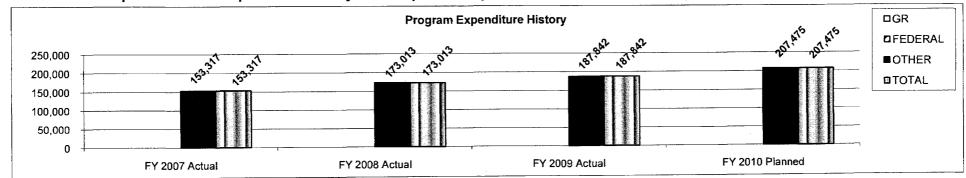
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

lΝο

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Veterinary Medical Board Fund (0639)

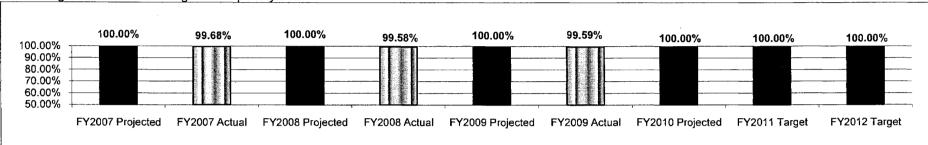
## Department of Insurance, Financial Institutions and Professional Registration

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Missouri Veterinary Medical Board, Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	345	400	400	447	360	399	390	390	390
Licensed Professionals	4,350	4,444	4,445	4524	4,495	4609	4,624	4,624	4,624

### 7d. Provide a customer satisfaction measure, if available.

# NEW DECISION ITEM RANK: \_\_\_ 5 OF \_\_\_ 7

epartment of I ivision of Prof	essional Re	gistrati	on	G F I OIESSI	mai Negisi	ation Budget Unit	420400, 4212				
nplementation	of SB1 (20)	09)			) # 1375002						
AMOUNT OF	REQUEST										
		FY 2	011 Budget	Request			FY 2011	Governor's	Recommend	ation	
	GR		Federal	Other	Total		GR	Fed	Other	Total	
S		0	0	232,802	232,802	PS	0	0	0	0	
E		0	0	434,214	434,214	EE	0	0	0	0	
SD		0	0	0	0	PSD	0	0	0	0	
₹F	_	0	0	0	0	TRF	0	0	0	0	
otal		0	0	667,016	667,016	Total	0	0	0	0	
ΓΕ		0.00	0.00	6.00	6.00	FTE	0.00	0.00	0.00	0.00	
st. Fringe		0	0	139,984	139,984	Est. Fringe	0	0	0	0	
ote: Fringes bu	idgeted in H	ouse Bil	l 5 except for	certain fringe	es	Note: Fringes	budgeted in H	ouse Bill 5 ex	cept for certa	in fringes	
idgeted directly	to MoDOT,	Highwa	y Patrol, and	Conservation	n.	budgeted direc	ctly to MoDOT,	Highway Pat	trol, and Cons	ervation.	
ther Funds:			ration Fees F s & Funeral D			Other Funds:					
THIS REQUE	ST CAN BE	CATEG	ORIZED AS:								
Χ	New Legisla			_		New Program			und Switch		
	Federal Ma			_		Program Expansion	_		Cost to Contin		
··	GR Pick-Up	)				Space Request	_	E	Equipment Re	placement	
	Pay Plan			_		Other:					
WHY IS THIS						R ITEMS CHECKED IN #2.	INCLUDE TH	IE FEDERAL	OR STATE S	STATUTORY	OR
xamination of books	ooks and re s more atter	cords, a	and audits of a their final nee	all preneed p eds. In order	rovider and to protect c	ne Board of Embalmers and sellers. Nationally, the prene onsumer investments, the D palmers and Funeral Directo	eed industry ha ivision of Profe	s experience ssional Regis	d significant a stration is requ	ind sustained Jesting additio	onal F

audits of preneed contracts and accounts.

OF

7

5

RANK:

Department of Insurance, Financial Institutions &	Professional Registration	Budget Unit	42640C, 42720C	
Division of Professional Registration		•		
Implementation of SB1 (2009)	DI# 1375002			

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

After considering several scenarios, the board anticipates contract services will be utilized for the first year of implementation on SB1 to allow the board to promulgate any necessary rules; hire FTE and for FTE to receive ample training to assume the responsibilities of their positions. The following FTE will be necessary to implement the provisions of SB1.

- One (1) Accounting Specialist II FTE is needed to oversee Chapter 436 investigations, examination of books and records and audits; will be the main point of contact with the auditor and provide an analysis of the audit finding and compliance with board directives and Missouri law to the members of the board; and monitor 436 throughout the review/referral process.
- Two (2) Insurance Financial Analyst II FTEs are needed to conduct examination of books and records and audits; review and analyze operational and financial data obtained from providers and sellers and the outcomes of the examination of books and records and audits; assess compliance with statutory and regulatory requirements; recommend audit priorities; respond inquiries related to licensure laws or rules and regulations.
- One (1) Licensure Technician II FTE is needed to provide technical support, process applications for licensure, and respond to inquiries related to the licensure law and/or rules and regulations. An Investigator II FTE will conduct Chapter 436 investigations.
- One (1) Investigator II FTE is needed to conduct Chapter 436 investigations.
- One (1) Attorney FTE will assist the board in reviewing legal issues.

This legislation adds four board members to the State Board of Embalmers and Funeral Directors. With the addition of these members, the board will incur increased personal service and expense and equipment costs. The members of the board receive per diem an average of 23 days annually. Additionally, the board receives reimbursement of necessary expenses for an average of 4 meetings per year. The staffing request matches the department fiscal note except for the original legislative fiscal note only reflected total per diem and did not report mileage and hotel reimbursement expenditures. Those estimates have been included in the total estimates in #5 below.

The costs shown for E&E will be one-time expenditures as well as ongoing expenditures for the board. These estimates were based on our fiscal note and actual expenses currently being incurred by the board.

RANK:	5	OF_	7	

Department of Insurance, Financial Institutions & Professional Registration

Division of Professional Registration

Implementation of SB1 (2009)

DI# 1375002

Budget Unit 42640C, 42720C

5. BREAK DOWN THE REQUEST BY BUDGE		LASS, JOB	CLASS, AND	<u>FUND SOUR</u>	<u>ce. identif</u>	Y ONE-TIME	COSTS.		
	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>
100/000342/Accounting Specialist II					38,700	1.0	38,700	1.0	
100/007583/Insurance Financial Analyst II					71,904	2.0	71,904	2.0	
100/007868/Licensure Technician II					25,380	1.0	25,380	1.0	
100/009734/Legal Counsel					55,000	1.0	55,000	1.0	
100/005297/Investigator II					35,952	1.0	35,952	1.0	
100/009741/Board Member Per Diem	•				5,866	0.0	5,866	0.0	
Total PS	0	0.0	0	0.0	232,802	6.0	232,802	6.0	0
Computer/Telephone Expenses					20,320		20,320		20,320
Office Equipment/Office Supplies					28,356		28,356		26,556
Vehicles					28,500		28,500		28,500
Communication Expenses					9,900		9,900		_0,000
Professional Development					6,000		6,000		
Travel Expenses					10,464		10,464		
Board Meetings					14,504		14,504		
Printing and Postage					14,170		14,170		
Contract Services / Expert Witness Fees					302,000		302,000		290,000
Total EE	0	•	0		434,214		434,214		365,376
Program Distributions							0		
Total PSD	0		0		0		0		0
Transfers		_							
Total TRF	0		0		0		0		O
Grand Total	0	0.0	0	0.0	667,016	6.0	667,016	6.0	365,376

RANK:	5	OF	7

mplementation of SB1 (2009)		DI# 1375002							
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTÉ	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
							0	0.0	
Total PS	0	0.0	0	0.0	0	0.0	0	0.0	
							0 0		,
Total EE	0		0		0		0		
Program Distributions Fotal PSD	0		0		0		0		
Γransfers Γotal TRF	0		0		0		0		
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	

RANK:	5	OF	7
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Department of Insurance, Financial Institutions & Professional Registration

Budget Unit 42640C, 42720C

Division of Professional Registration

Implementation of SB1 (2009)

DI# 1375002

## 6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

#### 6a. Provide an effectiveness measure.

**Enforcement activities (Preneed Activity Only):** 

	Investigations	Examination of Books and Records	Audits
FY07	25	4	2
FY08	13	3	1
FY09	2	0	0
FY2010 Projected	34	4	3
FY2011 Projected	34	4	3
FY2012 Projected		4	3

6b. Provide an efficiency measure.

The board will monitor the length of time it takes to complete an investigation, examination of books and records, and audit.

- 6c. Provide the number of clients/individuals served, if applicable.
  - SB1 requires currently registered preneed seller and providers to be licensed by the board and mandates preneed agents to be registered by the board.

Fiscal Year	Preneed Sellers	Preneed Providers	Preneed Agents
FY07	348	616	0
FY08	342	608	0
FY09	347	611	0
FY2010 Projected	700	700	50
FY2011 Projected	700	700	70
FY2012 Projected	700	700	80

6d. Provide a customer satisfaction measure, if available.

N/A

NEW DECISION ITEM RANK: 5

OF 7

	· · · · · · · · · · · · · · · · · · ·
Department of Insurance, Financial Institutions & Professional Registratio	on Budget Unit 42640C, 42720C
Division of Professional Registration	
Implementation of SB1 (2009) DI# 1375002	
7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TAR	GETS:
<ol> <li>Establish an unit with the state board to develop, conduct, monitor and analy and accounts.</li> </ol>	yze investigations, examination of books and records, and audits of preneed contracts
2. The FTE will also serve as a resource for board members and staff reviewing	ng the final documents and providing feedback to Missouri consumers.
3. This FTE will provide follow up and guidance to assist preneed sellers, provi	iders and agents comply with the laws and rules and regulations related to preneed.

DIFP							ECISION IT	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	*******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR ADMINISTRATION								
Implementation of SB1 (2009) - 1375002								
ACCOUNTING SPECIALIST II	(	0.00	C	0.00	38,700	1.00	0	0.00
INVESTIGATOR II	(	0.00	C	0.00	35,952	1.00	0	0.00
INSURANCE FINANCIAL ANALYST II	(	0.00		0.00	71,904	2.00	0.	0.00
PROF REG LIC TECH II	(	0.00	C	0.00	25,380	1.00	0	0.00
LEGAL COUNSEL	(	0.00	C	0.00	55,000	1.00	0	0.00
BOARD MEMBER	(	0.00	C	0.00	5,866	0.00	0	0.00
TOTAL - PS	(	0.00		0.00	232,802	6.00	0	0.00
GRAND TOTAL	\$0	0.00	\$0	0.00	\$232,802	6.00	\$0	0.00
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$0	0.00	\$0	0.00	\$232,802	6.00		0.00

# DIFP

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
STATE BOARD OF ACCOUNTANCY								
CORE								
PERSONAL SERVICES BOARD OF ACCOUNTANCY	258.827	7.51	278,953	7.00	278.953	7.00	0	0.00
TOTAL - PS	258,827	7.51	2 <b>7</b> 8,953	7.00	278,953	7.00	0	0.00
EXPENSE & EQUIPMENT BOARD OF ACCOUNTANCY	155,262	0.00	180,647	0.00	180,647	0.00	0	0.00
TOTAL - EE	155,262	0.00	180,647	0.00	180,647	0.00	0	0.00
TOTAL	414,089	7.51	459,600	7.00	459,600	7.00	0	0.00
GRAND TOTAL	\$414,089	7.51	\$459,600	7.00	\$459,600	7.00	\$0	0.00

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	CIAL SUMMARY FY 2	2011 Budge	t Request			FY 2011	Governor's	Recommend	lation
		Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	278,953	278,953	PS	0	0	0	0
EE	0	0	180,647	180,647	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	459,600	459,600	Total	0	0	0	0
FTE	0.00	0.00	7.00	7.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	167,734	167,734	Est. Fringe	0	0	0	0
Note: Fringes but	dgeted in House Bill	5 except fo	r certain fring	es	Note: Fringe	es budgeted in F	louse Bill 5 e	xcept for cert	ain fringes
budaeted directly	to MoDOT, Highway	y Patrol, and	d Conservatio	n.	budgeted dir	rectly to MoDOT	, Highway Pa	atrol, and Con	servation.

The Missouri State Board of Accountancy was created in 1909 by Senate Bill 112 and passed by the 44th General Assembly. The Board is a state agency and the members are appointed by the Governor and confirmed by the Senate. The Board is a fee funded agency, supported entirely by CPA candidates' and licensees' fees. The Public Accountancy Act is the set of statutes that govern the ability of the Board to regulate certified public accountants, public accountants, limited liability companies, partnerships and professional corporations in Missouri.

# 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Accountancy

Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42650C

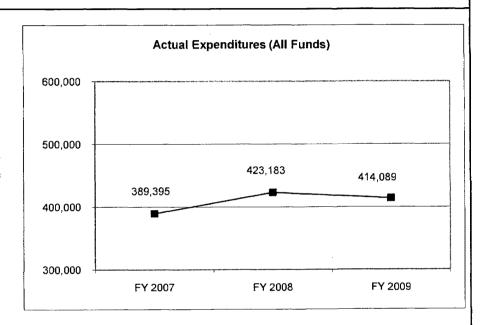
Professional Registration

Core - State Board of Accountancy

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### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	443,588	451,476	459,600	459,600
Less Reverted (All Funds)	Ó	0	0	N/A
Budget Authority (All Funds)	443,588	451,476	459,600	N/A
Actual Expenditures (All Funds)	389,395	423,183	414,089	N/A
Unexpended (All Funds)	54,193	28,293	45,511	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	54,193	28,293	45,511	N/A
	(1)	(2)	(3)	



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

### NOTES:

- (1) Unexpended amount is due to less than anticipated expenditures.
- (2) Unexpended amount is due to staff changes and less than anticipated expenditures.
- (3) Unexpended amount is due to staff changes and less than anticipated expenditures.

## **CORE RECONCILIATION DETAIL**

## DIFP

## STATE BOARD OF ACCOUNTANCY

# 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	7.00	0	0	278,953	278,953	,
	EE	0.00	0	0	180,647	180,647	'
	Total	7.00	0	0	459,600	459,600	-  -
DEPARTMENT CORE REQUEST							-
	PS	7.00	0	0	278,953	278,953	
	EE	0.00	0	- 0	180,647	180,647	•
	Total	7.00	0	0	459,600	459,600	-
GOVERNOR'S RECOMMENDED	CORE	,					-
	PS	7.00	0	0	278,953	278,953	,
	EE	0.00	0	0	180,647	180,647	, _
	Total	7.00	0	0	459,600	459,600	- )

# DIFP

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	*******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
STATE BOARD OF ACCOUNTANCY								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	27,540	1.00	27,583	1.00	28,383	1.00	0	0.00
ACCOUNT CLERK II	24,640	1.00	25,377	1,00	25,377	1.00	0	0.00
SENIOR AUDITOR	45,006	1.00	50,202	1.00	46,702	1.00	0	0.00
EXECUTIVE I	24,129	0.74	35,306	1.00	32,806	1.00	0	0.00
PROF REG LIC TECH I	42,702	1.86	49,650	2.00	47,650	2.00	0	0.00
BOARD MEMBER	4,420	0.28	6,620	0.00	6,620	0.00	0	0.00
CLERK	20,532	0.63	6,620	0.00	18,620	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	69,858	1.00	77,595	1.00	72,795	1.00	0	0.00
TOTAL - PS	258,827	7.51	278,953	7.00	278,953	7.00	0	0.00
TRAVEL, IN-STATE	13,765	0.00	25,000	0.00	16,000	0.00	0	0.00
TRAVEL, OUT-OF-STATE	18,805	0.00	18,038	0.00	19,000	0.00	0	0.00
SUPPLIES	19,112	0.00	18,560	0.00	23,468	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	10,206	0.00	15,500	0.00	15,500	0.00	0	0.00
COMMUNICATION SERV & SUPP	4,413	0.00	4,929	0.00	4,929	0.00	0	0.00
PROFESSIONAL SERVICES	69,746	0.00	80,000	0.00	80,000	0.00	0	0.00
M&R SERVICES	3,849	0.00	2,000	0.00	3,900	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	10	0.00	10	0.00	0	0.00
OFFICE EQUIPMENT	8,783	0.00	10,000	0.00	10,000	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	240	0.00	10	0.00	240	0.00	. 0	0.00
BUILDING LEASE PAYMENTS	371	0.00	500	0.00	500	0.00	O	0.00
EQUIPMENT RENTALS & LEASES	312	0.00	100	0.00	400	0.00	0	0.00
MISCELLANEOUS EXPENSES	5,660	0.00	5,000	0.00	5,700	0.00	C	0.00
TOTAL - EE	155,262	0.00	180,647	0.00	180,647	0.00	0	0.00
GRAND TOTAL	\$414,089	7.51	\$459,600	7.00	\$459,600	7.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$414,089	7.51	\$459,600	7.00	\$459,600	7.00		0.00

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## Department of Insurance, Financial Institutions and Professional Registration

State Board of Accountancy

Program is found in the following core budget(s): State Board of Accountancy

### 1. What does this program do?

The Board of Accountancy was established to protect the interests of the citizens of the State of Missouri by licensing and regulating certified public accountants, public accountants, limited liability companies, partnerships and professional corporations in the State of Missouri.

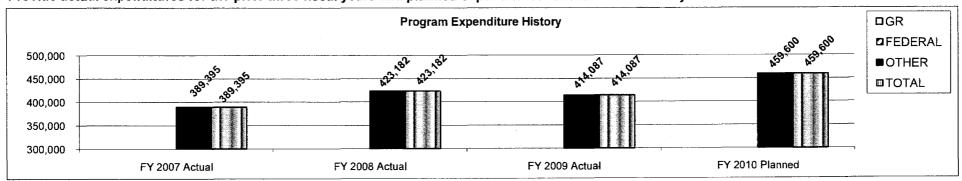
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 326.250-326.331 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

State Board of Accountancy Fund (0627)

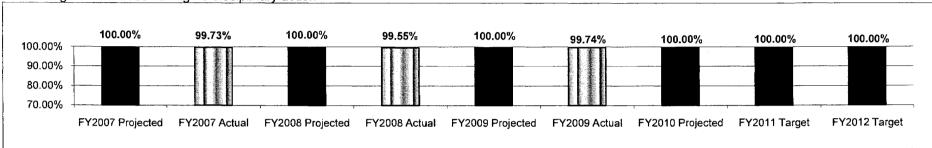
## Department of Insurance, Financial Institutions and Professional Registration

State Board of Accountancy

Program is found in the following core budget(s): State Board of Accountancy

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY20	107	FY20	800	FY20	09	FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	1,100	914	925	799	800	856	880	900	900
Licensed Professionals	19,276	19,185	19,326	11,002	19,376	19,888	20,100	20,400	20,700

### 7d. Provide a customer satisfaction measure, if available.

Not available

# DIFP

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
ARCHITECTS, P.E. & LAND SURV.								
CORE								
PERSONAL SERVICES								
BRD OF ARCH,ENG,LND SUR,LND AR	328,410	10.91	375,856	10.00	375,856	10.00	(	0.00
TOTAL - PS	328,410	10.91	375,856	10.00	375,856	10.00		0.00
EXPENSE & EQUIPMENT								
BRD OF ARCH,ENG,LND SUR,LND AR	219,537	0.00	331,587	0.00	331,587	0.00	C	0.00
TOTAL - EE	219,537	0.00	331,587	0.00	331,587	0.00	C	0.00
TOTAL	547,947	10.91	707,443	10.00	707,443	10.00	(	0.00
GRAND TOTAL	\$547,947	10.91	\$707,443	10.00	\$707,443	10.00	\$(	0.00

im\_disummary

	NCIAL SUMMARY								
	FY	2011 Budge	t Request			FY 2011	Governor's	Recommenda	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	375,856	375,856	PS	0	0	0	0
EE	0	0	331,587	331,587	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	707,443	707,443	Total	0	0	0	0
TE	0.00	0.00	10.00	10.00	FTE	0.00	0.00	0.00	0.00
st. Fringe	0	0	226,002	226,002	Est. Fringe	0	0	0	0
_	oudgeted in House Bil ly to MoDOT, Highwa	•	_	1	Note: Fringes b budgeted directl	-		•	
zaagotoa an oot	ly to mober, riighwa	y r alloi, and	2 Conservatio	•••	baagetea ancett	y 10 14.05 CT,	riigriway r a	iror, and come	01744.011.
Other Funds:	State Board for Ar	chitects, Pro	of. Engineers,	Prof. Land				•	
	Surveyors & Land	scape Archit	ects Fund (06	378)	Other Funds:				

The core program request is necessary to ensure the continued high quality of service provided by architects, professional engineers, professional land surveyors and landscape architects licensed in Missouri.

# 3. PROGRAM LISTING (list programs included in this core funding)

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects

Department of Insurance, Financial Institutions and Professional Registration

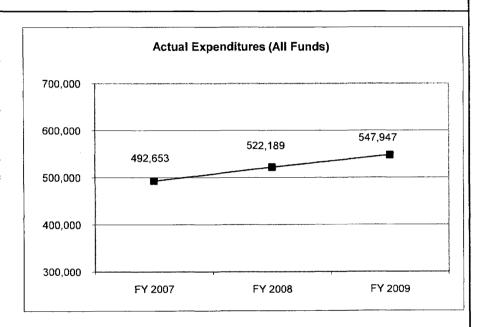
Budget Unit 42660C

**Professional Registration** 

Core - Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects

### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds) Less Reverted (All Funds)	748,868 0	759,495 0	770,443 0	707,443 N/A
Budget Authority (All Funds)	748,868	759,495	770,443	N/A
Actual Expenditures (All Funds)	492,653	522,189	547,947	N/A
Unexpended (All Funds)	256,215	237,306	222,496	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	256,215 (1)	237,306 (2)	222,496 (3)	N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount due to staff turnover and less than anticipated contract investigative services and outside legal counsel expenses.
- (2) Unexpended amount due to less than anticipated outside legal counsel expenses, contract investigators expenses and testing services.
- (3) Unexpended amount due to staff turnover and less than anticipated contract investigative services and outside legal counsel expenses.

## **CORE RECONCILIATION DETAIL**

# DIFP

ARCHITECTS, P.E. & LAND SURV.

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR		Federal	Other	Total	I
TAFP AFTER VETOES								
	PS	10.00		0	0	375,856	375,856	
	EE	0.00		0	0	331,587	331,587	
	Total	10.00		0	0	707,443	707,443	
DEPARTMENT CORE REQUEST								
	PS	10.00		0	0	375,856	375,856	
	EE	0.00		0	0	331,587	331,587	
	Total	10.00		0	0	707,443	707,443	-
GOVERNOR'S RECOMMENDED	CORE							
	PS	10.00		0	0	375,856	375,856	
	EE	0.00		0	0	331,587	331,587	
	Total	10.00		0	0	707,443	707,443	

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# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
ARCHITECTS, P.E. & LAND SURV.								
CORE								
OFFICE SUPPORT ASST (KEYBRD)	22,414	0.98	25,791	1.00	25,791	1.00	0	0.00
SR OFC SUPPORT ASST (KEYBRD)	26,223	1.00	27,563	1.00	27,563	1.00	0	0.00
ACCOUNT CLERK II	26,164	1.00	27,129	1.00	27,129	1.00	0	0.00
EXECUTIVE I	32,818	1.00	35,946	1.00	35,946	1.00	0	0.00
INVESTIGATOR II	37,922	1.00	40,204	1.00	40,204	1.00	0	0.00
PROF REG LIC TECH I	23,372	1.00	25,368	1.00	25,368	1.00	0	0.00
PROF REG LIC TECH II	80,884	2.82	87,341	3.00	92,341	3.00	0	0.00
BOARD MEMBER	<b>14</b> ,413	1.11	38,617	0.00	28,617	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	64,200	1.00	67,897	1.00	72,897	1.00	0	0.00
TOTAL - PS	328,410	10.91	375,856	10.00	375,856	10.00	0	0.00
TRAVEL, IN-STATE	24,298	0.00	38,917	0.00	33,917	0.00	0	0.00
TRAVEL, OUT-OF-STATE	12,312	0.00	16,049	0.00	16,049	0.00	0	0.00
FUEL & UTILITIES	0	0.00	100	0.00	100	0.00	0	0.00
SUPPLIES	27,550	0.00	70,000	0.00	47,000	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	23,996	0.00	40,350	0.00	35,350	0.00	0	0.00
COMMUNICATION SERV & SUPP	4,678	0.00	6,984	0.00	6,984	0.00	0	0.00
PROFESSIONAL SERVICES	109,126	0.00	97,386	0.00	140,386	0.00	0	0.00
HOUSEKEEPING & JANITORIAL SERV	0	0.00	100	0.00	100	0.00	0	0.00
M&R SERVICES	3,647	0.00	5,508	0.00	5,508	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	100	0.00	100	0.00	0	0.00
OFFICE EQUIPMENT	4,086	0.00	20,419	0.00	20,419	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	100	0.00	100	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	16,568	0.00	6,568	0.00	0	0.00
BUILDING LEASE PAYMENTS	2,587	0.00	5,131	0.00	5,131	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	1,463	0.00	3,875	0.00	3,875	0.00	0	0.00
MISCELLANEOUS EXPENSES	5, <b>7</b> 94	0.00	10,000	0.00	10,000	0.00	0	0.00
TOTAL - EE	219,537	0.00	331,587	0.00	331,587	0.00	0	0.00
GRAND TOTAL	\$547,947	10.91	\$707,443	10.00	\$707,443	10.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$547,947	10.91	\$707,443	10.00	\$707,443	10.00		0.00

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Department of Insurance, Financial Institutions and Professional Registration

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects

Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Landscape Architects

### 1. What does this program do?

The Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects was established by law to protect the interests of the citizens of the State of Missouri by licensing and regulating architects, professional engineers, professional land surveyors and landscape architects in the State of Missouri.

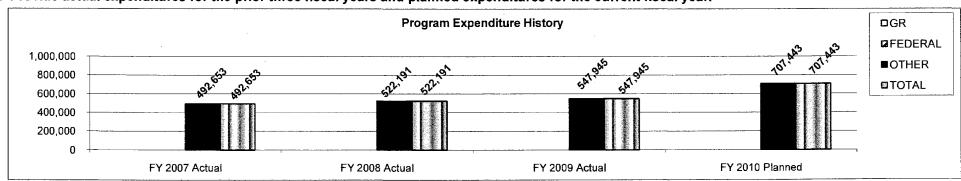
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

State Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects (0678)

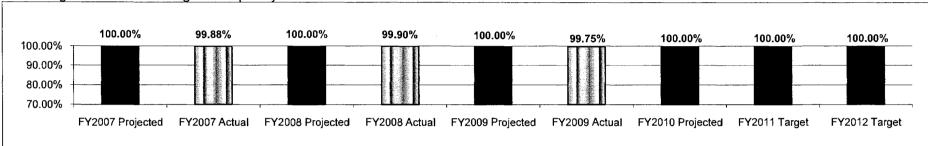
### Department of Insurance, Financial Institutions and Professional Registration

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects

Program is found in the following core budget(s): Architects, Prof. Engineers, Prof. Land Surveyors and Landscape Architects

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY20	Y2007 FY2		FY2008 FY20		009 FY2010		Y2010 FY2011	
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	2,705	2,634	2,973	1,974	2,807	1,994	2,372	2,396	2,420
Licensed Professionals	50,825	51,833	51,846	53,002	51,070	25,702	23,215	23,447	23,681

NOTE: The number of licensed professionals reported in FY09 and each year thereafter will not inlude interns.

# 7d. Provide a customer satisfaction measure, if available.

Not available

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF CHIROPRACTIC EXAMINERS								
CORE								
EXPENSE & EQUIPMENT BOARD OF CHIROPRACTIC EXAMINER	106,316	0.00	149,567	0.00	149,567	0.00	0	0.00
TOTAL - EE	106,316	0.00	149,567	0.00	149,567	0.00	0	0.00
TOTAL	106,316	0.00	149,567	0.00	149,567	0.00	0	0.00
GRAND TOTAL	\$106,316	0.00	\$149,567	0.00	\$149,567	0.00	\$0	0.00

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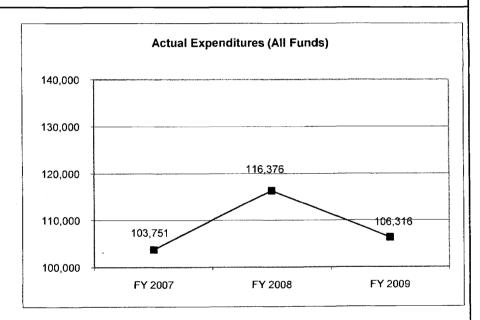
1. CORE FINANC		011 Budge	t Dogwoot			EV 2014	Cavarnaria	Recommend	
		ederal	Other	Total		GR	Fed	Other	Total
PS .	0	0	0	0	PS	0	0	0	0
E	0	0	149,567	149,567	EE	0	0	0	0
SD	0	0	Ó	0	PSD	0	0	0	0
RF	0	0	0	0	TRF	0	0	0	0
otal	0	0	149,567	149,567	Total	0	0	0	0
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0 [	0	Est. Fringe	0	0	0	
	to MoDOT, Highway State Board of Chir				<i>budgeted dir</i> Other Funds	rectly to MoDOT,	Highway Pa	trol, and Cons	servation.
	PTION								
2. CORE DESCRI	IPTION m request is necessa	ary to ensur	e the continue	ed high quality of s	ervice provided by	chiropractors lice	nsed in Miss	souri.	<del></del>

Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42680C Professional Registration

Core - State Board of Chiropractic Examiners

### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	149,567	149,567	149,567	149,567
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	149,567	149,567	149,567	N/A
Actual Expenditures (All Funds)	103,751	116,376	106,316	N/A
Unexpended (All Funds)	45,816	33,191	43,251	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	45,816	33,191	43,251	N/A
	(1)	(2)	(3)	
	(1)	(2)	(0)	



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount due to less than anticipated expenditures and costs associated with disciplinary cases.
- (2) Unexpended amount due to less than anticipated expenditures and costs associated with disciplinary cases.
- (3) Unexpended amount due to less than anticipated expenditures and costs associated with disciplinary cases.

## **CORE RECONCILIATION DETAIL**

DIFP

**BD OF CHIROPRACTIC EXAMINERS** 

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	EE	0.00	0	0	149,567	149,567	7
	Total	0.00	0	0	149,567	149,567	7
DEPARTMENT CORE REQUEST							-
	EE	0.00	0	0	149,567	149,567	7
	Total	0.00	0	0	149,567	149,567	- -
GOVERNOR'S RECOMMENDED	CORE						-
	EE	0.00	0	0	149,567	149,567	7
	Total	0.00	0	0	149,567	149,567	7

# DIFP

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	******	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN	
BD OF CHIROPRACTIC EXAMINERS									
CORE									
TRAVEL, IN-STATE	6,386	0.00	12,000	0.00	12,000	0.00	0	0.00	
TRAVEL, OUT-OF-STATE	4,349	0.00	12,000	0.00	12,000	0.00	0	0.00	
FUEL & UTILITIES	0	0.00	60	0.00	60	0.00	0	0.00	
SUPPLIES	14,018	0.00	7,505	0.00	7,505	0.00	0	0.00	
PROFESSIONAL DEVELOPMENT	3,286	0.00	6,500	0.00	6,500	0.00	0	0.00	
COMMUNICATION SERV & SUPP	1,413	0.00	2,000	0.00	2,000	0.00	0	0.00	
PROFESSIONAL SERVICES	74,195	0.00	97,000	0.00	97,000	0.00	0	0.00	
M&R SERVICES	911	0.00	4,502	0.00	4,502	0.00	0	0.00	
OFFICE EQUIPMENT	778	0.00	4,000	0.00	4,000	0.00	0	0.00	
OTHER EQUIPMENT	0	0.00	2,000	0.00	2,000	0.00	0	0.00	
MISCELLANEOUS EXPENSES	980	0.00	2,000	0.00	2,000	0.00	0	0.00	
TOTAL - EE	106,316	0.00	149,567	0.00	149,567	0.00	0	0.00	
GRAND TOTAL	\$106,316	0.00	\$149,567	0.00	\$149,567	0.00	\$0	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
OTHER FUNDS	\$106,316	0.00	\$149,567	0.00	\$149,567	0.00		0.00	

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## Department of Insurance, Financial Institutions and Professional Registration

State Board of Chiropractic Examiners

Program is found in the following core budget(s): State Board of Chiropractic Examiners, Professional Registration Administration

	Chiropractic	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	149,567	70,618	220,185
TOTAL	149,567	70,618	220,185

## 1. What does this program do?

The State Board of Chiropractic Examiners was established to protect the interests of the citizens of the State of Missouri by licensing and regulating chiropractors in the State of Missouri.

Note: The appropriation for personal service and board member per diem is included in the Division of Professional Registration/Administration core appropriation.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

331.010-331.100 RSMo

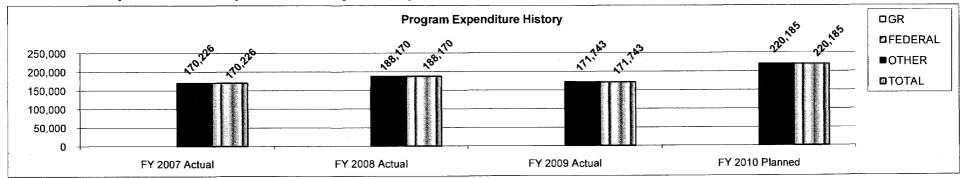
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

State Board of Chiropractic Examiners Fund (0630)

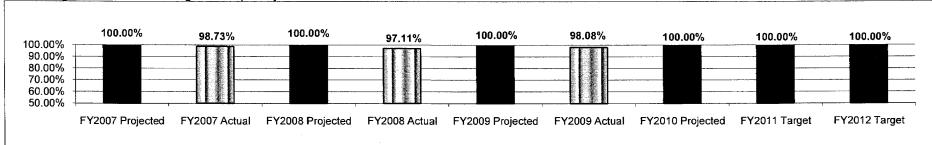
## Department of Insurance, Financial Institutions and Professional Registration

State Board of Chiropractic Examiners

Program is found in the following core budget(s): State Board of Chiropractic Examiners, Professional Registration Administration

### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

## 7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
·	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	145	126	130	142	130	127	157	157	157
Licensed Professionals	2,287	2,053	2,070	2,217	1,880	2,087	2,068	2,095	2,070

### 7d. Provide a customer satisfaction measure, if available.

Not available

# **DECISION ITEM SUMMARY**

GRAND TOTAL	\$288,927	0.00	\$292,273	0.00	\$292,273	0.00	\$0	0.00
TOTAL	288,927	0.00	292,273	0.00	292,273	0.00	0	0.00
TOTAL - EE	288,927	0.00	292,273	0.00	292,273	0.00	0	0.00
EXPENSE & EQUIPMENT BRD OF COSMETOLOGY & BARBER EX	288,927	0.00	292,273	0.00	292,273	0.00	0	0.00
CORE							•	
BD COSMETOLOGY & BARBERS								
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Unit								

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	F'	Y 2011 Budge	t Request			FY 2011	Governor's	Recommend	ation	
	GR	Federal	Other	Total		GR	Fed	Other	Total	
PS	0	0	0	0	PS	0	0	0	0	
EE	. 0	0	291,273	291,273	EE	0	0	0	0	
PSD	0	0	1,000	1,000 E	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	
Total	0	0	292,273	292,273	Total	0	0	0	0	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
_	budgeted in House i tly to MoDOT, High	•	_		Note: Fringes I budgeted direct	_		•		
Other Funds:	Board of Cosme (0785)	tology and Ba	rber Examine	rs Fund	Other Funds:					
Notes:	Expense and Edhistory checks.	juipment inclu	des \$1,000 E	for criminal	Notes:					
TIOLES.	riistory checks.									

3. PROGRAM LISTING (list programs included in this core funding)

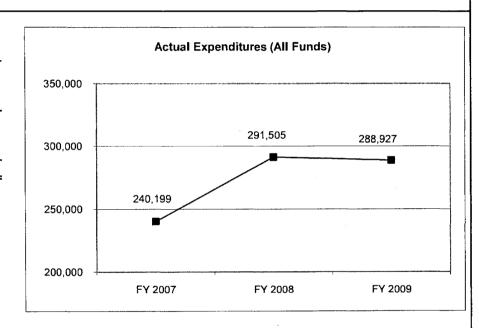
State Board of Cosmetology and Barber Examiners

Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42695C Professional Registration

Core - State Board of Cosmetology and Barber Examiners

# 4. FINANCIAL HISTORY

FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
292,273	292,273	292,273	292,273
0	0	0	N/A
292,273	292,273	292,273	N/A
240,199	291,505	288,927	N/A
52,074	768	3,346	N/A
0	0	0	N/A
0	0	0	N/A
52,074 (1)	768	3,346	N/A
	292,273 0 292,273 240,199 52,074	Actual         Actual           292,273         292,273           0         0           292,273         292,273           240,199         291,505           52,074         768           0         0           0         0           52,074         768	Actual         Actual         Actual           292,273         292,273         292,273           0         0         0           292,273         292,273         292,273           240,199         291,505         288,927           52,074         768         3,346           0         0         0           0         0         0           52,074         768         3,346



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

### NOTES:

(1) Unexpended amount is due to less than anticipated expenditures, investigative costs and legal expenses.

## **CORE RECONCILIATION DETAIL**

DIFP	
BD COSMETOLOGY & BARBERS	

# 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	EE	0.00	0	0	292,273	292,273	3
	Total	0.00	0	0	292,273	292,27	3
DEPARTMENT CORE REQUEST							_
	EE	0.00	0	0	292,273	292,273	3
	Total	0.00	0	0	292,273	292,27	3
GOVERNOR'S RECOMMENDED	CORE						
	EE	0.00	C	0	292,273	292,27	3
	Total	0.00	0	0	292,273	292,27	3

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<b>U</b> !		

DIFP						D	ECISION IT	EM DETAIL	
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	*****	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN	
BD COSMETOLOGY & BARBERS									
CORE									
TRAVEL, IN-STATE	32,030	0.00	28,000	0.00	26,073	0.00	0	0.00	
TRAVEL, OUT-OF-STATE	16,188	0.00	1 <b>7</b> ,700	0.00	16,200	0.00	0	0.00	
SUPPLIES	75,533	0.00	73,886	0.00	73,800	0.00	0	0.00	
PROFESSIONAL DEVELOPMENT	5,150	0.00	4,000	0.00	4,000	0.00	0	0.00	
COMMUNICATION SERV & SUPP	17,155	0.00	16,500	0.00	17,200	- 0.00	0	0.00	
PROFESSIONAL SERVICES	86,511	0.00	73,387	0.00	87,500	0.00	0	0.00	
HOUSEKEEPING & JANITORIAL SERV	0	0.00	100	0.00	0	0.00	0	0.00	
M&R SERVICES	10,473	0.00	16,000	0.00	10,500	0.00	0	0.00	
MOTORIZED EQUIPMENT	33,366	0.00	45,000	0.00	45,000	0.00	0	0.00	
OFFICE EQUIPMENT	0	0.00	5,000	0.00	900	0.00	0	0.00	
PROPERTY & IMPROVEMENTS	0	0.00	3,000	0.00	0	0.00	0	0.00	
BUILDING LEASE PAYMENTS	2,367	0.00	1,500	0.00	2,400	0.00	0	0.00	
EQUIPMENT RENTALS & LEASES	0	0.00	200	0.00	200	0.00	0	0.00	
MISCELLANEOUS EXPENSES	10,154	0.00	8,000	0.00	8,500	0.00	0	0.00	
TOTAL - EE	288,927	0.00	292,273	0.00	292,273	0.00	0	0.00	
GRAND TOTAL	\$288,927	0.00	\$292,273	0.00	\$292,273	0.00	\$0	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
OTHER FUNDS	\$288,927	0.00	\$292,273	0.00	\$292,273	0.00		0.00	

### Department of Insurance, Financial Institutions and Professional Registration

**Board of Cosmetology and Barber Examiners** 

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

	Cosmetology Barber	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	292,273	661,083	953,356
TOTAL	292,273	661,083	953,356

## 1. What does this program do?

Senate Bill 280 (93rd General Assembly) merged the Board of Cosmetology and the Board of Barber Examiners into the new Board of Cosmetology and Barber Examiners to protect the interests of the citizens of the State of Missouri by licensing and regulating cosmetologists, manicurists, estheticians, cosmetology salons, cosmetology schools, barbers, barber shops and barber schools in the State of Missouri.

Note: The appropriation for personal service and board member per diem is included in the Division of Professional Registration/Administration core appropriation.

## 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

328.010-328.160, 329.010-329.265 RSMo

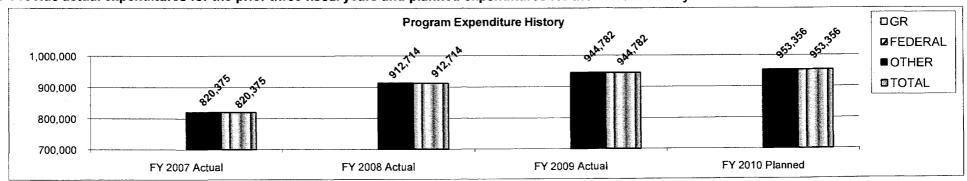
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

## 5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



### 6. What are the sources of the "Other " funds?

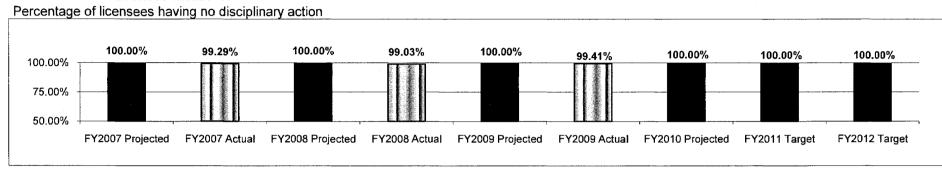
Board of Cosmetology and Barber Examiners (0785)

## Department of Insurance, Financial Institutions and Professional Registration

**Board of Cosmetology and Barber Examiners** 

Program is found in the following core budget(s): Board of Cosmetology and Barber Examiners, Professional Registration Administration

### 7a. Provide an effectiveness measure.



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

### 7b. Provide an efficiency measure.

Not available

## 7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY20	008	FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Ргој.	Target	Target
Applications received	9,972	8,993	9,662	9,848	10,833	10,074	10,603	10,928	10,928
Licensed Professionals	72,456	81,776	81,776	75,921	77,862	80,504	80,100	80,200	80,200

### 7d. Provide a customer satisfaction measure, if available.

Not available

# DIFP

# **DECISION ITEM SUMMARY**

Budget Unit						•		
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MISSOURI DENTAL BOARD							-	
CORE								
PERSONAL SERVICES DENTAL BOARD FUND	265,445	8.84	372,146	8.50	372,146	8.50	0	0.00
TOTAL - PS	265,445	8.84	372,146	8.50	372,146	8.50	0	0.00
EXPENSE & EQUIPMENT DENTAL BOARD FUND	293,736	0.00	262,863	0.00	262,863	0.00	0	0.00
TOTAL - EE	293,736	0.00	262,863	0.00	262,863	0.00	0	0.00
TOTAL	559,181	8.84	635,009	8.50	635,009	8.50	0	0.00
GRAND TOTAL	\$559,181	8.84	\$635,009	8.50	\$635,009	8.50	\$0	0.00

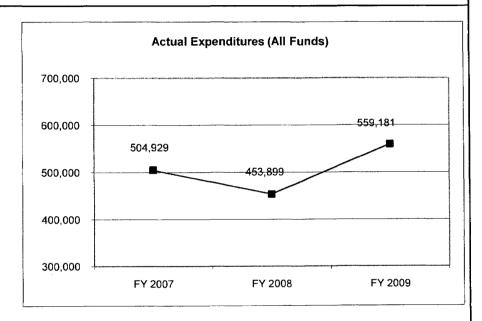
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		i institution	s and Protes	ssionai Registrati	on Budget Unit	42/10C					
rofessional Regi											
Core - Missouri De	ental Board										
CODE EINANCI	IAL CUBARA DV										
I. CORE FINANCI	IAL SUMIMARY				<del></del>						
FY 2011 Budget Request						FY 2011	Governor's	Recommend	ation		
_	GR	Federal	Other	Total		GR	Fed	Other	Total		
PS	0	0	372,146	372,146	PS	0	0	0	0		
E	0	0	262,863	262,863	EE	Ō	0	0	0		
PSD	0	0	0	0	PSD	0	0	0	0		
TRF	0	0	0	0	TRF	0	0	0	0		
Total _	0	0	635,009	635,009	Total	0	0	0	0		
_											
FTE	0.00	0.00	8.50	8.50	FTE	0.00	0.00	0.00	0.00		
	· · · · · · · · · · · · · · · · · · ·			·	<u> </u>						
Est. Fringe	0	0	223,771	223,771	Est. Fringe	0	0	0	0		
Note: Fringes budgeted in House Bill 5 except for certain fringes  Note: Fringes budgeted in House Bill 5 except for certain fringes											
oudgeted directly to	o MoDOT, Highwa	ay Patrol, and	d Conservation	n	budgeted dire	ectly to MoDOT,	. Highway Pa	trol, and Cons	servation.		
Other Funds:	Dental Board Fun	d (0677)			Other Funds:						
Other runds.	Dental Doald Full	u (0077)			Other runus.	•					
2. CORE DESCRIP	PTION										
		aani ta anau	o the centinu	ad bigh guality of	service provided by o	dentists and dan	tal hygianiate	licensed in N	Aiccouri		
rne core program	riequest is neces	sary to ensur	e the continu	ed high quanty or	service provided by c	acillisis and den	itai nygiemst	s ilcerised in h	mssouri.		
B. PROGRAM LIS	TING (list progra	ame include	d in this cor	e funding)							
	Thro that progre	ania inciduc	a in this core	, iditaling/	***						
Missouri Dental Bo	ard										
mosour Dental Do	uiu										

Department of Insurance, Financial Institutions and Professional Registration	Budget Unit	42710C	
Professional Registration			
Core - Missouri Dental Board			

## 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	613,645	624,168	686,993	635,009
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	613,645	686,993	686,993	N/A
Actual Expenditures (All Funds)	504,929	453,899	559,181	N/A
Unexpended (All Funds)	108,716	233,094	127,812	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	108,716	233,094	127,812	N/A
	(1)	(2)	(3)	



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

### NOTES:

- (1) Unexpended amount due to less than anticipated expenditures and investigative and legal expenses.
- (2) Unexpended amount due to less than anticipated expenditures and investigative and legal expenses.
- (3) Unexpended amount due to less than anticipated expenditures and investigative and legal expenses.

## **CORE RECONCILIATION DETAIL**

DIFP

MISSOURI DENTAL BOARD

# 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	8.50	0	0	372,146	372,146	
	EE	0.00	0	0	262,863	262,863	
	Total	8.50	0	0	635,009	635,009	
DEPARTMENT CORE REQUEST			-				_
	PS	8.50	0	0	372,146	372,146	
	EE	0.00	0	0	262,863	262,863	
•	Total	8.50	0	0	635,009	635,009	- :
GOVERNOR'S RECOMMENDED	CORE						
	PS	8.50	0	0	372,146	372,146	
	EE	0.00	0	0	262,863	262,863	_
	Total	8.50	0	0	635,009	635,009	-

# DIFP

# DECISION ITEM DETAIL

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MISSOURI DENTAL BOARD				<del> </del>				
CORE								
OFFICE SUPPORT ASST (KEYBRD)	20,451	0.88	29,286	1.00	29,286	1.00	0	0.00
ACCOUNT CLERK II	25,349	1.00	28,902	1.00	28,902	1.00	0	0.00
EXECUTIVE I	23,887	0.73	37,064	1.00	37,064	1.00	0	0.00
INVESTIGATOR I	35,273	1.00	35,729	1.00	35,729	1.00	0	0.00
INVESTIGATOR II	23,915	0.68	42,520	1.00	42,520	1.00	0	0.00
INVESTIGATOR III	39,238	0.98	52,109	1.00	52,109	1.00	0	0.00
PROF REG LIC TECH II	22,330	0.88	40,394	1.50	40,394	1.50	0	0.00
BOARD MEMBER	17,650	1.36	36,770	0.00	36,770	0.00	0	0.00
CLERK	10,906	0.58	0	0.00	0	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	46,4 <b>4</b> 6	0.75	69,372	1.00	69,372	1.00	0	0.00
TOTAL - PS	265,445	8.84	372,146	8.50	372,146	8.50	0	0.00
TRAVEL, IN-STATE	24,250	0.00	39,260	0.00	30,000	0.00	0	0.00
TRAVEL, OUT-OF-STATE	8,707	0.00	12,000	0.00	11,000	0.00	0	0.00
SUPPLIES	16,493	0.00	24,697	0.00	20,000	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	6,755	0.00	8,000	0.00	8,300	0.00	0	0.00
COMMUNICATION SERV & SUPP	3,565	0.00	6,500	0.00	6,000	0.00	0	0.00
PROFESSIONAL SERVICES	228,054	0.00	156,056	0.00	172,713	0.00	0	0.00
M&R SERVICES	2,460	0.00	3,500	0.00	3,500	0.00	0	0.00
OFFICE EQUIPMENT	87	0.00	2,000	0.00	1,000	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	2,000	0.00	1,500	0.00	0	0.00
BUILDING LEASE PAYMENTS	1,675	0.00	3,000	0.00	3,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	350	0.00	350	0.00	0	0.00
MISCELLANEOUS EXPENSES	1,690	0.00	5,500	0.00	5,500	0.00	0	0.00
TOTAL - EE	293,736	0.00	262,863	0.00	262,863	0.00	0	0.00
GRAND TOTAL	\$559,181	8.84	\$635,009	8.50	\$635,009	8.50	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$559,181	8.84	\$635,009	8.50	\$635,009	8.50		0.00

9/30/09 12:48

im\_didetail

# Department of Insurance, Financial Institutions and Professional Registration

Missouri Dental Board

Program is found in the following core budget(s): Missouri Dental Board

### 1. What does this program do?

The Missouri Dental Board was established to protect the interests of the citizens of the State of Missouri by licensing and regulating dentists, dental specialists and dental hygienists in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

332.011-332.364 RSMo

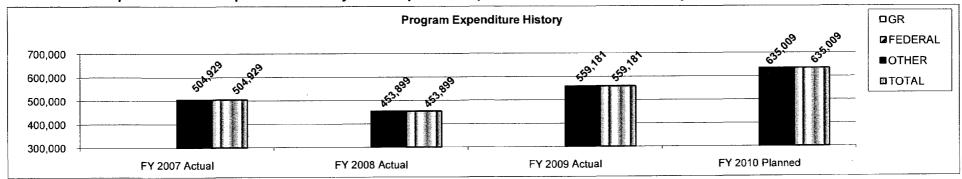
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Dental Board Fund (0677)

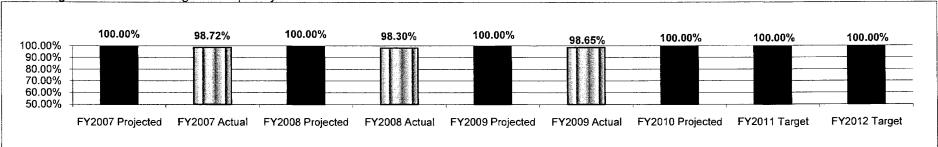
#### Department of Insurance, Financial Institutions and Professional Registration

Missouri Dental Board

Program is found in the following core budget(s): Missouri Dental Board

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010	FY2011	FY2012
_	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	926	599	915	588	360	683	635	636	629
Licensed Professionals	7,008	7,009	7,367	7,337	6,962	7,460	6,566	6,913	6,955

#### 7d. Provide a customer satisfaction measure, if available.

Not available

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF EMBALMERS & FUNERAL DIR	-							
CORE								
EXPENSE & EQUIPMENT								
BOARD OF EMBALM & FUN DIR	103,569	0.00	145,393	0.00	145,393	0.00		0.00
TOTAL - EE	103,569	0.00	145,393	0.00	145,393	0.00	C	0.00
TOTAL	103,569	0.00	145,393	0.00	145,393	0.00	0	0.00
Implementation of SB1 (2009) - 1375002								
EXPENSE & EQUIPMENT								
BOARD OF EMBALM & FUN DIR	0	0.00	0	0.00	434,214	0.00	C	0.00
TOTAL - EE	0	0.00	0	0.00	434,214	0.00	(	0.00
TOTAL	0	0.00	0	0.00	434,214	0.00		0.00
GRAND TOTAL	\$103,569	0.00	\$145,393	0.00	\$579,607	0.00	\$0	0.00

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#### **CORE DECISION ITEM**

1. CORE FINANC		<u>-</u>						···	
		2011 Budge						Recommend	
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	145,393	145,393	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	145,393	145,393	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes bud	dgeted in House Bil	I 5 except fo	r certain fring	es	Note: Fringe	s budgeted in Ho	use Bill 5 e.	xcept for certa	in fringes
budgeted directly	to MoDOT, Highwa	v Patrol, and	d Conservatio	n.	budgeted dire	ectly to MoDOT,	Highway Pa	trol, and Cons	servation.

#### 2. CORE DESCRIPTION

The core program request is necessary to ensure the continued high quality of service provided by embalmers, funeral directors, funeral establishment, preneed providers and preneed sellers licensed in Missouri.

# 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Embalmers and Funeral Directors

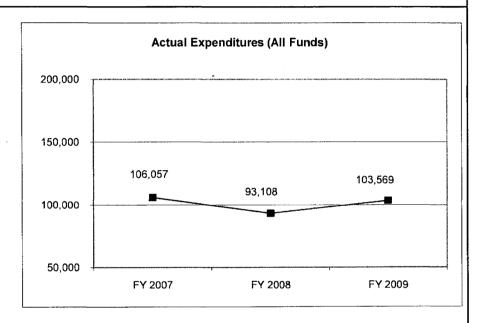
#### **CORE DECISION ITEM**

Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42720C Professional Registration

Core - State Board of Embalmers and Funeral Directors

### 4. FINANCIAL HISTORY

FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
145,393	145,393	145,393	145,393
0	0	0	N/A
145,393	145,393	145,393	N/A
106,057	93,108	103,569	N/A
39,336	52,285	41,824	N/A
0	0	0	N/A
0	0	0	N/A
39,336	52,285 (2)	41,824 (3)	N/A
	Actual  145,393 0 145,393 106,057 39,336 0 0	Actual         Actual           145,393         145,393           0         0           145,393         145,393           106,057         93,108           39,336         52,285           0         0           0         0           39,336         52,285	Actual         Actual         Actual           145,393         145,393         145,393           0         0         0           145,393         145,393         145,393           106,057         93,108         103,569           39,336         52,285         41,824           0         0         0           39,336         52,285         41,824



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount due less than anticipated expenditures and investigative and legal expenses.
- (2) Unexpended amount due less than anticipated expenditures and investigative and legal expenses.
- (3) Unexpended amount due less than anticipated expenditures and investigative and legal expenses.

## **CORE RECONCILIATION DETAIL**

#### DIFP

**BD OF EMBALMERS & FUNERAL DIR** 

# 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	F	ederal	Other	Total	E
TAFP AFTER VETOES						·		
	EE	0.00		0	0	145,393	145,393	3
	Total	0.00		0	0	145,393	145,393	3
DEPARTMENT CORE REQUEST				-				-
	EE	0.00		0	0	145,393	145,393	3
	Total	0.00		0	0	145,393	145,393	3
GOVERNOR'S RECOMMENDED	CORE							_
	EE	0.00		0	0	145,393	145,393	3
	Total	0.00		0	0	145,393	145,393	3

DI	FP	
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#### **DECISION ITEM DETAIL Budget Unit** FY 2009 FY 2009 FY 2010 FY 2010 FY 2011 FY 2011 Decision Item **ACTUAL ACTUAL** BUDGET BUDGET DEPT REQ **DEPT REQ SECURED SECURED Budget Object Class DOLLAR** FTE **DOLLAR** FTE **DOLLAR** FTE **COLUMN** COLUMN **BD OF EMBALMERS & FUNERAL DIR** CORE TRAVEL. IN-STATE 24,853 0.00 20.000 0.00 30,000 0.00 0 0.00 TRAVEL, OUT-OF-STATE 2.657 0.00 15.000 0.00 4.000 0.00 0 0.00 **SUPPLIES** 12.454 0.00 20.000 0.00 13.000 0.00 0 0.00 PROFESSIONAL DEVELOPMENT 1.250 0.00 3,500 0.00 1,300 0.00 0 0.00 COMMUNICATION SERV & SUPP 2.749 0.00 2.500 0.00 2.800 0.00 0 0.00 PROFESSIONAL SERVICES 50,378 0.00 75,000 0.00 83.715 0.00 0 0.00 M&R SERVICES 1,354 0.00 1,300 1,400 0.00 0.00 0.00 OFFICE EQUIPMENT 0 0.00 1,283 0.00 1,300 0.00 0 0.00 OTHER EQUIPMENT 0 0.00 100 0.00 0 0.00 0 0.00 PROPERTY & IMPROVEMENTS 0 0.00 2.000 0.00 0 0.00 0 0.00 **BUILDING LEASE PAYMENTS** 1,546 0.00 1,000 0.00 1.550 0.00 0 0.00 **EQUIPMENT RENTALS & LEASES** 100 0.00 110 0.00 100 0.00 0 0.00 MISCELLANEOUS EXPENSES 6,228 0.00 3,600 0.00 6,228 0.00 0 0.00 TOTAL - EE 0 0.00 103.569 0.00 145.393 145,393 0.00 0.00 \$0 **GRAND TOTAL** \$103,569 0.00 \$145,393 0.00 \$145,393 0.00 0.00 **GENERAL REVENUE** \$0 0.00 \$0 0.00 \$0 0.00 0.00

\$0

\$145,393

0.00

0.00

\$0

\$145,393

0.00

0.00

Page 27 of 43

0.00

0.00

**FEDERAL FUNDS** 

OTHER FUNDS

\$0

\$103,569

0.00

0.00

Department of Insurance, Financial Institutions and Professional Registration

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): State Board of Embalmers and Funeral Directors, Professional Registration Administration

	Emb & FDs	PR Admin	TOTAL
GR		_	0
FEDERAL			0
OTHER	145,393	190,514	335,907
TOTAL	145,393	190,514	335,907

#### 1. What does this program do?

The State Board of Embalmers and Funeral Directors was established to protect the interests of the citizens of the State of Missouri by licensing and regulating embalmers, funeral directors, funeral establishments, preneed sellers and preneed providers in the State of Missouri.

Note: The appropriation for board personnel and board member per diem is included in the Division/Administration core appropriation.

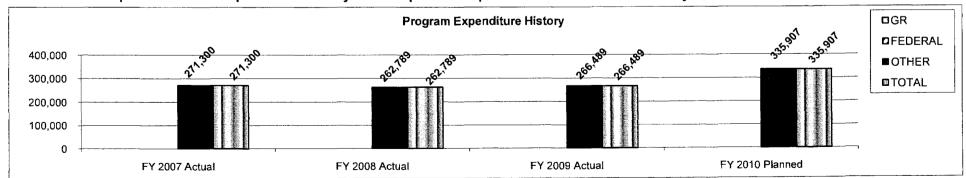
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 331.011-331.261 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Board of Embalmers and Funeral Directors (0633)

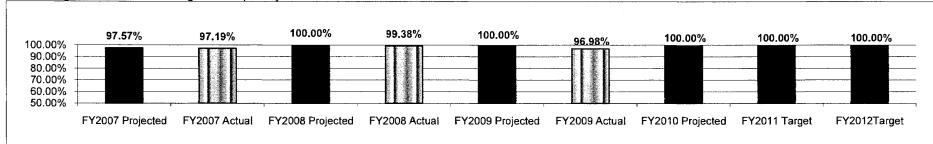
# Department of Insurance, Financial Institutions and Professional Registration

State Board of Embalmers and Funeral Directors

Program is found in the following core budget(s): State Board of Embalmers and Funeral Directors, Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Beginning with the FY2010 budget, the board does not include permanent revocations, public letters of censure, or compliant HB 600 violations.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY2007		FY2008		FY2009		FY2010 FY2011	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	304	297	327	297	319	241	319	571	571
Licensed Professionals	5,100	5,235	5,100	5,250	6,183	5,137	6,183	6,183	6,183

#### 7d. Provide a customer satisfaction measure, if available.

Not available

OF

7

RANK:

mplementation	ofessional Registon of SB1 (2009)	iration			l# 1375002					
1. AMOUNT C	E DECLIEST								· · · · · · · · · · · · · · · · · · ·	
I. ANOUNT C		EV 2044	Dudget	Pogueet		EV 204	4. Cavaanaala	Decemend	otion	
	FY 2011 Budget Request GR Federal Other Total				GR	FY 2011 Governor's Recommendation GR Fed Other Total				
PS		0	0	232,802	232,802	PS 0	0	0	0	
E	(	0	0	434,214	434,214	EE 0	0	0	0	
SD	(	0	0	Ô	. 0	PSD 0	0	0	0	
RF	(	0	0	0	0	TRF 0	0	0	0	
Total .	1	0	0	667,016	667,016	Total 0	0	0	0	
TE	0.0	00	0.00	6.00	6.00	FTE 0.00	0.00	0.00	0.00	
Est. Fringe		)	0	139.984	139,984	Est. Fringe 0	0	0	0	
	budgeted in House				S	Note: Fringes budgeted in	House Bill 5 e.	xcept for certa	in fringes	
oudgeted direc	tly to MoDOT, Hig	hway Pa	trol, and	Conservation	7.	budgeted directly to MoDO	T, Highway Pa	trol, and Cons	ervation.	
Other Funds:	Professional Re Board of Embal				d (0633)	Other Funds:				
2. THIS REQU	EST CAN BE CA	TEGORIZ	ZED AS:	·						
X	New Legislation	l				ogram	!	Fund Switch		
	Federal Mandat	te		_		Expansion		Cost to Contin	ue	
	GR Pick-Up			_		Request		Equipment Rep	placement	
	Pay Plan			_					- <u></u> -	
		DED0 F	DOM N	F AN EVOLA	MATION FO	COULONED IN #2 INCLUDE 3	LIC CCDEDA	OD STATE O	STATUTORY	
) WUV IC TU	IS ELINDING NEE		ועועטאי	E AN EXPLA	NA HON FC	S CHECKED IN #2. INCLUDE	HE FEDERAL	ONSIAIL	JIAIUIUKI	
	IS FUNDING NEE			<b>PROGRAM</b>	•					
CONSTITUTIO	NAL AUTHORIZA	ATION F	OR THIS	<del></del>		I of Embalmers and Funeral Dire	eters to condu	set random inv	estigations	

NFW	DECISION	ITEM
14-44	DEVIDION	

OF 7

Department of Insurance, Financial Institutions & Professional Registration	Budget Unit 42640C, 42720C	
Division of Professional Registration		

RANK: 5

DI# 1375002

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

After considering several scenarios, the board anticipates contract services will be utilized for the first year of implementation on SB1 to allow the board to promulgate any necessary rules; hire FTE and for FTE to receive ample training to assume the responsibilities of their positions. The following FTE will be necessary to implement the provisions of SB1.

- One (1) Accounting Specialist II FTE is needed to oversee Chapter 436 investigations, examination of books and records and audits; will be the main point of contact with the auditor and provide an analysis of the audit finding and compliance with board directives and Missouri law to the members of the board; and monitor 436 throughout the review/referral process.
- Two (2) Insurance Financial Analyst II FTEs are needed to conduct examination of books and records and audits; review and analyze operational and financial data obtained from providers and sellers and the outcomes of the examination of books and records and audits; assess compliance with statutory and regulatory requirements; recommend audit priorities; respond inquiries related to licensure laws or rules and regulations.
- One (1) Licensure Technician II FTE is needed to provide technical support, process applications for licensure, and respond to inquiries related to the licensure law and/or rules and regulations. An Investigator II FTE will conduct Chapter 436 investigations.
- One (1) Investigator II FTE is needed to conduct Chapter 436 investigations.
- One (1) Attorney FTE will assist the board in reviewing legal issues.

Implementation of SB1 (2009)

This legislation adds four board members to the State Board of Embalmers and Funeral Directors. With the addition of these members, the board will incur increased personal service and expense and equipment costs. The members of the board receive per diem an average of 23 days annually. Additionally, the board receives reimbursement of necessary expenses for an average of 4 meetings per year. The staffing request matches the department fiscal note except for the original legislative fiscal note only reflected total per diem and did not report mileage and hotel reimbursement expenditures. Those estimates have been included in the total estimates in #5 below.

The costs shown for E&E will be one-time expenditures as well as ongoing expenditures for the board. These estimates were based on our fiscal note and actual expenses currently being incurred by the board.

RANK:	5	OF	7

Department of Insurance, Financial Institutions & Professional Registration
Division of Professional Registration
Implementation of SB1 (2009)
DI# 1375002
Budget Unit 42640C, 42720C

	Dept Req								
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS
100/000342/Accounting Specialist II					38,700	1.0	38,700	1.0	
100/007583/Insurance Financial Analyst II					71,904	2.0	71,904	2.0	
100/007868/Licensure Technician II					25,380	1.0	25,380	1.0	
100/009734/Legal Counsel					55,000	1.0	55,000	1.0	
100/005297/Investigator II					35,952	1.0	35,952	1.0	
100/009741/Board Member Per Diem					5,866	0.0	5,866	0.0	
Total PS	0	0.0	0	0.0	232,802	6.0	232,802	6.0	(
Computer/Telephone Expenses					20,320		20,320		20,320
Office Equipment/Office Supplies					28,356		28,356		26,556
Vehicles					28,500		28,500		28,500
Communication Expenses					9,900		9,900		
Professional Development					6,000		6,000		
Travel Expenses					10,464		10,464		
Board Meetings					14,504		14,504		
Printing and Postage					14,170		14,170		
Contract Services / Expert Witness Fees					302,000		302,000		290,000
Total EE	0		0		434,214		434,214		365,370
Program Distributions							0		
Total PSD	0		0		0		0		
Transfers									
Total TRF	0		0		0		0		(
Grand Total	0	0.0	0	0.0	667,016	6.0	667,016	6.0	365,37

NEW DECISION ITEM RANK: \_\_\_\_5

Division of Professional Registration Implementation of SB1 (2009)		DI# 1375002									
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS		
							0	0.0			
Total PS	0	0.0	0	0.0	0	0.0	<u>0</u>	0.0 <b>0.0</b>			
							0				
							0				
Total EE	0		0		0		0				
Program Distributions Total PSD	0		0		0		<u>0</u>				
Transfers Total TRF	0		0		0		0				
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0			

RANK: OF	7
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Department of Insurance, Financial Institutions & Professional Registration

Budget Unit 42640C, 42720C

**Division of Professional Registration** 

Implementation of SB1 (2009)

DI# 1375002

6. PERFORMANCE MEASURES (If new decision item has an associated core, separately identify projected performance with & without additional funding.)

#### 6a. Provide an effectiveness measure.

**Enforcement activities (Preneed Activity Only):** 

	Investigations	Examination of Books and Records	Audits
FY07	25	4	2
FY08	13	3	1
FY09	2	0	0
FY2010 Projected	34	4	3
FY2011 Projected	34	4	3
FY2012 Projected	34	4	3

6b. Provide an efficiency measure.

The board will monitor the length of time it takes to complete an investigation, examination of books and records, and audit.

6c. Provide the number of clients/individuals served, if applicable.

SB1 requires currently registered preneed seller and providers to be licensed by the board and mandates preneed agents to be registered by the board.

Fiscal Year	Preneed Sellers	Preneed Providers	Preneed Agents
FY07	348	616	0
FY08	342	608	0
FY09	347	611	0
FY2010 Projected	700	700	50
FY2011 Projected	700	700	70
FY2012 Projected	700	700	80

6d. Provide a customer satisfaction measure, if available.

N/A

	KANN		
Department of Insurance, Financial Institutions &	Professional Registration	Budget Unit 42640C, 42720C	
Division of Professional Registration			İ
Implementation of SB1 (2009)	DI# 1375002		
7. STRATEGIES TO ACHIEVE THE PERFORMAN	CE MEASUREMENT TARGET	TS:	
Establish an unit with the state board to develop, and accounts.	conduct, monitor and analyze	investigations, examination of books and records, and a	udits of preneed contracts
2. The FTE will also serve as a resource for board r	nembers and staff reviewing th	the final documents and providing feedback to Missouri c	consumers.
3. This FTE will provide follow up and guidance to a	ssist preneed sellers, providers	rs and agents comply with the laws and rules and regulat	tions related to preneed.

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*******	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLÚMN	
BD OF EMBALMERS & FUNERAL DIR									
Implementation of SB1 (2009) - 1375002									
TRAVEL, IN-STATE	C	0.00	0	0.00	24,968	0.00	0	0.00	
PROFESSIONAL DEVELOPMENT	C	0.00	0	0.00	6,000	0.00	0	0.00	
COMMUNICATION SERV & SUPP	C	0.00	0	0.00	9,900	0.00	0	0.00	
PROFESSIONAL SERVICES	C	0.00	0	0.00	316,170	0.00	0	0.00	
COMPUTER EQUIPMENT	C	0.00	0	0.00	20,320	0.00	0	0.00	
MOTORIZED EQUIPMENT	, 0	0.00	0	0.00	28,500	0.00	0	0.00	
OFFICE EQUIPMENT		0.00	0	0.00	28,356	0.00	0	0.00	
TOTAL - EE	(	0.00	0	0.00	434,214	0.00	0	0.00	
GRAND TOTAL	\$0	0.00	\$0	0.00	\$434,214	0.00	\$0	0.00	
GENERAL REVENUE	\$(	0.00	\$0	0.00	\$0	0.00		0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
OTHER FUNDS	\$0	0.00	\$0	0.00	\$434,214	0.00		0.00	

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# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF REG FOR THE HEALING ART								
CORE								
PERSONAL SERVICES								
BOARD OF REG FOR HEALING ARTS	1,630,681	43.25	1,747,075	44.00	1,722,115	43.00	0	0.00
TOTAL - PS	1,630,681	43.25	1,747,075	44.00	1,722,115	43.00	0	0.00
EXPENSE & EQUIPMENT								
BOARD OF REG FOR HEALING ARTS	698,172	0.00	759,494	0.00	759,494	0.00	0	0.00
TOTAL - EE	698,172	0.00	759,494	0.00	759,494	0.00	0	0.00
TOTAL	2,328,853	43.25	2,506,569	44.00	2,481,609	43.00	0	0.00
GRAND TOTAL	\$2,328,853	43.25	\$2,506,569	44.00	\$2,481,609	43.00	\$0	0.00

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#### **CORE DECISION ITEM**

	CIAL SUMMARY								
	FY 2	011 Budg	et Request			FY 2011	Governor's	Recommend	lation
	GR F	ederal	Other	Total		GR	Fed	Other	Total
PS	0	0	1,722,115	1,722,115	PS	0	0	0	0
EE	0	0	759,494	759,494	EE	0	0	0	0
PSD	0	0		0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	2,481,609	2,481,609	Total	0	0	0	0
FTE	0.00	0.00	43.00	43.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	1,035,508	1,035,508	Est. Fringe	0	0	0	0
Note: Fringes bu	dgeted in House Bill	5 except fo	or certain frin	ges	Note: Fringe	s budgeted in H	ouse Bill 5 e.	xcept for certa	ain fringes
budgeted directly	to MoDOT, Highway	Patrol, an	d Conservati	on.	budgeted din	ectly to MoDOT,	Highway Pa	trol, and Cons	servation.

#### 2. CORE DESCRIPTION

The core program request is necessary to ensure the continued high quality of service provided by physicians, physician assistants, physical therapist assistants, athletic trainers, speech language pathologists, speech language pathology assistants, speech language pathology aides, perfusionists, audiologists and anesthesiology assistants licensed in Missouri.

<u>Core Reallocation</u> The FTE count and personal service appropriation for the Healing Arts Core has decreased due to a reallocation of one FTE and \$24,960 in personal service to the Professional Registration Administration Core. The reallocation is necessary to assist PR administration with the current workload of providing services to the various boards within this core. PR administration continues to see an increase in the number of phone calls, correspondence and license applications received. The Board of Healing Arts FTE was an Office Support Assistant whose duties have been distributed to other board staff.

## 3. PROGRAM LISTING (list programs included in this core funding)

State Board of Registration for the Healing Arts

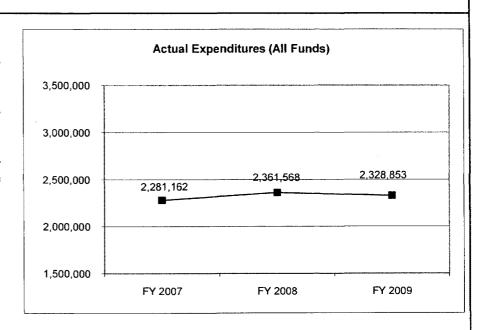
#### **CORE DECISION ITEM**

Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42730C Professional Registration

Core - State Board of Registration for the Healing Arts

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	2,461,803	2,512,572	2,569,569	2,506,569
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	2,461,803	2,512,572	2,569,569	N/A
Actual Expenditures (All Funds)	2,281,162	2,361,568	2,328,853	N/A
Unexpended (All Funds)	180,641	151,004	240,716	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	180,641	151,004	240,716	N/A
	(1)	(2)	(3)	



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount due to staff turnover and less than anticipated expenditures and investigative legal expenses.
- (2) Unexpended amount due to staff turnover and less than anticipated expenditures and investigative legal expenses.
- (3) Unexpended amount due to staff turnover and less than anticipated expenditures and investigative legal expenses.

## **CORE RECONCILIATION DETAIL**

# DIFP

**BD OF REG FOR THE HEALING ART** 

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	CB	Coderal	Other	Total E	
	Class	FIE	GR	Federal	Other	Total E	Explanation
TAFP AFTER VETOES							
	PS	44.00	0	0	1,747,075	1,747,075	
	EE	0.00	0	0	759,494	759,494	
	Total	44.00	0	0	2,506,569	2,506,569	
DEPARTMENT CORE ADJUSTM	ENTS						
Core Reallocation 576 3673	PS	(1.00)	0	0	(24,960)	(24,960)	FTE / PS approp reallocation to PR Admin
NET DEPARTMENT	CHANGES	(1.00)	0	0	(24,960)	(24,960)	
DEPARTMENT CORE REQUEST							
	PS	43.00	0	0	1,722,115	1,722,115	
	EE	0.00	0	0	759,494	759,494	•
	Total	43.00	0	0	2,481,609	2,481,609	
GOVERNOR'S RECOMMENDED	CORE						
	PS	43.00	0	0	1,722,115	1,722,115	
	EE	0.00	0	0	759,494	759,494	
	Total	43.00	0	0	2,481,609	2,481,609	

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BD OF REG FOR THE HEALING ART								
CORE								
ADMIN OFFICE SUPPORT ASSISTANT	85,179	2.96	94,887	3.00	89,887	3.00	0	0.00
OFFICE SUPPORT ASST (STENO)	50,137	2.07	50,437	2.00	49,437	2.00	, 0	0.00
SR OFC SUPPORT ASST (STENO)	28,022	1.00	28,834	1.00	28,834	1.00	0	0.00
OFFICE SUPPORT ASST (KEYBRD)	131,908	5.87	151,349	7.00	126,389	6.00	0	0.00
SR OFC SUPPORT ASST (KEYBRD)	24,248	1.00	25,796	1.00	25,796	1.00	0	0.00
INFORMATION SUPPORT COOR	27,626	1.00	29,525	1.00	28,895	1.00	, 0	0.00
ACCOUNT CLERK II	12,884	0.50	13,500	0.50	13,500	0.50	0	0.00
MEDICAL CNSLT	168,258	1.50	226,510	2.00	219,708	2.00	0	0.00
MEDICAL DIR	124,788	1.00	129,830	1.00	126,830	1.00	0	0.00
INVESTIGATOR II	531,387	14.00	515,861	14.00	531,903	14.00	0	0.00
INVESTIGATOR III	45,928	1.00	47,174	1.00	47,174	1.00	0	0.00
PROF REG LIC TECH I	51,771	2.29	59,450	2.50	59,450	2.50	0	0.00
PROF REG LIC TECH II	50,279	2.01	56,438	2.00	56,438	2.00	0	0.00
PROF REG LICENSING/CERT SUPV	32,816	1.00	34,239	1.00	34,239	1.00	0	0.00
PROF REG ADMSTV COOR	37,922	1.00	38,654	1.00	38,654	1.00	0	0.00
INVESTIGATION MGR B1	54,170	1.00	53,846	1.00	54,236	1.00	0	0.00
PARALEGAL	26,786	0.92	30,093	1.00	30,093	1.00	O	0.00
LEGAL COUNSEL	55,100	1.00	57,559	1.00	57,559	1.00	C	0.00
BOARD MEMBER	13,100	1.01	16,970	0.00	16,970	0.00	0	0.00
CLERK	2,182	0.12	9,835	0.00	9,835	0.00	0	
PRINCIPAL ASST BOARD/COMMISSON	76,190	1.00	76,288	1.00	76,288	1.00	0	0.00
TOTAL - PS	1,630,681	43.25	1,747,075	44.00	1,722,115	43.00	0	0.00
TRAVEL, IN-STATE	25,431	0.00	35,000	0.00	28,000	0.00	C	0.00
TRAVEL, OUT-OF-STATE	6,082	0.00	8,245	0.00	8,245	0.00	C	0.00
SUPPLIES	74,891	0.00	87,500	0.00	84,500	0.00	C	0.00
PROFESSIONAL DEVELOPMENT	8,861	0.00	13,500	0.00	12,500	0.00	C	0.00
COMMUNICATION SERV & SUPP	33,819	0.00	49,500	0.00	47,500	0.00	C	0.00
PROFESSIONAL SERVICES	475,293	0.00	508,094	0.00	508,094	0.00	C	0.00
M&R SERVICES	14,869	0.00	17,500	0.00	17,500	0.00	C	
MOTORIZED EQUIPMENT	49,026	0.00	20,000	0.00	35,000	0.00	C	_
OFFICE EQUIPMENT	937	0.00	1,000	0.00	1,000	0.00	C	
BUILDING LEASE PAYMENTS	3,020	0.00	4,592	0.00	4,000	0.00	C	0.00

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# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	*****	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN	
BD OF REG FOR THE HEALING ART				æ					
CORE					•				
<b>EQUIPMENT RENTALS &amp; LEASES</b>	1,680	0.00	3,953	0.00	3,850	0.00	0	0.00	
MISCELLANEOUS EXPENSES	4,263	0.00	10,610	0.00	9,305	0.00	0	0.00	
TOTAL - EE	698,172	0.00	759,494	0.00	759,494	0.00	0	0.00	
GRAND TOTAL	\$2,328,853	43.25	\$2,506,569	44.00	\$2,481,609	43.00	\$0	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
OTHER FUNDS	\$2,328,853	43.25	\$2,506,569	44.00	\$2,481,609	43.00		0.00	

# Department of Insurance, Financial Institutions and Professional Registration

State Board of Registration for the Healing Arts

Program is found in the following core budget(s): State Board of Registration for the Healing Arts

#### 1. What does this program do?

The State Board of Registration for the Healing Arts was established to protect the interests of the citizens of the State of Missouri by licensing and regulating physicians, physician assistants, physical therapists, physical therapist assistants, athletic trainers, speech language pathologists, speech language pathology aides, audiology aides, perfusionists, audiologists and anesthesiologist assistants in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

324.125-324.183, 334.002-334.749, and 345.010-345.080 RSMo

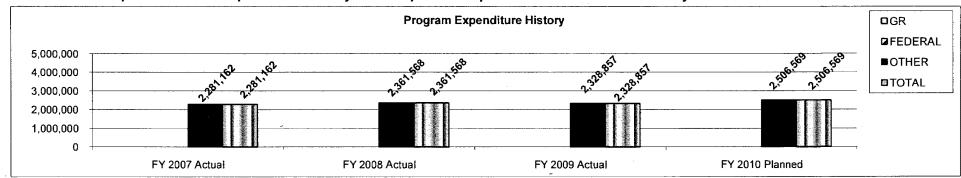
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Board of Registration for the Healing Arts (0634)

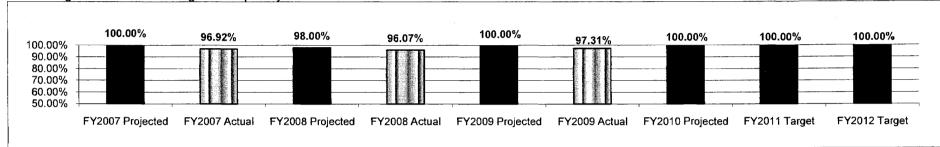
# Department of Insurance, Financial Institutions and Professional Registration

State Board of Registration for the Healing Arts

Program is found in the following core budget(s): State Board of Registration for the Healing Arts

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY20	07	FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	3,510	3,402	3,510	3,652	3,639	3,683	3,639	3,639	3,639
Licensed Professionals	34,604	35,432	35,500	36,053	34,472	37,516	37,516	37,516	37,516

## 7d. Provide a customer satisfaction measure, if available.

Not available

# **DECISION ITEM SUMMARY**

Budget Unit			v		<del></del>			
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	********
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF NURSING						·		
CORE								
PERSONAL SERVICES BOARD OF NURSING	963,555	27.81	1,035,738	28.00	1,035,738	28.00	0	0.00
TOTAL - PS	963,555	27.81	1,035,738	28.00	1,035,738	28.00	0	0.00
EXPENSE & EQUIPMENT BOARD OF NURSING	627,846	0.00	752,496	0.00	752,496	0.00	0	0.00
TOTAL - EE	627,846	0.00	752,496	0.00	752,496	0.00	0	0.00
TOTAL	1,591,401	27.81	1,788,234	28.00	1,788,234	28.00	0	0.00
Increased Personal Service - 1375003								
PERSONAL SERVICES								
BOARD OF NURSING	0	0.00	0	0.00	150,000	0.00	0	0.00
TOTAL - PS	0	0.00	0	0.00	150,000	0.00	0	0.00
TOTAL	0	0.00	0	0.00	150,000	0.00	0	0.00
GRAND TOTAL	\$1,591,401	27.81	\$1,788,234	28.00	\$1,938,234	28.00	\$0	0.00

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## **CORE DECISION ITEM**

Professional Reg		a. moneutio		essional Registration	n Budget Unit _	42740C			
ore - State Boa									
			<del></del>						
. CORE FINAN	CIAL SUMMARY								
	FY	2011 Budg	et Request			FY 2011	Governor's	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	1,035,738	1,035,738	PS	0	0	0	0
ΕE	0	. 0	752,496	752,496	EE	0	0	0	0
PSD	0	0		0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Γotal	0	0	1,788,234	1,788,234	Total =	0	0	0	0
TE	0.00	0.00	28.00	28.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	622,789	622,789	Est. Fringe	0	0	0	0
	dgeted in House B				Note: Fringes I				· 1
	agotta m	•		- 1	, –	-		trol, and Cons	- 1
-	to MoDOT, Highwa	av Patrol, ar	id Conservati	UH. 1					
oudgeted directly	to MoDOT, Highwa			OH.		ily to wiobor,	· · · · · · · · · · · · · · · · · · ·		
-	to MoDOT, Highwa State Board of Nu			<u>on.</u>	Other Funds:	ay to moder,			
budgeted directly Other Funds:	State Board of Nu			<u></u>		ay to Mobol,			
Dudgeted directly Other Funds:	State Board of Nu	ursing Fund	(0635)		Other Funds:				
Dudgeted directly Other Funds:  2. CORE DESCR The core program	State Board of Nu	ursing Fund	(0635)						al nurses lice
Dudgeted directly Other Funds:  2. CORE DESCR The core program	State Board of Nu	ursing Fund	(0635)		Other Funds:				al nurses lice
Other Funds:  2. CORE DESCR  The core program	State Board of Nu	ursing Fund	(0635)		Other Funds:				al nurses lice
Oudgeted directly Other Funds:  2. CORE DESCR The core program	State Board of Nu	ursing Fund	(0635)		Other Funds:				al nurses lice
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Other Funds:  2. CORE DESCR  The core program	State Board of Nu	ursing Fund	(0635)		Other Funds:				al nurses lice
Other Funds:  2. CORE DESCR  The core program	State Board of Nu	ursing Fund	(0635)		Other Funds:				al nurses lice
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Other Funds:  2. CORE DESCR  The core program Missouri.	State Board of Nucleon State Board of Nucleon	sary to ensu	(0635) ire the continu	ued high quality of s	Other Funds:				al nurses lic

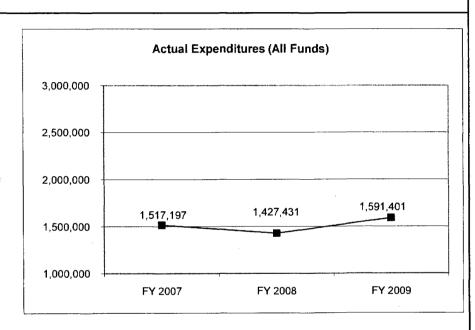
#### CORE DECISION ITEM

Department of Insurance, Financial Institutions and Professional Registration **Budget Unit** 42740C **Professional Registration** 

Core - State Board of Nursing

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	1,903,757	1,933,045	2,013,341	1,788,234
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	1,903,757	1,933,045	2,013,341	N/A
Actual Expenditures (All Funds)	1,517,197	1,427,431	1,591,401	N/A
Unexpended (All Funds)	386,560	505,614	421,940	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 386,560 (1)	0 0 505,614 (2)	0 0 421,940 (3)	N/A N/A N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount is due to staff turnover less than anticipated expenditures and investigative and legal expenses.
- (2) Unexpended amount is due to staff turnover less than anticipated expenditures and investigative and legal expenses.
- (3) Unexpended amount is due to staff turnover less than anticipated expenditures and investigative and legal expenses.

# **CORE RECONCILIATION DETAIL**

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**BOARD OF NURSING** 

# 5. CORE RECONCILIATION DETAIL

	Budget							
	Class	FTE	GR		Federal	Other	Total	E
TAFP AFTER VETOES								
	PS	28.00		0	0	1,035,738	1,035,738	
	EE	0.00		0	0	752,496	752,496	_
	Total	28.00		0	0	1,788,234	1,788,234	- -
DEPARTMENT CORE REQUEST								
	PS	28.00		0	0	1,035,738	1,035,738	
	EE	0.00		0	0	752,496	752,496	
	Total	28.00		0	0	1,788,234	1,788,234	- -
GOVERNOR'S RECOMMENDED	CORE							
	PS	28.00		0	0	1,035,738	1,035,738	i
	EE	0.00		0	0	752,496	752,496	<u>i</u>
	Total	28.00		0	0	1,788,234	1,788,234	

#### **Budget Unit** FY 2009 FY 2009 FY 2010 FY 2010 FY 2011 FY 2011 **Decision Item** ACTUAL **ACTUAL** BUDGET BUDGET **DEPT REQ DEPT REQ SECURED** SECURED **Budget Object Class DOLLAR** FTE **DOLLAR** FTE **DOLLAR** FTE COLUMN COLUMN **BOARD OF NURSING** CORE 72,000 3.00 0 0.00 OFFICE SUPPORT ASST (KEYBRD) 64.328 2.76 72,000 3.00 4.00 106,000 106.000 4.00 Ω 0.00 SR OFC SUPPORT ASST (KEYBRD) 103.376 4.00 1.00 0 0.00 **EXECUTIVE I** 31,138 1.00 33,000 1.00 33,000 175.000 175,000 3.00 0 0.00 REGISTERED NURSE VI 169.754 3.00 3.00 0 0.00 INVESTIGATOR II 148,308 4.00 150,000 4.00 150,000 4.00 1.00 Ω 0.00 INVESTIGATOR III 49.045 1.00 55.000 1.00 55,000 0 0.00 PROF REG LIC TECH I 100,876 4.48 115,000 5.00 115.000 5.00 27,000 1.00 0 0.00 PROF REG LIC TECH II 25,283 1.00 27,000 1.00 41,300 1.29 33,000 1.00 33.000 1.00 0 0.00 PROF REG LICENSING/CERT SUPV PROF REG ADMSTV COOR 28.484 0.71 40,500 1.00 40.500 1.00 0 0.00 **PARALEGAL** 1.00 32,500 1.00 32.500 1.00 0 0.00 31,140 LEGAL COUNSEL 87.350 1.67 106.597 2.00 106,597 2.00 ٥ 0.00 BOARD MEMBER 9,270 0.71 18,000 0.00 18.000 0.00 0 0.00 **CLERK** 0.19 0.00 0 0.00 0 0.00 4,041 0 1.00 72.141 1.00 0 0.00 PRINCIPAL ASST BOARD/COMMISSON 69,862 72,141 1.00 0 0.00 1,035,738 28.00 TOTAL - PS 963,555 27.81 1,035,738 28.00 0 0.00 0.00 40.000 0.00 40.000 0.00 TRAVEL, IN-STATE 24,950 0.00 8,731 0.00 22,000 0.00 22,000 0.00 0 TRAVEL, OUT-OF-STATE 0 0.00 136,496 0.00 82,023 0.00 150.000 0.00 SUPPLIES 0.00 0.00 30,000 0.00 45,000 0.00 0 46,247 PROFESSIONAL DEVELOPMENT 0.00 0 20,000 0.00

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COMMUNICATION SERV & SUPP

PROPERTY & IMPROVEMENTS

**EQUIPMENT RENTALS & LEASES** 

BUILDING LEASE PAYMENTS

PROFESSIONAL SERVICES

M&R SERVICES

OFFICE EQUIPMENT

OTHER EQUIPMENT

Page 31 of 43

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**DECISION ITEM DETAIL** 

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DIFP						[	DECISION ITE	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF NURSING								
CORE								
MISCELLANEOUS EXPENSES	7,141	0.00	7,000	0.00	7,000	0.00	0	0.00
TOTAL - EE	627,846	0.00	752,496	0.00	752,496	0.00	0	0.00
GRAND TOTAL	\$1,591,401	27.81	\$1,788,234	28.00	\$1,788,234	28.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$1,591,401	27.81	\$1,788,234	28.00	\$1,788,234	28.00		0.00

# Department of Insurance, Financial Institutions and Professional Registration

State Board of Nursing

Program is found in the following core budget(s): State Board of Nursing

#### 1. What does this program do?

The State Board of Nursing was established to protect the interests of the citizens of the State of Missouri by licensing and regulating registered professional nurses and licensed practical nurses in the State of Missouri.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

335.011-335.257 RSMo

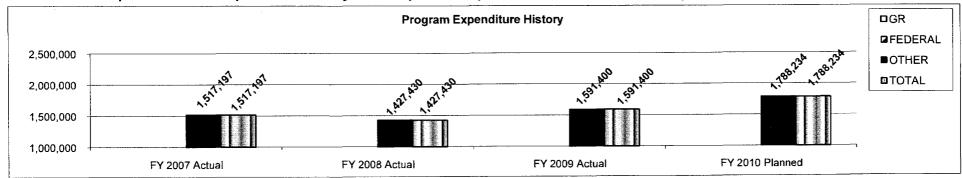
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

State Board of Nursing Fund (0635)

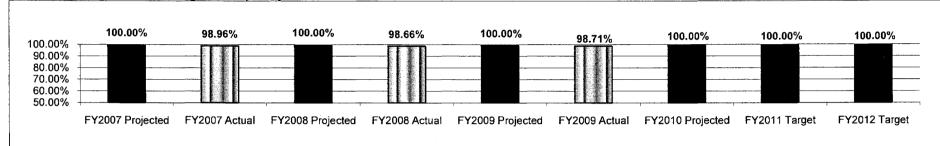
# Department of Insurance, Financial Institutions and Professional Registration

State Board of Nursing

Program is found in the following core budget(s): State Board of Nursing

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY20	107	FY2008		FY2009		FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target_
Applications received	7,478	8,527	8,500	8,305	6,750	8,632	8,200	8,300	8,400
Licensed Professionals	106,646	110,013	110,000	115,960	115,000	117,481	110,000	111,000	112,000

#### 7d. Provide a customer satisfaction measure, if available.

Not available

					RANK:						
Department of	Insurance, F	inancial	Institutions	& Profession	onal Regist	tration Budget Unit	42740C				
Division of Pro	ofessional Re	gistratio	on			<u>-</u>					
Nursing Increa	sed Persona	l Servic	e Request		)# 1375003	3					
1. AMOUNT O	F REQUEST	<del>.</del>						<u></u>			
		FY 2	011 Budget	Request			FY 2011	Governor's	Recommend	ation	
	GR		Federal	Other	Total		GR	Fed	Other	Total	
PS		0	0	150,000	150,000	PS	0	0	0	0	
EE		0	0	0	0	EE	0	0	0	0	
PSD		0	0	0	0	PSD	0	0	0	0	
TRF		0	0	0	0	TRF	0	0	0	0	
Total		0	0	150,000	150,000	Total	0	0	0	0	
FTE		0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
Est. Fringe		0	0	90,195	90,195	Est. Fringe	0	0	0	0	
Note: Fringes							s budgeted in Ho		•		
budgeted direc	tly to MoDOT,	Highwa	y Patrol, and	Conservation	7.	budgeted dire	ctly to MoDOT,	Highway Pa	trol, and Cons	ervation.	
Other Funds:	State Board	l of Nursi	ing Fund (06	35)		Other Funds:					
2. THIS REQU	EST CAN BE	CATEG	ORIZED AS:						100		
	New Legisla	ation				New Program		F	Fund Switch		
	Federal Ma	ndate		_	Х	Program Expansion	_		Cost to Contin	ue	
	GR Pick-Up	)		_		Space Request		E	Equipment Re	placement	
	Pay Plan			_	· -	Other:					
3. WHY IS THE						OR ITEMS CHECKED IN #2	. INCLUDE TH	E FEDERAL	OR STATE S	STATUTORY	OR
Nurses, and 10 complaints to 6	07 nursing pro ensure that no eet the demai	grams. ¬ violatior	The Board re	ceives about sing practice	1,900 comp act has occ	5,000 Registered Nurses, Liplaints per year. In order to urred and to take disciplinares. The board is requesting	effectively prote y action when a	ct the public ppropriate.	, the board in The board ne	vestigates the eds to continu	ese ue to have

RANK: 7	OF 7

Department of Insurance, Financial Institutions & Professional Registration Budget Unit 42740C

**Division of Professional Registration** 

Nursing Increased Personal Service Request DI# 1375003

4. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why. Detail which portions of the request are one-times and how those amounts were calculated.)

During the last several fiscal years, the board has reclassified several clerical positions to professional positions to focus on increasing the number of cases closed and decreasing the average number of days required to close a case. All these changes were made with no increase in FTE or appropriation. Consequently, in order to accommodate the board's future plans for additional reclassifications of clerical to professional positions for timely resolution of cases, the board's personal service needs to be increased. The board's projected personal service balance is approximately \$4,000 for FY2010.

5. BREAK DOWN THE REQUEST BY BUDGE	<u>T OBJECT C</u>	LASS, JOB	CLASS, AND	FUND SOUR	CE. IDENTIF	Y ONE-TIME	COSIS.		
	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	DOLLARS	FTE	DOLLARS
100 / Personal Service					150,000	0.0	150,000	0.0	
							0	0.0	
Total PS	0	0.0	0	0.0	150,000	0.0	150,000	0.0	0
							0		
							0		
							0		
							0		
							0		
Total EE	0		0		0		0		0
Program Distributions							0		
Total PSD	0		0		0		0		0
Transfers									
Total TRF							0	•	0
1000,1111	v		Ū		Ū		·		_
Grand Total		0.0	0	0.0	150,000	0.0	150,000	0.0	0

RANK:	7	OF	7
	<del></del>		

Division of Professional Registration  Nursing Increased Personal Service Request		DI# 1375003							
Budget Object Class/Job Class	Gov Rec GR DOLLARS	Gov Rec GR FTE	Gov Rec FED DOLLARS	Gov Rec FED FTE	Gov Rec OTHER DOLLARS	Gov Rec OTHER FTE	Gov Rec TOTAL DOLLARS	Gov Rec TOTAL FTE	Gov Rec One-Time DOLLARS
Fotal PS	0	0.0	0	0.0	0	0.0	. 0	0.0	
Total EE	0				0		0 0 0 0		-
Program Distributions Total PSD	. 0		0		0		<u>0</u>		
Transfers Total TRF	0		0		0		0		
Grand Total	0	0.0	0	0.0	0	0.0	0	0.0	

# NEW DECISION ITEM RANK: 7 OF 7

Division of F	Professional Registra	tion		et Unit42740C			
	reased Personal Serv MANCE MEASURES (		DI# 1375003  has an associated core, separately	identify projected	performance with & without additional funding.)		
6a. Provide an effectiveness measure.			6b.	6b. Provide an efficiency measure.			
				Average N	umber of Days for case open to close		
				Fiscal Year	Average Days		
				FY2005	Unknown Actual		
	N/A			FY2006	329 Actual		
				FY2007	284 Actual		
				FY2008	276 Actual		
				FY2009	230 Actual		
				FY2010	220 Projected		
			·	FY2011	215 Projected		
6c. Provide the number of clients/individuals served, if applicable.				6d.	Provide a customer satisfaction measure, if available.		
	Number of Case	es					
	FY2005	816	Actual				
	FY2006	1120	Actual		N/A		
-	FY2007	1562	Actual				
	FY2008	1605	Actual				
	FY2009	1657	Actual				
	FY2010	1675	Projected				
	FY2011	1675	Projected				

RANK:	OF
Department of Insurance, Financial Institutions & Professional Registration	on Budget Unit 42740C
Division of Professional Registration	
Nursing Increased Personal Service Request DI# 1375003	
7. STRATEGIES TO ACHIEVE THE PERFORMANCE MEASUREMENT TAR	GETS:
Continue to assign cases in house.	
Goal is to have cases closed within 180 days.	

DIFP								[	ECISION IT	EM DETAIL
Budget Unit		FY 2009		FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	******
Decision Item		ACTUAL		ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Cla	ss	DOLLAR		FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF NURSING										
Increased Personal Ser	vice - 1375003									
OTHER			0	0.00	0	0.00	150,000	0.00	0	0.00
TOTAL - PS	-		0	0.00	0	0.00	150,000	0.00	0	0.00
GRAND TOTAL			\$0	0.00	\$0	0.00	\$150,000	0.00	\$0	0.00
	GENERAL REVENUE		\$0	0.00	\$0	0.00	\$0	0.00		0.00

\$0

\$0

0.00

0.00

\$0

\$150,000

0.00

0.00

0.00

0.00

FEDERAL FUNDS

OTHER FUNDS

\$0

\$0

0.00

0.00

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## **DECISION ITEM SUMMARY**

GRAND TOTAL	\$25,809	0.00	\$42,043	0.00	\$42,043	0.00	\$0	0.00
TOTAL	25,809	0.00	42,043	0.00	42,043	0.00	0	0.00
TOTAL - EE	25,809	0.00	42,043	0.00	42,043	0.00	0	0.00
EXPENSE & EQUIPMENT BOARD OF OPTOMETRY	25,809	0.00	42,043	0.00	42,043	0.00	0	0.00
BOARD OF OPTOMETRY CORE								
Budget Unit Decision Item Budget Object Summary Fund	FY 2009 ACTUAL DOLLAR	FY 2009 ACTUAL FTE	FY 2010 BUDGET DOLLAR	FY 2010 BUDGET FTE	FY 2011 DEPT REQ DOLLAR	FY 2011 DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN

	nsurance, Financial	Institution	and Profess	ional Registration	Budget Unit	t 42750C			
Professional Re	gistration				_				
Core - State Boa	ard of Optometry								
I. CORE FINAN	CIAL SUMMARY								
	FY 20	)11 Budae	t Request			FY 2011 G	overnor's R	lecommenda	ition
		ederal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	42,043	42,043	EE	0	0	0	0
PSD	0	0	0	• 0	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Total	0	0	42,043	42,043	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	01	0
	idgeted in House Bill :				Note: Fringe	es budgeted in Ho			٠,
	to MoDOT, Highway	•	•			rectly to MoDOT, I			
			2 007.00774110	17.			ng.ray . a	<u> </u>	
Other Funds:	Optometry Fund (06	36)			Other Funds	<b>S</b> :			
2. CORE DESCR	RIPTION								
					ios mancialed by	antamatriata liaan	and in Missa	uri	
rne core progra	im request is necessa	iry to ensur	e the continu	ed high quality of serv	ice provided by	optometrists licen	sea in iviisso	uii.	
									_
3. PROGRAM L	ISTING (list progran	ns include	d in this core	funding)					
	<u> </u>								
State Board of O	ptometry								

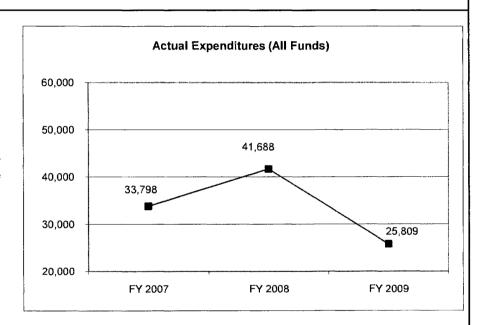
Department of Insurance, Financial Institution and Professional Registration Budget Unit 42750C

Professional Registration

Core - State Board of Optometry

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	42,043	42,043	42,043	42,043
Less Reverted (All Funds)	. 0	0	. 0	N/A
Budget Authority (All Funds)	42,043	42,043	42,043	N/A
Actual Expenditures (All Funds)	33,798	41,688	25,809	N/A
Unexpended (All Funds)	8,245	355	16,234	N/A
Unexpended, by Fund: General Revenue	. 0	0	0	N/A
Federal	n	0	ñ	N/A
Other	8,245 (1)	355 (2)	16,234 (3)	N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount is due to less than anticipated expenditures
- (2) Unexpended amount is due to less than anticipated expenditures
- (3) Unexpended amount is due to less than anticipated expenditures

#### **CORE RECONCILIATION DETAIL**

#### DIFP

## **BOARD OF OPTOMETRY**

## 5. CORE RECONCILIATION DETAIL

	Budget Class	-T-	00	Padagal	<b>O</b> 41	Takal	Ftowation
	Class	FTE	GR	Federal	Other	Total	Explanation
TAFP AFTER VETOES							
	EE	0.00	0	0	42,043	42,043	3
	Total	0.00	0	0	42,043	42,043	3
DEPARTMENT CORE REQUEST	-						
	EE	0.00	0	0	42,043	42,043	3
	Total	0.00	0	0	42,043	42,043	
GOVERNOR'S RECOMMENDED	CORE						
	EE	0.00	0	0	42,043	42,043	3
	Total	0.00	0	0	42,043	42,04	3

DIFP						
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 20

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF OPTOMETRY						, , , , , , , , , , , , , , , , , , , ,		
CORE								
TRAVEL, IN-STATE	6,747	0.00	8,154	0.00	8,154	0.00	0	0.00
TRAVEL, OUT-OF-STATE	3,411	0.00	4,500	0.00	4,000	0.00	0	0.00
SUPPLIES	4,930	0.00	4,500	0.00	4,500	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	1,023	0.00	2,600	0.00	2,700	0.00	0	0.00
COMMUNICATION SERV & SUPP	788	0.00	789	0.00	789	0.00	0	0.00
PROFESSIONAL SERVICES	6,345	0.00	18,000	0.00	18,500	0.00	0	0.00
M&R SERVICES	326	0.00	800	0.00	800	0.00	0	0.00
OFFICE EQUIPMENT	262	0.00	500	0.00	400	0.00	0	0.00
BUILDING LEASE PAYMENTS	861	0.00	900	0.00	900	0.00	0	0.00
MISCELLANEOUS EXPENSES	1,116	0.00	1,300	0.00	1,300	0.00	0	0.00
TOTAL - EE	25,809	0.00	42,043	0.00	42,043	0.00	0	0.00
GRAND TOTAL	\$25,809	0.00	\$42,043	0.00	\$42,043	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$25,809	0.00	\$42,043	0.00	\$42,043	0.00		0.00

**DECISION ITEM DETAIL** 

# Department of Insurance, Financial Institutions and Professional Registration

State Board of Optometry

Program is found in the following core budget(s): State Board of Optometry, Professional Registration Administration

	Optometry	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	42,043	55,562	97,605
TOTAL	42,043	55,562	97,605

#### 1. What does this program do?

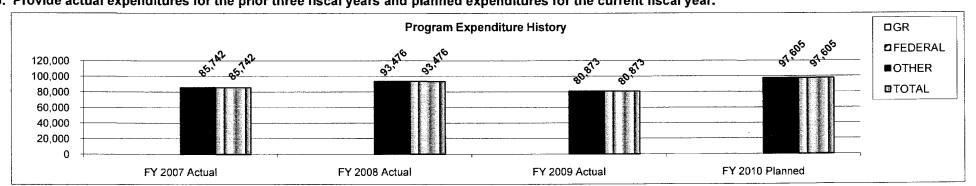
The State Board of Optometry was established to protect the interests of the citizens of the State of Missouri by licensing and regulating optometrists in the State of Missouri.

Note: The appropriation for board personnel and board member per diem is included in the Division/Administration core appropriation.

- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 336.010-336.225 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

4. Is this a federally mandated program? If yes, please explain.

No
5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

State Board of Optometry (0636)

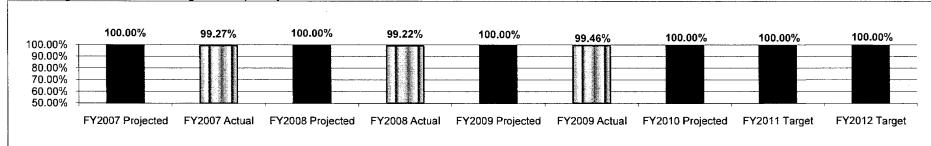
## Department of Insurance, Financial Institutions and Professional Registration

State Board of Optometry

Program is found in the following core budget(s): State Board of Optometry, Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

## 7b. Provide an efficiency measure.

Not available

## 7c. Provide the number of clients/individuals served, if applicable.

	FY20	007	FY20	800	FY20	09	FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	70	56	68	139	66	143	51	50	50
Licensed Professionals	1,232	1,225	1,300	1,287	1,311	1,287	1,271	1,311	1,352

#### 7d. Provide a customer satisfaction measure, if available.

Not available

## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF PHARMACY								
CORE								
PERSONAL SERVICES								
BOARD OF PHARMACY	853,472	14.74	940,068	14.00	940,068	14.00	0	0.00
TOTAL - PS	853,472	14.74	940,068	14.00	940,068	14.00	0	0.00
EXPENSE & EQUIPMENT								
BOARD OF PHARMACY	348,443	0.00	657,948	0.00	657,948	0.00	0	0.00
TOTAL - EE	348,443	0.00	657,948	0.00	657,948	0.00		0.00
PROGRAM-SPECIFIC								
BOARD OF PHARMACY	26,057	0.00	20,000	0.00	20,000	0.00	C	0.00
TOTAL - PD	26,057	0.00	20,000	0.00	20,000	0.00		0.00
TOTAL	1,227,972	14.74	1,618,016	14.00	1,618,016	14.00	0	0.00
GRAND TOTAL	\$1,227,972	14.74	\$1,618,016	14.00	\$1,618,016	14.00	\$0	0.00

im\_disummary

	i Board of Pharmacy	<u>'</u>			•				
. CORE FINA	NCIAL SUMMARY					<del> </del>			
	FY 2	2011 Budg	et Request			FY 2011 C	Sovernor's	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	940,068	940,068	PS	0	0	0	0
ΕE	0	0	672,948	672,948	EE	0	0	0	0
PSD	0	0	5,000	5,000 E	PSD	0	0	0	0
ΓRF	0	0	0	0	TRF	0	0	0	0
Γotal	0	0	1,618,016	1,618,016	Total	0	0	0	0
TE	0.00	0.00	14.00	14.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	565,263	565,263	Est. Fringe	0	0	0	0
	oudgeted in House Bill	5 except fo			Note: Fringes t	budgeted in Ho	- 1	cept for certa	in fringes
-	ly to MoDOT, Highwa	•	_	- 1	budgeted direct	_		•	- 1
5.1		v Eund (OS)	37)		Other Funds:				
	Board of Pharmac		•						
Other Funds: Notes:	Board of Pharmac Expense and Equi history checks.		•	for criminal					
Notes:	Expense and Equi history checks.		•	for criminal					
Notes:  2. CORE DESC  The core progr	Expense and Equi history checks.	pment inclu	des \$5,000 E	ued high quality of se		armacies, phar	macists, ph	armacy intern	s, pharmacy
Notes:  2. CORE DESC  The core progr	Expense and Equi history checks. ERIPTION ram request is necess	pment inclu	des \$5,000 E	ued high quality of se		armacies, phar	macists, pha	armacy intern	s, pharmacy
Notes:  2. CORE DESC  The core progr	Expense and Equi history checks. ERIPTION ram request is necess	pment inclu	des \$5,000 E	ued high quality of se		armacies, phar	macists, pha	armacy intern	s, pharmacy
Notes:  2. CORE DESC  The core progr	Expense and Equi history checks. ERIPTION ram request is necess	pment inclu	des \$5,000 E	ued high quality of se		armacies, phar	macists, ph	armacy intern	s, pharmacy
Notes:  C. CORE DESC  The core progr	Expense and Equi history checks. ERIPTION ram request is necess	pment inclu	des \$5,000 E	ued high quality of se		armacies, phar	macists, ph	armacy intern	s, pharmacy

Department of Insurance, Financial Institution and Professional Registration Budget Unit 42760C

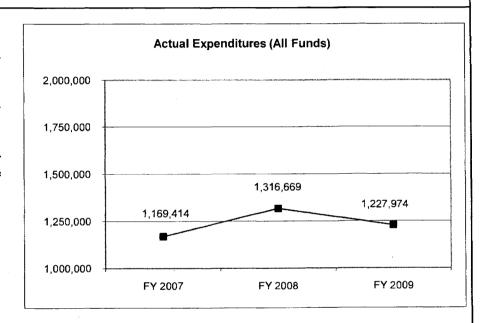
Professional Registration

Core Misocuri Registration

Core - Missouri Board of Pharmacy

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	1,539,453	1,566,035	1,763,016	1,618,016
Less Reverted (All Funds)		0	0	N/A
Budget Authority (All Funds)	1,539,453	1,566,035	1,763,016	N/A
  Actual Expenditures (All Funds)	1,169,414	1,316,669	1,227,974	N/A
Unexpended (All Funds)	370,039	249,366	535,042	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	370,039	249,366	535,042	N/A
	(1)	(2)	(3)	(4)



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount due to staff turnover and less than anticipated expenditures and investigative legal expenses
- (2) Unexpended amount due to staff turnover and less than anticipated expenditures and investigative legal expenses
- (3) Unexpended amount due to staff turnover and less than anticipated expenditures and investigative legal expenses
- (4) Includes an estimated appropriation of \$5,000 E for criminal history checks

## **CORE RECONCILIATION DETAIL**

## DIFP

BOARD OF PHARMACY

## 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	
TAFP AFTER VETOES							
	PS	14.00	0	0	940,068	940,068	
	EE	0.00	0	0	657,948	657,948	
	PD	0.00	0	0	20,000	20,000	
	Total	14.00	0	0	1,618,016	1,618,016	_
DEPARTMENT CORE REQUEST							
	PS	14.00	0	0	940,068	940,068	;
	EE	0.00	C	0	657,948	657,948	;
	PD	0.00	0	0	20,000	20,000	)
	Total	14.00	0	00	1,618,016	1,618,016	- ; =
GOVERNOR'S RECOMMENDED	CORE						
	PS	14.00	C	0	940,068	940,068	
	EE	0.00	C	0	657,948	657,948	;
	PD	0.00	C	0	20,000	20,000	1
	Total	14.00	C	0	1,618,016	1,618,016	,

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF PHARMACY								
CORE								
EXECUTIVE I	35,471	1.00	38,701	1.00	38,701	1.00	0	0.00
PHARMACEUTICAL CNSLT	653,512	8.00	692,861	8.00	692,861	8.00	0	0.00
PROF REG LIC TECH I	45,726	1.96	49,773	2.00	49,773	2.00	0	0.00
PROF REG LIC TECH II	51,118	2.00	55,573	2.00	55,573	2.00	0	0.00
BOARD MEMBER	5,769	0.44	26,877	0.00	26,877	0.00	0	0.00
CLERK	13,375	0.63	0	0.00	0	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	48,501	0.71	76,283	1.00	76,283	1.00	0	0.00
TOTAL - PS	853,472	14.74	940,068	14.00	940,068	14.00	0	0.00
TRAVEL, IN-STATE	19,229	0.00	40,000	0.00	40,000	0.00	0	0.00
TRAVEL, OUT-OF-STATE	13,973	0.00	20,000	0.00	20,000	0.00	0	0.00
SUPPLIES	53,442	0.00	55,000	0.00	58,878	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	7,980	0.00	12,000	0.00	12,000	0.00	0	0.00
COMMUNICATION SERV & SUPP	13,991	0.00	15,000	0.00	15,000	0.00	0	0.00
PROFESSIONAL SERVICES	204,178	0.00	485,348	0.00	<b>4</b> 65,348	0.00	0	0.00
M&R SERVICES	9,675	0.00	12,000	0.00	12,000	0.00	0	0.00
MOTORIZED EQUIPMENT	14,764	0.00	0	0.00	16,122	0.00	0	0.00
OFFICE EQUIPMENT	270	0.00	2,000	0.00	2,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	0	0.00
BUILDING LEASE PAYMENTS	750	0.00	1,100	0.00	1,100	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	500	0.00	500	0.00	0	0.00
MISCELLANEOUS EXPENSES	10,191	0.00	14,000	0.00	14,000	0.00	0	0.00
TOTAL - EE	348,443	0.00	657,948	0.00	657,948	0.00	0	0.00
PROGRAM DISTRIBUTIONS	26,057	0.00	20,000	0.00	20,000	0.00	0	0.00
TOTAL - PD	26,057	0.00	20,000	0.00	20,000	0.00	0	0.00
GRAND TOTAL	\$1,227,972	14.74	\$1,618,016	14.00	\$1,618,016	14.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$1,227,972	14.74	\$1,618,016	14.00	\$1,618,016	14.00		0.00

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#### Department of Insurance, Financial Institutions and Professional Registration

Missouri Board of Pharmacy

Program is found in the following core budget(s): Missouri Board of Pharmacy

#### 1. What does this program do?

The Missouri Board of Pharmacy was established to protect the interests of the citizens of the State of Missouri by licensing and regulating pharmacies, pharmacy interns, pharmacy technicians, drug distributors and drug distributor registrants in the State of Missouri.

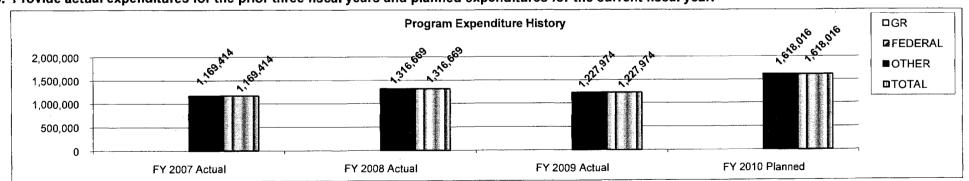
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 338.010-338.550 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

Nο

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Board of Pharmacy Fund (0637)

# Department of Insurance, Financial Institutions and Professional Registration

Missouri Board of Pharmacy

Program is found in the following core budget(s): Missouri Board of Pharmacy

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action

100.00% 97.34% 100.00% 96.85% 100.00% 96.41% 100.00% 97.67% 97.60% 90.00%

100.00% 90.00% 80.00% 70.00% 60.00% 50.00% FY2007 Projected FY2007 Actual FY2008 Projected FY2008 Actual FY2009 Projected FY2010 Projected FY2011 Target FY2012 Target

Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY20	07	FY20	800	FY20	09	FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	6,744	6,305	6,381	6,071	6,145	6,212	6,275	6,310	6,335
Licensed Professionals	27,982	27,178	29,982	29,082	29,842	29,206	29,242	29,382	29,542

## 7d. Provide a customer satisfaction measure, if available.

Not available

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF PODIATRIC MEDICINE								
CORE								
EXPENSE & EQUIPMENT								
BOARD OF PODIATRIC MEDICINE	12,429	0.00	20,669	0.00	20,669	0.00	0	0.00
TOTAL - EE	12,429	0.00	20,669	0.00	20,669	0.00	0	0.00
TOTAL	12,429	0.00	20,669	0.00	20,669	0.00	0	0.00
GRAND TOTAL	\$12,429	0.00	\$20,669	0.00	\$20,669	0.00	\$0	0.00

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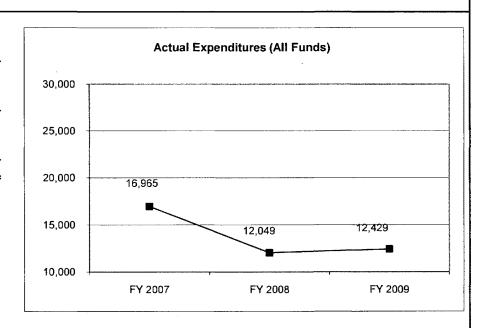
E	E SD RF otal TE	GR 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0	0 20,669 0 0	0 20,669 0 0	EE PSD TRF	<b>GR</b> 0 0 0	<b>Fed</b> 0 0	Other 0	
S	E SD RF otal TE	0 0 0 0	0 0 0 0	0 20,669 0 0	0 20,669 0 0	EE PSD TRF	0 0 0	0 0	0	0
E	SD RF otal TE	0 0 <b>0</b>	0 0 <b>0</b>	0	0	EE PSD TRF	0	•	0	0
TRF   0   0   0   0   0   0   0   0   0	RF otal TE	0	0	0	0_	TRF	•	^		
Total 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	E	0	0				_	U	0	0
TE 0.00 0.00 0.00 0.00 FTE 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.	E			20,669	20.669	<b>-</b>	0	0	0	0
t. Fringe 0 0 0 0 0 0 0 0 Note: Fringes budgeted in House Bill 5 except for certain fringes dgeted directly to MoDOT, Highway Patrol, and Conservation.  State Board of Podiatric Medicine Fund (0629)  Est. Fringe 0 0 0 0 Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.  Other Funds:		0.00	0.00		<del></del>	lotal	0	0	0	0
ote: Fringes budgeted in House Bill 5 except for certain fringes udgeted directly to MoDOT, Highway Patrol, and Conservation.  Ther Funds: State Board of Podiatric Medicine Fund (0629)  Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.  Other Funds:	<del></del>		0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Note: Fringes budgeted in House Bill 5 except for certain fringes udgeted directly to MoDOT, Highway Patrol, and Conservation.  Wher Funds: State Board of Podiatric Medicine Fund (0629)  Note: Fringes budgeted in House Bill 5 except for certain fringes budgeted directly to MoDOT, Highway Patrol, and Conservation.  Other Funds:	st. Fringe	0	0	0.1	0	Est Fringe	0	0	0]	
CORE DESCRIPTION  The core program request is necessary to ensure the continued high quality of service provided by podiatrists licensed in Missouri.	CORE DESCRIPTION	ON						ed in Missou	ıri.	

Department of Insurance, Financial Institution and Professional Registration Budget Unit 42770C Professional Registration

Core - State Board of Podiatric Medicine

## 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	20,669	20,669	20,669	20,669
Less Reverted (All Funds)	Ó	0	. 0	N/A
Budget Authority (All Funds)	20,669	20,669	20,669	N/A
Actual Expenditures (All Funds)	16,965	12,049	12,429	N/A
Unexpended (All Funds)	3,704	8,620	8,240	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	3,704	8,620	8,240	N/A
	(1)	(2)	(3)	



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount due to less than anticipated expenditures
- (2) Unexpended amount due to less than anticipated expenditures
- (3) Unexpended amount due to less than anticipated expenditures

## **CORE RECONCILIATION DETAIL**

## DIFP

**BOARD OF PODIATRIC MEDICINE** 

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR		Federal	Other	Total	
TAFP AFTER VETOES								
	EE	0.00		0	0	20,669	20,669	
	Total	0.00		0	0	20,669	20,669	
DEPARTMENT CORE REQUEST								•
	EE	0.00		0	0	20,669	20,669	1
	Total	0.00	-	0	0	20,669	20,669	-
GOVERNOR'S RECOMMENDED	CORE							•
	EE	0.00		0	0	20,669	20,669	ı
	Total	0.00		0	0	20,669	20,669	- 

## **DECISION ITEM DETAIL**

						_		-101 -171
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
BOARD OF PODIATRIC MEDICINE								
CORE								
TRAVEL, IN-STATE	2,872	0.00	4,000	0.00	4,000	0.00	0	0.00
TRAVEL, OUT-OF-STATE	1,489	0.00	3,000	0.00	3,000	0.00	0	0.00
SUPPLIES	1,026	0.00	2,000	0.00	2,000	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	1,676	0.00	3,000	0.00	3,000	0.00	0	0.00
COMMUNICATION SERV & SUPP	716	0.00	600	0.00	720	0.00	0	0.00
PROFESSIONAL SERVICES	4,230	0.00	5,000	0.00	5,499	0.00	0	0.00
M&R SERVICES	296	0.00	150	0.00	300	0.00	0	0.00
OFFICE EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	0	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	0	0.00	769	0.00	0	0.00	0	0.00
MISCELLANEOUS EXPENSES	124	0.00	150	0.00	150	0.00	0	0.00
TOTAL - EE	12,429	0.00	20,669	0.00	20,669	0.00	0	0.00
GRAND TOTAL	\$12,429	0.00	\$20,669	0.00	\$20,669	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$12,429	0.00	\$20,669	0.00	\$20,669	0.00		0.00

## Department of Insurance, Financial Institutions and Professional Registration

State Board of Podiatric Medicine

Program is found in the following core budget(s): State Board of Podiatric Medicine, Professional Registration Administration

	Podiatry	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	20,669	26,920	47,589
TOTAL	20,669	26,920	47,589

#### 1. What does this program do?

The State Board of Podiatric Medicine was established to protect the interests of the citizens of the State of Missouri by licensing and regulating podiatrists in the State of Missouri.

Note: The appropriation for personal service and board member per diem is included in the Division of Professional Registration/Administration core appropriation.

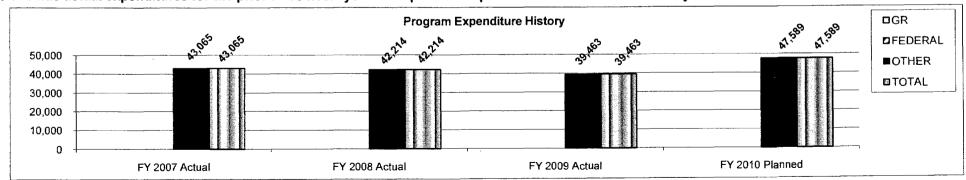
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 330.010-330.210 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



## 6. What are the sources of the "Other" funds?

State Board of Podiatric Medicine (0629)

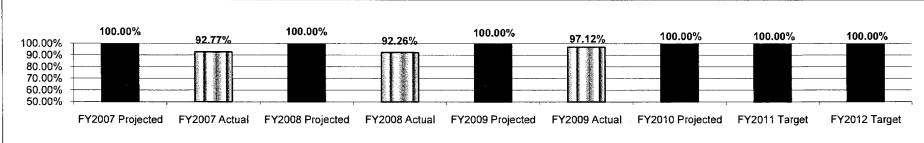
#### Department of Insurance, Financial Institutions and Professional Registration

State Board of Podiatric Medicine

Program is found in the following core budget(s): State Board of Podiatric Medicine, Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Beginning with the FY2010 budget, the board does not include permanent revocations, public letters of censure, or compliant HB 600 violations.

## 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	F	Y2007	· · · FY	2008	FY2	009	FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received		28 26	5 21	17	19	28	21	21	21
Licensed Professional	s 3	00 318	300	323	315	313	338	338	338

#### 7d. Provide a customer satisfaction measure, if available.

Not available

# **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MO REAL ESTATE COMMISSION		-						
CORE ·								
PERSONAL SERVICES								
MO REAL ESTATE COMMISSION	700,412	20.71	897,447	25.00	897, <b>4</b> 47	25.00	0	0.00
TOTAL - PS	700,412	20.71	897,447	25.00	897,447	25.00	0	0.00
EXPENSE & EQUIPMENT								
MO REAL ESTATE COMMISSION	200,305	0.00	317,544	0.00	317,544	0.00	0	0.00
TOTAL - EE	200,305	0.00	31 <b>7</b> ,54 <b>4</b>	0.00	317,544	0.00	0	0.00
TOTAL	900,717	20.71	1,214,991	25.00	1,214,991	25.00	0	0.00
GRAND TOTAL	\$900,717	20.71	\$1,214,991	25.00	\$1,214,991	25.00	\$0	0.00

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PS EE PSD TRF Total  FTE  Est. Fringe Note: Fringe budgeted dir	GR 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Fed  0 0 0 0 0 0 0 use Bill 5 exception	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Total 0 0 0 0 0 0 0 0 0 0 0 0 0 0
EE PSD TRF Total FTE  Est. Fringe Note: Fringe budgeted dir	0 0 0 0.00 0.00	0 0 0 0 0.00	0 0 0 0	0.00
PSD TRF Total  FTE  Est. Fringe Note: Fringe budgeted dir	0 0 0.00 0.00	0 0 0 0.00	0 0 0 0.00	0.00
TRF Total  FTE  Est. Fringe Note: Fringe budgeted dir	0 0.00 0.00 0 o	0 0 0.00	0 0 0.00	0.00
FTE  Est. Fringe Note: Fringe budgeted dir	0.00  0.00  0 best budgeted in Ho	0.00	0.00	0.00
FTE  Est. Fringe  Note: Fringe budgeted dir	0.00  0.00  0  s budgeted in Ho	0.00	0.00	0.00
Est. Fringe Note: Fringe budgeted dir	0 es budgeted in Ho	0	0	0
Note: Fringe budgeted dir	s budgeted in Ho			~
Note: Fringe budgeted dir	s budgeted in Ho		cent for certs	<del> </del>
budgeted dir			CCDL IOI CGILA	in fringes
Other Funds	oony to mobol,	Highway Pati	•	_
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vice provided by	real estate broker	s and salesp	erson license	ed in Misso
_	rice provided by	rice provided by real estate broker	rice provided by real estate brokers and salesp	vice provided by real estate brokers and salesperson license

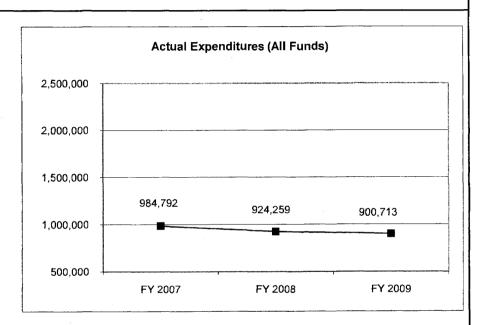
Department of Insurance, Financial Institutions and Professional Registration Budget Unit 42780C

Professional Registration

Core - Missouri Real Estate Commission

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	1,187,039	1,213,124	1,239,991	1,214,991
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	1,187,039	1,213,124	1,239,991	N/A
Actual Expenditures (All Funds)	984,792	924,259	900,713	N/A
Unexpended (All Funds)	202,247	288,865	339,278	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	202,247	288,865	339,278	N/A
	(1)	(2)	(3)	(4)



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### **NOTES:**

- (1) Unexpended amount is due to less than anticipated expenditures
- (2) Unexpended amount due to staff turnover
- (3) Unexpended amount due to staff turnover
- (4) Includes an estimated appropriation of \$30,000 E for criminal history background checks

## **CORE RECONCILIATION DETAIL**

## DIFP

MO REAL ESTATE COMMISSION

## 5. CORE RECONCILIATION DETAIL

	Budget						
	Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	PS	25.00	0	0	897,447	897,447	7
	EE	0.00	0	0	317,544	317,544	1
	Total	25.00	0	0	1,214,991	1,214,991	<u> </u>
DEPARTMENT CORE REQUEST						÷ ÷	
	PS	25.00	C	0	897,447	897,447	7
	EE	0.00	C	0	317,544	317,544	1
	Total	25.00	0	0	1,214,991	1,214,991	-    -
GOVERNOR'S RECOMMENDED	CORE						
	PS	25.00	C	0	897,447	897,447	7
	EE	0.00	C	0	317,544	317,544	1
	Total	25.00	C	0	1,214,991	1,214,99	1

# **DECISION ITEM DETAIL**

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	*****
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MO REAL ESTATE COMMISSION								
CORE								
OFFICE SUPPORT ASST (KEYBRD)	24,139	1.00	25,000	1.00	25,000	1.00	0	0.00
SR OFC SUPPORT ASST (KEYBRD)	28,490	1.00	30,000	1.00	30,000	1.00	0	0.00
ACCOUNT CLERK II	24,930	1.00	27,500	1.00	27,500	1.00	0	0.00
EXECUTIVE I	39,420	1.00	17,000	1.00	17,000	1.00	0	0.00
INVESTIGATOR II	78,840	2.00	120,000	3.00	120,000	3.00	0	0.00
INVESTIGATOR III	43,292	1.00	45,000	1.00	45,000	1.00	0	0.00
PROF REG LIC TECH I	56,614	2.33	135,000	5.00	135,000	5.00	0	0.00
PROF REG LIC TECH II	28,490	1.00	35,000	1.00	35,000	1.00	0	0.00
REAL ESTATE EXAMINER I	140,760	4.70	190,000	6.00	150,000	5.00	0	0.00
REAL ESTATE EXAMINER II	72,869	1.96	90,000	2.00	40,000	1.00	0	0.00
REAL ESTATE EXAMINER SUPV	45,006	1.00	50,000	1.00	50,000	1.00	0	0.00
REAL ESTATE EXAMINER FIELD SPV	3,111	80.0	0	0.00	90,000	2.00	0	0.00
REAL ESTATE EDUCATION SPEC	33,380	1.00	40,000	1.00	40,000	1.00	0	0.00
BOARD MEMBER	5,812	0.30	15,000	0.00	15,000	0.00	0	0.00
CLERK	7,076	0.34	7,947	0.00	7,947	0.00	0	0.00
PRINCIPAL ASST BOARD/COMMISSON	68,183	1.00	70,000	1.00	70,000	1.00	0	0.00
TOTAL - PS	700,412	20.71	897,447	25.00	897,447	25.00	0	0.00
TRAVEL, IN-STATE	27,287	0.00	25,000	0.00	35,000	0.00	0	0.00
TRAVEL, OUT-OF-STATE	8,425	0.00	10,000	0.00	10,000	0.00	0	0.00
SUPPLIES	57,058	0.00	81,044	0.00	85,044	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	14,544	0.00	24,000	0.00	25,000	0.00	0	0.00
COMMUNICATION SERV & SUPP	19,258	0.00	25,000	0.00	25,000	0.00	0	0.00
PROFESSIONAL SERVICES	56,704	0.00	105,000	0.00	88,000	0.00	0	0.00
M&R SERVICES	7,193	0.00	8,000	0.00	10,000	0.00	0	0.00
MOTORIZED EQUIPMENT	0	0.00	20,000	0.00	20,000	0.00	0	0.00
OFFICE EQUIPMENT	3,137	0.00	5,000	0.00	5,000	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	1,000	0.00	1,000	0.00	0	0.00
PROPERTY & IMPROVEMENTS	0	0.00	1,000	0.00	1,000	0.00	0	0.00
BUILDING LEASE PAYMENTS	901	0.00	1,500	0.00	1,500	0.00	0	0.00
<b>EQUIPMENT RENTALS &amp; LEASES</b>	44	0.00	1,000	0.00	1,000	0.00	0	0.00

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DIFP							DECISION IT	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MO REAL ESTATE COMMISSION								
CORE								
MISCELLANEOUS EXPENSES	5,754	0.00	10,000	0.00	10,000	0.00	0	0.00
TOTAL - EE	200,305	0.00	317,544	0.00	317,544	0.00	0	0.00
GRAND TOTAL	\$900,717	20.71	\$1,214,991	25.00	\$1,214,991	25.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$900,717	20.71	\$1,214,991	25.00	\$1,214,991	25.00		0.00

## Department of Insurance, Financial Institutions and Professional Registration

Missouri Real Estate Commission

Program is found in the following core budget(s): Missouri Real Estate Commission

#### 1. What does this program do?

The Missouri Real Estate Commission was established to protect the interests of the citizens of the State of Missouri by licensing and regulating real estate brokers and salespersons in the State of Missouri.

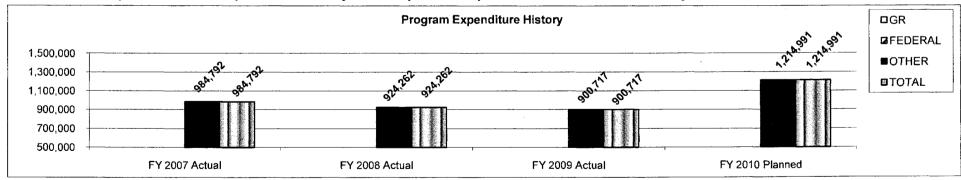
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 339.010-339.860 RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

Nο

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



#### 6. What are the sources of the "Other " funds?

Missouri Real Estate Commission Fund (0638)

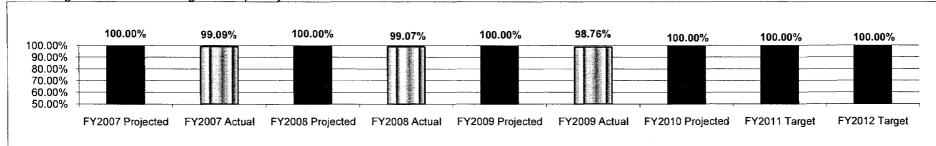
## Department of Insurance, Financial Institutions and Professional Registration

#### Missouri Real Estate Commission

Program is found in the following core budget(s): Missouri Real Estate Commission

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

	FY20	07	FY20	008	FY20	09	FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	14,430	10,829	6,300	6,339	3,000	4,722	2,700	2,700	2,700
Licensed Professionals	54,827	52,324	53,000	53,186	52,000	48,119	48,750	44,750	45,500

## 7d. Provide a customer satisfaction measure, if available.

Not available

n	IF	P

## **DECISION ITEM SUMMARY**

Budget Unit						· · · · · · · · · · · · · · · · · · ·		<del></del>
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	****
<b>Budget Object Summary</b>	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MO VETERINARY MEDICAL BOARD								
CORE								
EXPENSE & EQUIPMENT								
VETERINARY MEDICAL BOARD	101,705	0.00	109,579	0.00	109,579	0.00	0	0.00
TOTAL - EE	101,705	0.00	109,579	0.00	109,579	0.00	0	0.00
TOTAL	101,705	0.00	109,579	0.00	109,579	0.00	0	0.00
GRAND TOTAL	\$101,705	0.00	\$109,579	0.00	\$109,579	0.00	\$0	0.00

im\_disummary

Core - Miccouri	gistration Veterinary Medica	Board							
Joie - Missouli	vetermary weutca	i Boaru							
. CORE FINAN	ICIAL SUMMARY								
	FY	2011 Budge	t Request			FY 2011 (	30vernor's	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	69,579	69,579	EE	0	0	0	0
PSD	. 0	0	40,000	40,000 E	PSD	0	0	0	0
TRF	0	0	0	0	TRF	0	0	0	0
Γotal	0	0	109,579	109,579	Total	0	0	0	0
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	
Note: Fringes bu	udgeted in House B			es	Note: Fringes I	_		•	_
oudgeted directly	y to MoDOT, Highw	ay Patrol, and	l Conservation	7.	budgeted direct	tly to MoDOT,	Highway Pa	trol, and Cons	servation.
Other Funds:	Veterinary Medic	al Board Fund	1 (0639)		Other Funds:				
Notes:	Expense and Equ			for testing	<b>5 .</b>				
	services.								

Missouri Veterinary Medical Board

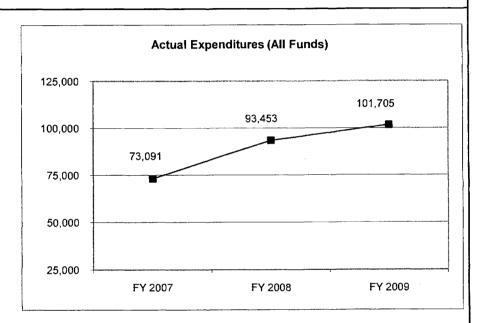
Department of Insurance, Financial Institution and Professional Registration Budget Unit 42790C

Professional Registration

Core - Missouri Veterinary Medical Board

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	109,579	109,579	109,579	109,579
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	109,579	109,579	109,579	N/A
Actual Expenditures (All Funds)	73,091	93,453	101,705	N/A
Unexpended (All Funds)	36,488	16,126	7,874	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	36,488	16,126	7,874	N/A
	(1)	(2)	(3)	(4)



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amount due to less than anticipated expenditures, examination services and investigative expenses.
- (2) Unexpended amount due to less than anticipated expenditures, examination services and investigative expenses.
- (3) Unexpended amount due to less than anticipated expenditures, examination services and investigative expenses.
- (4) Includes an estimated appropriation of \$40,000 E for testing services.

## **CORE RECONCILIATION DETAIL**

#### DIFP

MO VETERINARY MEDICAL BOARD

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	E
TAFP AFTER VETOES							
	EE	0.00	0	0	109,579	109,579	)
	Total	0.00	0	0	109,579	109,579	)
DEPARTMENT CORE REQUEST							_
	EE	0.00	0	0	109,579	109,579	)
	Total	0.00	0	0	109,579	109,579	- ) -
GOVERNOR'S RECOMMENDED	CORE						_
	EE	0.00	0	0	109,579	109,579	)
	Total	0.00	0	0	109,579	109,579	)

# DECISION ITEM DETAIL

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
MO VETERINARY MEDICAL BOARD								
CORE								
TRAVEL, IN-STATE	10,404	0.00	14,000	0.00	12,500	0.00	0	0.00
TRAVEL, OUT-OF-STATE	2,317	0.00	4,000	0.00	3,000	0.00	0	0.00
SUPPLIES	10,825	0.00	14,000	0.00	12,500	0.00	0	0.00
PROFESSIONAL DEVELOPMENT	2,697	0.00	2,000	0.00	3,000	0.00	0	0.00
COMMUNICATION SERV & SUPP	1,548	0.00	1,983	0.00	1,983	0.00	0	0.00
PROFESSIONAL SERVICES	66,180	0.00	66,300	0.00	68,696	0.00	0	0.00
M&R SERVICES	961	0.00	1,500	0.00	1,500	0.00	0	0.00
OFFICE EQUIPMENT	2,242	0.00	200	0.00	1,000	0.00	0	0.00
OTHER EQUIPMENT	0	0.00	400	0.00	0	0.00	0	0.00
BUILDING LEASE PAYMENTS	1,272	0.00	2,000	0.00	2,000	0.00	0	0.00
EQUIPMENT RENTALS & LEASES	0	0.00	100	0.00	0	0.00	0	0.00
MISCELLANEOUS EXPENSES	3,259	0.00	3,096	0.00	3,400	0.00	0	0.00
TOTAL - EE	101,705	0.00	109,579	0.00	109,579	0.00	0	0.00
GRAND TOTAL	\$101,705	0.00	\$109,579	0.00	\$109,579	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$101,705	0.00	\$109,579	0.00	\$109,579	0.00		0.00

im\_didetail

#### Department of Insurance, Financial Institutions and Professional Registration

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Missouri Veterinary Medical Board, Professional Registration Administration

	Veterinary	PR Admin	TOTAL
GR			0
FEDERAL			0
OTHER	109,579	97,896	207,475
TOTAL	109,579	97,896	207,475

## 1. What does this program do?

The Missouri Veterinary Medical Board was established to protect the interests of the citizens of the State of Missouri by licensing and regulating veterinarians and veterinary technicians in the State of Missouri.

Note: The appropriation for personal service and board member per diem is included in the Division of Professional Registration/Administration core appropriation.

2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)

340.200-340.350 RSMo

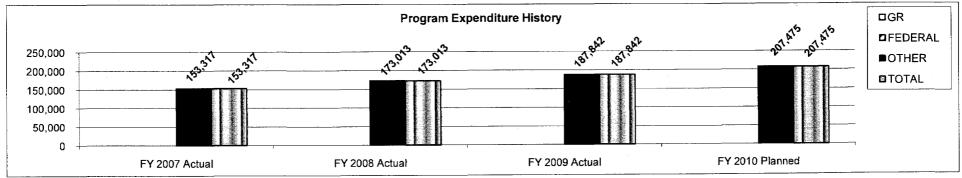
3. Are there federal matching requirements? If yes, please explain.

No

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Veterinary Medical Board Fund (0639)

#### PROGRAM DESCRIPTION

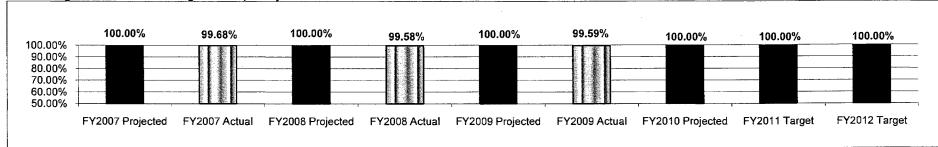
## Department of Insurance, Financial Institutions and Professional Registration

Missouri Veterinary Medical Board

Program is found in the following core budget(s): Missouri Veterinary Medical Board, Professional Registration Administration

#### 7a. Provide an effectiveness measure.

Percentage of licensees having no disciplinary action



Note: Measure includes all disciplines ranging from a letter of censure to a revocation. Some disciplines may be open-ended and carry over year-to-year.

#### 7b. Provide an efficiency measure.

Not available

7c. Provide the number of clients/individuals served, if applicable.

·	FY20	FY2007 FY200		800	FY20	09	FY2010	FY2011	FY2012
	Proj.	Actual	Proj.	Actual	Proj.	Actual	Proj.	Target	Target
Applications received	345	400	400	447	360	399	390	390	390
Licensed Professionals	4,350	4,444	4,445	4524	4,495	4609	4,624	4,624	4,624

## 7d. Provide a customer satisfaction measure, if available.

Not available

DIFP

**DECISION ITEM SUMMARY** 

Budget Unit							*****	*******
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011		
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR FUND TRANSFER TO GR								
CORE								
FUND TRANSFERS								
HEARING INSTRUMENT SPECIALIST	9,022	0.00	7,700	0.00	7,700	0.00	0	0.00
STATE COMMITTEE OF INTERPRETER	2,266	0.00	7,800	0.00	7,800	0.00	0	0.00
BRD OF GEOLOGIST REGISTRATION	0	0.00	7,200	0.00	7,200	0.00	0	0.00
REAL ESTATE APPRAISERS	117,792	0.00	51,000	0.00	51,000	0.00	0	0.00
ENDOWED CARE CEMETERY AUDIT	7,111	0.00	9,100	0.00	9,100	0.00	0	0.00
CLINICAL SOCIAL WORKERS	18,772	0.00	9,064	0.00	9,064	0.00	0	0.00
STATE COMMITTEE OF PSYCHOLOGST	9,506	0.00	26,000	0.00	26,000	0.00	0	0.00
BOARD OF ACCOUNTANCY	6,164	0.00	28,000	0.00	28,000	0.00	0	0.00
BOARD OF PODIATRIC MEDICINE	5,613	0.00	7,700	0.00	7,700	0.00	0	0.00
BOARD OF CHIROPRACTIC EXAMINER	1,099	0.00	8,000	0.00	8,000	0.00	0	0.00
BOARD OF EMBALM & FUN DIR	23,847	0.00	85,000	0.00	85,000	0.00	0	0.00
BOARD OF REG FOR HEALING ARTS	47.887	0.00	190,000	0.00	190,000	0.00	0	0.00
BOARD OF NURSING	108.730	0.00	135,000	0.00	135,000	0.00	0	0.00
BOARD OF OPTOMETRY	0	0.00	13,408	0.00	13,408	0.00	0	0.00
BOARD OF PHARMACY	78.955	0.00	119,000	0.00	119,000	0.00	0	0.00
MO REAL ESTATE COMMISSION	116,714	0.00	150,000	0.00	150,000	0.00	0	0.00
VETERINARY MEDICAL BOARD	10,341	0.00	22,200	0.00	22,200	0.00	0	0.00
COMMITTEE OF PROF COUNSELORS	16,001	0.00	15,000	0.00	15,000	0.00	0	0.00
DENTAL BOARD FUND	18,968	0.00	31,200	0.00	31,200	0.00	0	0.00
BRD OF ARCH,ENG,LND SUR,LND AR	60,352	0.00	122,100	0.00	122,100	0.00	0	0.00
ATHLETIC FUND	4,304	0.00	14,400	0.00	14,400	0.00	0	0.00
ATHLETIC AGENT	0	0.00	1	0.00	1	0.00	0	0.00
BRD OF COSMETOLOGY & BARBER EX	15,443	0.00	91,250	0.00	91,250	0.00	0	0.00
BOARD OF P.I. EXAMINERS	0	0.00	1	0.00	1	0.00	0	0.00
MARITAL & FAMILY THERAPISTS	583	0.00	2,200	0.00	2,200	0.00	0	0.00
RESPIRATORY CARE PRACTITIONERS	13,091	0.00	6,250	0.00	6,250	0.00	0	0.00
MO BRD OCCUPATIONAL THERAPY	3,830	0.00	8,960	0.00	8,960	0.00	0	0.00
DIETITIAN	3,830	0.00	1,200	0.00	1.200	0.00	0	0.00
INTERIOR DESIGNER COUNCIL	0	0.00	1,200	0.00	1,200	0.00	0	0.00
ACUPUNCTURIST	0	0.00	3,000	0.00	3,000	0.00	0	0.00
TATTOO	3,405	0.00	5,047	0.00	5,047	0.00	0	0.00

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## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	******	*******
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR FUND TRANSFER TO GR				~				
CORE								
FUND TRANSFERS								
MASSAGE THERAPY	19,019	0.00	5,200	0.00	5,200	0.00	0	0.00
TOTAL - TRF	718,815	0.00	1,183,181	0.00	1,183,181	0.00	0	0.00
TOTAL	718,815	0.00	1,183,181	0.00	1,183,181	0.00	0	0.00
GRAND TOTAL	\$718,815	0.00	\$1,183,181	0.00	\$1,183,181	0.00	\$0	0.00

Budget Unit 42820C

I. CORE FINA	NCIAL SUMMARY					-			···
		/ 2011 Budg	•					Recommend	ation
	GR	Federal	Other	Total	_	GR .	Fed	Other	Total
PS	0	0	0	0	PS	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	1,183,181	1,183,181 E	TRF _	0	0	0	0
Total	0	0	1,183,181	1,183,181 E	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	· о
	budgeted in House E			=	Note: Fringes	_		-	_
budgeted direct	tly to MoDOT, Highv	vay Patrol, an	d Conservati	on.	budgeted direc	ctly to MoDOT	Highway Pa	trol, and Cons	servation.
Other Funds:	Various PR Fund	ds			Other Funds:				
Notes:	An "E" is reques	ted on the va	rious funds to	allow for	Notes:				
	reimbursement o	of costs base	d upon use of	services					
	provided by gene	eral revenue :	supported off	ices (i.e.,					
	Attorney Genera		• •	•					
	Hearings Comm								

The General Revenue Fund Transfer Core is necessary to carry out the provisions of Chapter 620.010.14 (4) which requires the General Assembly to appropriate to other state agencies from each board's funds, moneys sufficient to reimburse those other state agencies for all services rendered and all facilities and supplies furnished to that board. These transfers allow for reimbursement to General Revenue supported agencies (i.e. Attorney General, State Auditor Office, Administrative Hearings Commission), for legal services, audit services, and hearing services.

#### 3. PROGRAM LISTING (list programs included in this core funding)

Department of Insurance, Financial Institutions and Professional Registration

Professional Registration Funds Transfer to General Revenue

Department of Insurance, Financial Institutions and Professional Registration

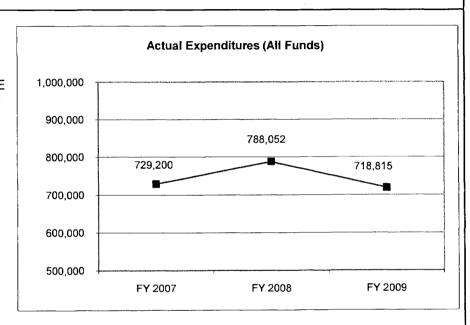
Budget Unit 42820C

Division of Professional Registration

Core - Transfers to General Revenue

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds) Less Reverted (All Funds)	1,183,181 0	1,183,181	1,183,181 0	1,183,181 E <b>N</b> /A
Budget Authority (All Funds)	1,183,181	1,183,181	1,183,181	N/A
Actual Expenditures (All Funds)	729,200	788,052	718,815	N/A
Unexpended (All Funds)	453,981	395,12 <u>9</u>	464,366	N/A
Unexpended, by Fund: General Revenue Federal Other	0 0 453,981 (1)	0 0 395,129 (2)	0 0 464,366 (3)	N/A N/A N/A



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

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- (1) Unexpended amounts reflect variations in actual expenditures for services provided from GR funded agencies
- (2) Unexpended amounts reflect variations in actual expenditures for services provided from GR funded agencies
- (3) Unexpended amounts reflect variations in actual expenditures for services provided from GR funded agencies

## **CORE RECONCILIATION DETAIL**

## DIFP

PR FUND TRANSFER TO GR

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federa	.1	Other	Total	
TAFP AFTER VETOES				1 CGC12		- Othes	Total	_
IAFF AFIER VEIDES	TRF	0.00	(	)	0	1,183,181	1,183,18°	
	Total	0.00		)	0	1,183,181	1,183,18	-
DEPARTMENT CORE REQUEST								
-	TRF	0.00	(	)	0	1,183,181	1,183,18 <sup>-</sup>	
	Total	0.00		)	0	1,183,181	1,183,18	_
GOVERNOR'S RECOMMENDED	CORE				100			
	TRF	0.00		)	0	1,183,181	1,183,18 <sup>-</sup>	_
	Total	0.00		)	0	1,183,181	1,183,18 <sup>2</sup>	_

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## DECISION ITEM DETAIL

Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	*****	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED COLUMN	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN		
PR FUND TRANSFER TO GR									
CORE									
TRANSFERS OUT	718,815	0.00	1,183,181	0.00	1,183,181	0.00	0	0.00	
TOTAL - TRF	718,815	0.00	1,183,181	0.00	1,183,181	0.00	0	0.00	
GRAND TOTAL	\$718,815	0.00	\$1,183,181	0.00	\$1,183,181	0.00	\$0	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
OTHER FUNDS	\$718,815	0.00	\$1,183,181	0.00	\$1,183,181	0.00		0.00	

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#### PROGRAM DESCRIPTION

#### Department of Insurance, Financial Institutions and Professional Registration

Professional Registration Funds Transfer to General Revenue

Program is found in the following core budget(s): Division of Professional Registration Funds Transfer to General Revenue

#### 1. What does this program do?

The General Revenue Fund Transfer Core is necessary to carry out the provisions of Chapter 620.010.14 (4) which requires the General Assembly to appropriate to other state agencies from each board's funds, moneys sufficient to reimburse those other state agencies for all services rendered and all facilities and supplies furnished to that board. These transers allow for reimbursement to General Revenue supported agencies (i.e. Attorney General, State Auditor Office, Administrative Hearings Commission), for legal services, audit services and hearing services.

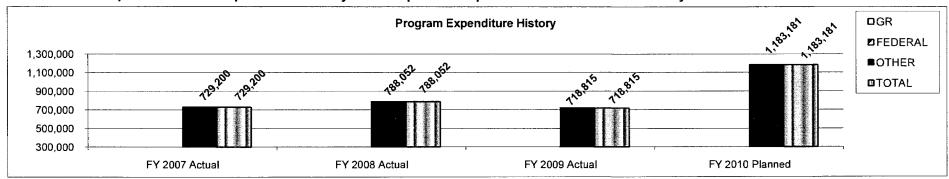
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 620.010.14 (4), RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



#### 6. What are the sources of the "Other " funds?

Various PR Funds

7a. Provide an effectiveness measure.

Not Applicable.

7b. Provide an efficiency measure.

Not Applicable.

7c. Provide the number of clients/individuals served, if applicable.

Not Applicable.

7d. Provide a customer satisfaction measure, if available.

Not Applicable.

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## **DECISION ITEM SUMMARY**

Budget Unit						<b></b>	*****	******
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011		
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
R ADMINSTRATION TRANSFER								
CORE								
FUND TRANSFERS								
HEARING INSTRUMENT SPECIALIST	67,523	0.00	88,470	0.00	88,470	0.00	0	0.00
STATE COMMITTEE OF INTERPRETER	67,119	0.00	48,475	0.00	48,475	0.00	0	0.00
BRD OF GEOLOGIST REGISTRATION	59,533	0.00	71,215	0.00	71,215	0.00	0	0.00
REAL ESTATE APPRAISERS	380,176	0.00	419,574	0.00	419,574	0.00	0	0.00
ENDOWED CARE CEMETERY AUDIT	178,750	0.00	122,879	0.00	122,879	0.00	0	0.00
CLINICAL SOCIAL WORKERS	170,754	0.00	214,657	0.00	214,657	0.00	0	0.00
STATE COMMITTEE OF PSYCHOLOGST	305,547	0.00	348,058	0.00	348,058	0.00	0	0.00
BOARD OF ACCOUNTANCY	98,002	0.00	133,938	0.00	133,938	0.00	0	0.00
BOARD OF PODIATRIC MEDICINE	43,469	0.00	27,269	0.00	27,269	0.00	0	0.00
BOARD OF CHIROPRACTIC EXAMINER	118,714	0.00	133,850	0.00	133,850	0.00	0	0.00
BOARD OF EMBALM & FUN DIR	389,234	0.00	363,579	0.00	363,579	0.00	0	0.00
BOARD OF REG FOR HEALING ARTS	321,150	0.00	430,439	0.00	430,439	0.00	0	0.0
BOARD OF NURSING	617,539	0.00	1,104,260	0.00	1,104,260	0.00	0	0.0
BOARD OF OPTOMETRY	96,343	0.00	79,961	0.00	79,961	0.00	0	0.0
BOARD OF PHARMACY	219,483	0.00	274,379	0.00	274,379	0.00	0	0.0
MO REAL ESTATE COMMISSION	347,251	0.00	540,206	0.00	540,206	0.00	0	0.00
VETERINARY MEDICAL BOARD	169,080	0.00	171,129	0.00	171,129	0.00	0	0.00
COMMITTEE OF PROF COUNSELORS	280,564	0.00	283,797	0.00	283,797	0.00	0	0.00
DENTAL BOARD FUND	27,521	0.00	69,800	0.00	69,800	0.00	0	0.00
BRD OF ARCH,ENG,LND SUR,LND AR	166,829	0.00	278,472	0.00	278,472	0.00	0	0.0
ATHLETIC FUND	201,275	0.00	189,295	0.00	189,295	0.00	0	0.0
ATHLETIC AGENT	2,948	0.00	888	0.00	888	0.00	0	0.0
BRD OF COSMETOLOGY & BARBER EX	1,455,641	0.00	1,622,527	0.00	1,622,527	0.00	0	0.0
BOARD OF P.I. EXAMINERS	0	0.00	1	0.00	1	0.00	0	0.0
MARITAL & FAMILY THERAPISTS	15,308	0.00	17,211	0.00	17,211	0.00	0	0.0
RESPIRATORY CARE PRACTITIONERS	110,775	0.00	137,692	0.00	137,692	0.00	0	0.0
MO BRD OCCUPATIONAL THERAPY	86,617	0.00	138,152	0.00	138,152	0.00	0	0.0
DIETITIAN	51,000	0.00	56,348	0.00	56,348	0.00	0	0.0
INTERIOR DESIGNER COUNCIL	26,062	0.00	42,037	0.00	42,037	0.00	0	0.0
ACUPUNCTURIST	10,501	0.00	8,298	0.00	8,298	0.00	0	0.0
TATTOO	72,731	0.00	51,460	0.00	51,460	0.00	0	0.0

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## **DECISION ITEM SUMMARY**

GRAND TOTAL	\$6,405,937	0.00	\$7,614,594	0.00	\$7,614,594	0.00	\$0	0.00
TOTAL	6,405,937	0.00	7,614,594	0.00	7,614,594	0.00	0	0.00
TOTAL - TRF	6,405,937	0.00	7,614,594	0.00	7,614,594	0.00	0	0.00
FUND TRANSFERS MASSAGE THERAPY	248,498	0.00	146,278	0.00	146,278	0.00	0	0.00
PR ADMINSTRATION TRANSFER CORE								
Decision Item Budget Object Summary Fund	FY 2009 ACTUAL DOLLAR	FY 2009 ACTUAL FTE	FY 2010 BUDGET DOLLAR	FY 2010 BUDGET FTE	FY 2011 DEPT REQ DOLLAR	FY 2011 DEPT REQ FTE	SECURED COLUMN	SECURED COLUMN
Budget Unit								

1 CODE EINA	NCIAL SUMMARY								
I. CORE FINAL		2011 Buda	et Request	<del> </del>		FY 2011	Governor's	Recommend	ation
		Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS -	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0_	0	7,614,594	7,614,594 E	TRF	0	0	00	0_
Total	0	0	7,614,594	7,614,594 E	Total	0	00	0	0
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Vote: Fringes b	oudgeted in House Bill	5 except f	or certain frin	ges	Note: Fringes	budgeted in H	ouse Bill 5 e	xcept for certa	ain fringes
udgeted directi	ly to MoDOT, Highwa	y Patrol, ar	d Conservati	on.	budgeted direc	ctly to MoDOT,	Highway Pa	trol, and Con	servation.
Other Funds:	Various PR Funds				Other Funds:				
Notes:	An "E" is requested reimbursement of co provided by Professi	sts based u	pon use of ser	vices	Notes:				

The Professional Registration Fees Fund Transfer Core is necessary to carry out the provisions of Chapter 620.010.14 (4), which requires the General Assembly to appropriate to the Division of Professional Registration from each board's funds, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board.

## 3. PROGRAM LISTING (list programs included in this core funding)

Professional Registration Funds Transfer to Professional Registration Fee Fund

Department of Insurance, Financial Institutions and Professional Registration

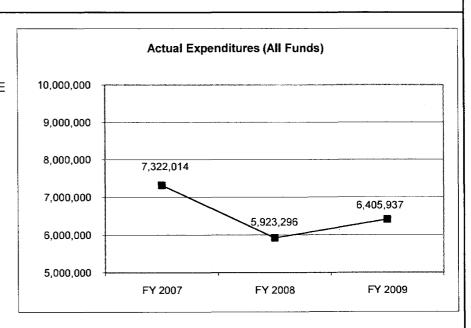
**Budget Unit 42830C** 

Division of Professional Registration

Core - Transfers to Professional Registration Fees Fund

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	7,614,594	7,614,594	7,614,594	7,614,594 E
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	7,614,594	7,614,594	7,614,594	N/A
Actual Expenditures (All Funds)	7,322,014	5,923,296	6,405,937	N/A
Unexpended (All Funds)	292,580	1,691,298	1,208,657	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	292,580	1,691,298	1,208,657	N/A
	(1)	(2)	(3)	
I				



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Unexpended amounts reflect variations in actual expenditures for services provided from PR Administration
- (2) Unexpended amounts reflect variations in actual expenditures for services provided from PR Administration
- (3) Unexpended amounts reflect variations in actual expenditures for services provided from PR Administration

## **CORE RECONCILIATION DETAIL**

#### DIFP

PR ADMINSTRATION TRANSFER

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR		Federal	Other	Total	Expl
	Class	ric_	- OK		reuerai	Other	TOTAL	
TAFP AFTER VETOES	,							
	TRF	0.00		0	0	7,614,594	7,614,594	4
	Total	0.00		0	0	7,614,594	7,614,594	4
DEPARTMENT CORE REQUEST								
	TRF	0.00		0	0	7,614,594	7,614,594	4
	Total	0.00		0	0	7,614,594	7,614,594	4 =
GOVERNOR'S RECOMMENDED	CORE							
	TRF	0.00		0	0	7,614,594	7,614,594	4
	Total	0.00		0	0	7,614,594	7,614,594	4

DIFP	*						DECISION ITE	EM DETAIL	
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	*****	
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN	
PR ADMINSTRATION TRANSFER									
CORE									
TRANSFERS OUT	6,405,937	0.00	7,614,594	0.00	7,614,594	0.00	0	0.00	
TOTAL - TRF	6,405,937	0.00	7,614,594	0.00	7,614,594	0.00	0	0.00	
GRAND TOTAL	\$6,405,937	0.00	\$7,614,594	0.00	\$7,614,594	0.00	\$0	0.00	
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
OTHER FUNDS	\$6,405,937	0.00	\$7,614,594	0.00	\$7,614,594	0.00		0.00	

#### PROGRAM DESCRIPTION

#### Department of Insurance, Financial Institutions and Professional Registration

Professional Registration Funds Transfer to Professional Registration Fees Fund

Program is found in the following core budget(s): Transfer to Professional Registration Fees Fund

#### 1. What does this program do?

The Professional Registration Fees Fund Transfer Core is necessary to carry out the provisions of Chapter 620.010.14 (4), which requires the General Assembly to appropriate to the Division of Professional Registration from each board's funds, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to the board.

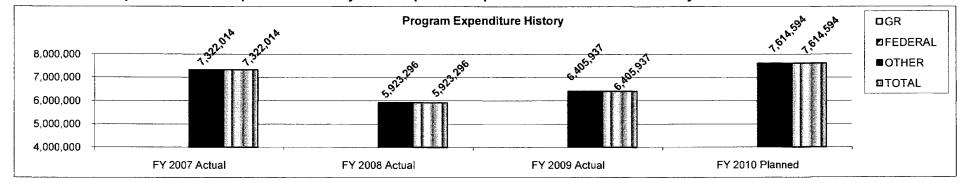
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.)
  620.010.14 (4), RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No.

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other" funds?

Various PR Funds

7a. Provide an effectiveness measure.

Not Applicable.

7b.

Provide an efficiency measure. Not Applicable.

7c. Provide the number of clients/individuals served, if applicable.

Not Applicable.

7d.

Provide a customer satisfaction measure, if available.

Not Applicable.

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## **DECISION ITEM SUMMARY**

Budget Unit				-					
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*****	******	
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN	
PR STARTUP LOANS									
CORE									
FUND TRANSFERS									
BOARD OF REG FOR HEALING ARTS		0.00	1	0.00	1	0.00	0	0.00	
TOTAL - TRF		0.00	1	0.00	1	0.00	0	0.00	
TOTAL	-	0.00	1	0.00	1	0.00	0	0.00	
GRAND TOTAL		0.00	\$1	0.00	\$1	0.00	\$0	0.00	

	ICIAL SUMMARY		<u></u>			<del></del>			
		Y 2011 Budge	•					Recommend	
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS 	0	0	U	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	1	1_E	TRF	0	0	0	0
Total	0	0	1	1 E	Total	0	0	0	0
TE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes b	udgeted in House E	Bill 5 except fo	r certain fringe	es	Note: Fringes	budgeted in H	ouse Bill 5 e	xcept for cert	ain fringes
budgeted directl	y to MoDOT, Highv	vay Patrol, and	d Conservation	n.	budgeted direc	tly to MoDOT,	Highway Pa	trol, and Con	servation.
Other Funds:	Various PR Fund	ds			Other Funds:				
Notes:	An "E" is reques	ted on the var	ious funds to a	allow for	Notes:				
	transfer to allow								•
		tion 620.106, F	_						

The Professional Registration Transfer for Startup Loans Core is necessary to carry out the provisions of Chapter 620.106, which requires the General Assembly to appropriate to the Division of Professional Registration from each board's funds, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board. When a new board is established 620.160, RSMo states, "The director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for such purpose. This authority shall cease at such time that a sufficient fund has been established by the agency to fund its operations and repay the amount borrowed."

## 3. PROGRAM LISTING (list programs included in this core funding)

Transfer for Startup Loans for New Board Programs

Department of Insurance, Financial Institutions and Professional Registration

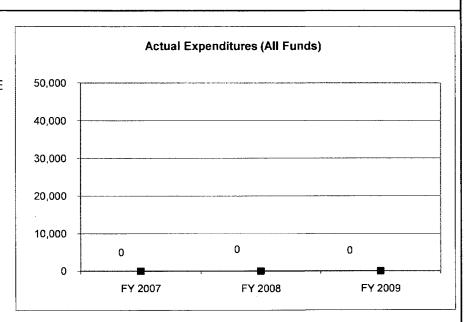
Budget Unit 42850C

Division of Professional Registration

Core - Transfers for Start Up Loans for New Board Programs

#### 4. FINANCIAL HISTORY

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
Appropriation (All Funds)	1	1	1	1 E
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	1	1	1	N/A
Actual Expenditures (All Funds)	0	0	0	N/A
Unexpended (All Funds)	1	1	1	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	1	1	1	N/A
	(1)	(1)	(1)	



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

(1) No startup funds were borrowed from other board to new boards in FY2007-FY2009

## **CORE RECONCILIATION DETAIL**

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PR STARTUP LOANS

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Ex
TAFP AFTER VETOES		- 1-	<u> </u>		Other	Total	_
	TRF	0.00	0	0	1		1
	Total	0.00	0	0	1		1
DEPARTMENT CORE REQUEST							_
	TRF	0.00	0	0	1		1
	Total	0.00	0	0	1		1
GOVERNOR'S RECOMMENDED	CORE						
	TRF	0.00	0	0	1		1_
	Total	0.00	0	0	1		1

DIFP							I	DECISION IT	EM DETAIL	
Budget Unit		FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	*******	
Decision Item		ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED	
Budget Object Class		DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN	
PR STARTUP LOANS										
CORE										
TRANSFERS OUT		0	0.00	1	0.00	1	0.00	0	0.00	
TOTAL - TRF	-	0	0.00	1	0.00	1	0.00	0	0.00	
GRAND TOTAL		\$0	0.00	\$1	0.00	\$1	0.00	\$0	0.00	
	GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
	FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00	
	OTHER FUNDS	\$0	0.00	\$1	0.00	\$1	0.00		0.00	

#### PROGRAM DESCRIPTION

## Department of Insurance, Financial Institutions and Professional Registration

Transfer for Startup Loans for New Board Programs

Program is found in the following core budget(s): Transfer for Startup Loans for New Board Programs

## 1. What does this program do?

The Professional Registration Transfer for Startup Loans Program is necessary to carry out the provisions of Chapter 620.106, which requires the General Assembly to appropriate to the Division of Professional Registration from each board's funds, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board. When a new board is established 620.160, RSMo states, "The director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for such purpose. This authority shall cease at such time that a sufficient fund has been established by the agency to fund its operations and repay the amount borrowed."

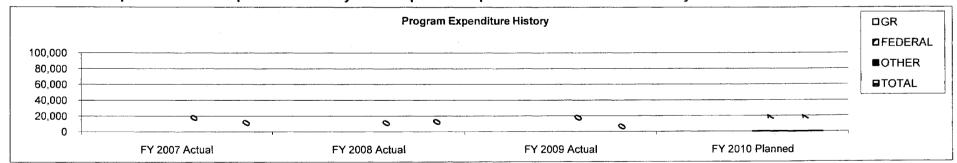
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 620.106. RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



#### 6. What are the sources of the "Other " funds?

Various PR Funds

- 7a. Provide an effectiveness measure.
  Not Applicable.
- 7c. Provide the number of clients/individuals served, if applicable.

  Not Applicable.
- 7b. Provide an efficiency measure.

Not Applicable.

7d. Provide a customer satisfaction measure, if available.

Not Applicable.

## DIFP

## **DECISION ITEM SUMMARY**

Budget Unit								
Decision Item	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	****	*****
Budget Object Summary	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Fund	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR STARTUP LOANS PAYBACK								
CORE								
FUND TRANSFERS								
PROFESSIONAL REGISTRATION FEES	25,000	0.00	1	0.00	1	0.00	0	0.00
TOTAL - TRF	25,000	0.00	1	0.00	1	0.00	0	0.00
TOTAL	25,000	0.00	1	0.00	1	0.00	0	0.00
GRAND TOTAL	\$25,000	0.00	\$1	0.00	\$1	0.00	\$0	0.00

	FY	2011 Budge	t Request			FV 2011	Governor's	Recommend	ation
	GR	Federal	Other	Total		GR	Fed	Other	Total
PS	0	0	0	0	PS —	0	0	0	0
EE	0	0	0	0	EE	0	0	0	0
PSD	0	0	0	0	PSD	0	0	0	0
TRF	0	0	1	1 E	TRF	0	0	0	0
Total	0	0	1	<u>1</u> E	Total	0	0	0	0
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0
Note: Fringes b	oudgeted in House Bi	ll 5 except fo	r certain fringe	es	Note: Fringes b	oudgeted in H	ouse Bill 5 ex	xcept for certa	ain fringes
budgeted direct	ly to MoDOT, Highwa	y Patrol, and	d Conservatio	7.	budgeted direct	ly to MoDOT,	Highway Pa	trol, and Con	servation.
Other Funds:	Various PR Funds	;			Other Funds:				
Notes:	An "E" is requeste	d to allow fo	r transfer to a	low for	Notes:				
	payback of loans	to new licens	sing activity pu	rsuant to					
	Section 620.106,								

The Professional Registration Transfer for Payback of Startup Loans Core is necessary to carry out the provisions of Chapter 620.106, which requires the General Assembly to appropriate to the Division of Professional Registration from each board's funds, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board. When a new board is established 620.160, RSMo states, "The director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for such purpose. This authority shall cease at such time that a sufficient fund has been established by the agency to fund its operations and repay the amount borrowed."

## 3. PROGRAM LISTING (list programs included in this core funding)

Transfer for Startup Loans Payback

Department of Insurance, Financial Institutions and Professional Registration

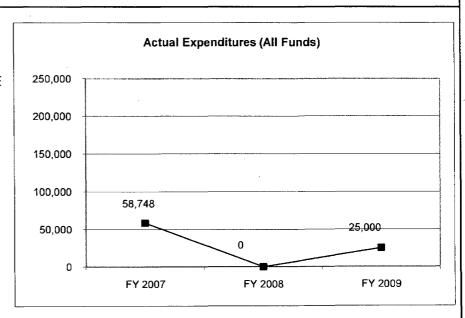
Budget Unit 42860C

Division of Professional Registration

Core - Transfers for Start Up Loan Payback

## 4. FINANCIAL HISTORY

1 '				
	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Current Yr.
	Actual	Actual	Hotaui	Ourient III
Appropriation (All Funds)	58,749	1	25,000	1 E
Less Reverted (All Funds)	0	0	0	N/A
Budget Authority (All Funds)	58,749	1	25,000	N/A
Actual Expenditures (All Funds)	58,748	0	25,000	N/A
Unexpended (All Funds)	11_	1	0	N/A
Unexpended, by Fund:				
General Revenue	0	0	0	N/A
Federal	0	0	0	N/A
Other	1	1	0	
	(1)	(2)	(3)	
·				



Reverted includes Governor's standard 3 percent reserve (when applicable) and any extraordinary withholdings.

#### NOTES:

- (1) Startup loans paybacks included Athlete Agents, Interior Design and Interpreters.
- (2) No paybacks paid in FY08.
- (3) Startup loans paybacks included Interior Design and Interpreters.

## **CORE RECONCILIATION DETAIL**

## DIFP

## PR STARTUP LOANS PAYBACK

## 5. CORE RECONCILIATION DETAIL

	Budget Class	FTE	GR	Federal	Other	Total	Ex
TAER AETER VETOES		116	- OIX	i cuciai	Outel	- I Olai	
TAFP AFTER VETOES							_
	TRF	0.00	0	0	1_		<u> </u>
	Total	0.00	0	0	1		 =
DEPARTMENT CORE REQUEST							
	TRF	0.00	0	0	1		1_
1	Total	0.00	0	0	1		1
GOVERNOR'S RECOMMENDED	CORE						
	TRF	0.00	0	0	1		1_
	Total	0.00	0	0	1		1_

DIFP							DECISION IT	EM DETAIL
Budget Unit	FY 2009	FY 2009	FY 2010	FY 2010	FY 2011	FY 2011	*******	******
Decision Item	ACTUAL	ACTUAL	BUDGET	BUDGET	DEPT REQ	DEPT REQ	SECURED	SECURED
Budget Object Class	DOLLAR	FTE	DOLLAR	FTE	DOLLAR	FTE	COLUMN	COLUMN
PR STARTUP LOANS PAYBACK		·						
CORE								
TRANSFERS OUT	25,000	0.00	1	0.00	1	0.00	0	0.00
TOTAL - TRF	25,000	0.00	1	0.00	1	0.00		0.00
GRAND TOTAL	\$25,000	0.00	\$1	0.00	\$1	0.00	\$0	0.00
GENERAL REVENUE	\$0	0.00	\$0	0.00	\$0	0.00		0.00
FEDERAL FUNDS	\$0	0.00	\$0	0.00	\$0	0.00		0.00
OTHER FUNDS	\$25,000	0.00	\$1	0.00	\$1	0.00		0.00

#### PROGRAM DESCRIPTION

Department of Insurance, Financial Institutions and Professional Registration

Transfer for Startup Loans Payback

Program is found in the following core budget(s): Transfer for Startup Loans Payback

#### 1. What does this program do?

The Professional Registration Transfer for Startup Loans Payback Program is necessary to carry out the provisions of Chapter 620.106, which requires the General Assembly to appropriate to the Division of Professional Registration from each board's funds, moneys sufficient to reimburse the division for all services rendered and all facilities and supplies furnished to that board. When a new board is established 620.160, RSMo states, "The director of the division of professional registration shall have the authority to borrow funds from any agency within the division to commence operations upon appropriation for such purpose. This authority shall cease at such time that a sufficient fund has been established by the agency to fund its operations and repay the amount borrowed."

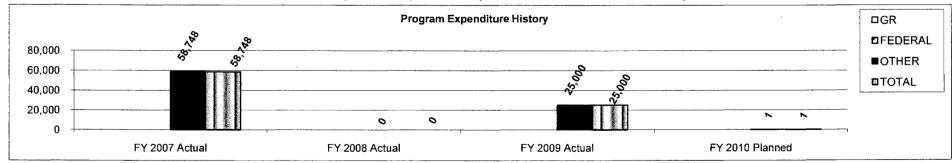
- 2. What is the authorization for this program, i.e., federal or state statute, etc.? (Include the federal program number, if applicable.) 620.106. RSMo
- 3. Are there federal matching requirements? If yes, please explain.

No.

4. Is this a federally mandated program? If yes, please explain.

No

5. Provide actual expenditures for the prior three fiscal years and planned expenditures for the current fiscal year.



6. What are the sources of the "Other " funds?

Various PR Funds

- 7a. Provide an effectiveness measure.
  Not Applicable.
- 7c. Provide the number of clients/individuals served, if applicable.

  Not Applicable.
- 7b. Provide an efficiency measure.

Not Applicable.

7d. Provide a customer satisfaction measure, if available.
Not Applicable.

#### SUPPLEMENTAL NEW DECISION ITEM

1. AMOUNT OF R	EQUEST									
	FY 2010 Supplemental Budget Request				FY 2010 Supplemental Governor's Recommendation					
	GR	Federal	Other	Total		GR	Fed	Other	Total	
PS	0	0	0	0	PS	0	0	0	0	
EE	0	0	5,000	5,000	EE	0	0	0	0	
PSD	0	0	0	0	PSD	0	0	0	0	
TRF	0	0	0	0	TRF	0	0	0	0	
Total	0	0	5,000	5,000	Total	0	0	0	0	
FTE	0.00	0.00	0.00	0.00	FTE	0.00	0.00	0.00	0.00	
POSITIONS	0	0	0	0	POSITIONS	0	0	0	0	
NUMBER OF MO	NTHS POSITIONS	ARE NEED	ED: _		NUMBER OF M	ONTHS POS	ITIONS ARE	NEEDED:		
Est. Fringe	0	0	0	0	Est. Fringe	0	0	0	0	
Note: Fringes bud	geted in House Bi	I 5 except for	r certain fringe	s	Note: Fringes bu	udgeted in Ho	ouse Bill 5 ex	cept for certa	in fringes	
hudaeted directly t	o MoDOT, Highwa	v Patrol and	l Conservation		budgeted directly	to MoDOT	Highway Pat	rol and Cons	servation	

# 2. WHY IS THIS SUPPLEMENTAL FUNDING NEEDED? INCLUDE THE FEDERAL OR STATE STATUTORY OR CONSTITUTIONAL AUTHORIZATION FOR THIS PROGRAM.

On May 18, 2009 the board approved a settlement offer on attorney fees on the case of State Board of Nursing vs. Mark Neely. On April 29, 2008, case no. 07-0328 BN, the Administrative Hearing Commission ruled that the board of nursing did not have cause to discipline Mr. Neely's license. The board sought review in Circuit Court and the case was not overturned. The board has agreed to pay \$5,000 in attorney fees to Neely's attorney.

In accordance with Section 536.087, the State Board of Nursing is seeking appropriation authority in order to pay this award. This award will be paid from the State Board of Nursing fund. This is a one-time expense.

#### SUPPLEMENTAL NEW DECISION ITEM

Department of Insurance, Financial Institutions & Pro	f Registration	Budget Unit 42740C	
Division of Professional Registration- State Board of	Nursing	<u> </u>	
Reimbursement of Attorney Fees and Expenses	DI# 2375001	Original FY 09 House Bill Section, if applicable	7.500
-			

3. DESCRIBE THE DETAILED ASSUMPTIONS USED TO DERIVE THE SPECIFIC REQUESTED AMOUNT. (How did you determine that the requested number of FTE were appropriate? How many positions do the requested FTE equal and for how many months do you need the supplemental funding? From what source or standard did you derive the requested levels of funding? Were alternatives such as outsourcing or automation considered? If based on new legislation, does request tie to TAFP fiscal note? If not, explain why.)

The State Board of Nursing must reimburse \$5,000 for attorney fees per a settlement agreement.

4. BREAK DOWN THE REQUEST BY BUD	GET OBJECT C	LASS, JOB	CLASS, AND	FUND SOUR	CE. IDENTIF	Y ONE-TIME	COSTS.		
	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req	Dept Req
	GR	GR	FED	FED	OTHER	OTHER	TOTAL	TOTAL	One-Time
Budget Object Class/Job Class	DOLLARS	FTE	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	<b>DOLLARS</b>	FTE	DOLLARS
							0	0.0	0
			•				0	0.0	0
Total PS	0	0.0	0	0.0	0	0.0	0	0.0	0
							0		0
							0		0
							0		0
400-Professional Services					5,000		5,000		5,000
Total EE	0		0		5,000		5,000		5,000
Program Distributions							. 0		0
Total PSD	0		0		0		0		0
Transfers							0		0
Total TRF	0		0		0		0		0
Grand Total	0	0.0	0	0.0	5,000	0.0	5,000	0.0	5,000

## SUPPLEMENTAL NEW DECISION ITEM

	rofessional Registration- Sta ent of Attorney Fees and Exp		nig DI# 2375001		Original FY 0	9 House Bill	Section, if a	oplicable _	7.500	
Pudant Ohin	et Class/Jak Class	Gov Rec GR	Gov Rec GR	Gov Rec FED	Gov Rec FED	Gov Rec OTHER	Gov Rec OTHER	Gov Rec TOTAL	Gov Rec TOTAL	Gov Rec One-Time
Buaget Objec	ct Class/Job Class	DOLLARS	FTE	DOLLARS	FTE	DOLLARS	FTE	DOLLARS 0	<b>FTE</b> 0.0	DOLLARS
								0	0.0	
Total PS		0	0.0	0	0.0	0	0.0	0	0.0	
								n		
								0		
								0		
Γotal EE						<u>0</u>		0		
I OLAI EE		U		0		U		0		
Program Distr	ibutions							0		
Total PSD		0		0		0		0		
Transfers								0		
Total TRF		0				0		<u>ŏ</u>		
										_
Grand Total		0	0.0	0	0.0	0	0.0	00	0.0	
5. PERFORM	MANCE MEASURES (If new d	ecision item has	an associat	ed core, sepa	arately identif	y projected p	erformance	with & witho	ut additiona	l funding.
-										
5a.	Provide an effectivene	ss measure.						efficiency r	neasure.	
	N/A						N/A			
5c.	Provide the number of	clients/individu	uals served	l, if applicat	ole.	5d.	Provide a d	ustomer sa	tisfaction i	measure,
							available.			
	N/A						N/A			
CTDATEC	IES TO ACHIEVE THE PERF	ODMANCE MEAS	HIDEMENT	TADGETS	· <del></del>				· · · · · · · · · · · · · · · · · · ·	
	ard of Nursing will carry-out th					···				

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#### **DECISION ITEM DETAIL Budget Unit** \*\*\*\*\* \*\*\*\*\* \*\*\*\*\* \*\*\*\*\* SUPPL DEPT SUPPL SUPPL SUPPL DEPT **Decision Item** REQUEST REQUEST **SECURED SECURED** SECURED **SECURED MONTHS FOR POSITION Budget Object Class DOLLAR** FTE COLUMN COLUMN COLUMN COLUMN **BOARD OF NURSING DIFP OPERATING SUPPLEMENTAL - 2375001** PROFESSIONAL SERVICES 5,000 0 0.00 0.00 0 0.00 0 0.00 TOTAL - EE 5,000 0.00 0 0.00 0 0.00 0 0.00 **GRAND TOTAL** \$5,000 0.00 \$0 0.00 \$0 0.00 \$0 0.00 **GENERAL REVENUE** \$0 0.00 \$0 0.00 \$0 0.00 0.00 **FEDERAL FUNDS** \$0 0.00 \$0 0.00 \$0 0.00 0.00 OTHER FUNDS 0.00 \$5,000 0.00 \$0 0.00 \$0 0.00

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